

**Brandy Butler**

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**From:** Brandy Butler on behalf of Records Clerk  
**Sent:** Thursday, November 02, 2017 12:29 PM  
**To:** 'jrug55@yahoo.com'  
**Cc:** Consumer Contact  
**Subject:** RE: Pluris Wedgefield

Good afternoon Mr. and Ms. Ruggles,

We will be placing your comments below in consumer correspondence in Docket No. 20170166 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

*Brandy Butler*

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-7123

**From:** Judy Ruggles [<mailto:jrug55@yahoo.com>]  
**Sent:** Thursday, November 02, 2017 11:11 AM  
**To:** Records Clerk  
**Subject:** Pluris Wedgefield

Regarding rate increase of our water.

We should be getting a rate decrease not increase. We have lived here for 30 years. Every since pluris took over we can not drink the water (not even my pets)and I don't cook with it. It is rough on our appliances, bleaching spots on clothing and smells bad. Definatly not worth what is being charged. Anybody that says it is safe to drink needs to drink a few glasses. I can't drink it because it makes me nauseated. It is a horribly overpriced water company that doesn't deserve a rate increase. I protest!!!!

Judy Ruggles  
Albert Ruggles  
[Sent from Yahoo Mail on Android](#)