

**Brandy Butler**

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**From:** Ruth McHargue  
**Sent:** Wednesday, January 03, 2018 4:32 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20170272  
**Attachments:** E-Form Other Complaint TRACKING NUMBER 125552; E-Form Other Complaint TRACKING NUMBER 125553; Duke Energy request for price increases

Customer correspondence

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**From:** Diane Hood  
**Sent:** Wednesday, January 03, 2018 4:18 PM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 20170272

Copies on file. DHood

## Brandy Butler

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Friday, December 29, 2017 2:04 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 125552

### CUSTOMER INFORMATION

Name: Elizabeth Hodges  
Telephone: (407) 504-9636  
Email: [lizzypie1988@live.com](mailto:lizzypie1988@live.com)  
Address: 2005 Nancy Ann Terrace Ocoee FL 34761

### BUSINESS INFORMATION

Business Account Name: Elizabeth Hodges  
Account Number:  
Address: 2005 Nancy Ann Terrace Ocoee FL 34761

### COMPLAINT INFORMATION

Complaint: Other Complaint against Duke Energy Florida, LLC d/b/a Duke Energy

#### Details:

There should be no rate hike from Duke Energy until we get our \$800 Million back for the Levy Nuclear Power Plant that they already charged us for and aren't going to build after all. They chose to do business in Florida and sometimes we have hurricanes. It's not the customers fault and we shouldn't be charged for their cost to do business in our state. Millions of people lost power for days and some very unlucky few for weeks. We the citizens of this state have already paid Duke Energy enough money and we refuse to foot the bill for this. Do not approve of this, do not let this company come in our state and demand more and more from us for the same service when many in this state have no other choice but to get our power from Duke and many are on fixed incomes and cannot afford this rate hike. We should be seeing a rate decrease for the \$800 Million they already billed us for on project that is never going to happen. Our rates should be going down, not up.

## Brandy Butler

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Friday, December 29, 2017 2:55 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 125553

### CUSTOMER INFORMATION

Name: FRED RYDER  
Telephone: (727) 898-0390  
Email: [FAR369@GMAIL.COM](mailto:FAR369@GMAIL.COM)  
Address: 340 14TH AVE NE ST PETERSBURG FL 33701

### BUSINESS INFORMATION

Business Account Name: ARLINE MACTAGGART Account Number: 44184 57864  
Address: 340 14th Ave Ne St Petersburg FL 33701

### COMPLAINT INFORMATION

Complaint: Other Complaint against Duke Energy Florida, LLC d/b/a Duke Energy  
Details:

Stop the storm charge that is being put forth before the PSC. Remember the fuel charge was suppose to a temporary charge also. The electric company is now using natural gas now with lower fuel costs. So when will it end? Also we have a Asset Securitization Charge. When will it end? When will these new and different forms of adding on to our electric bills end. Stop the storm charge! Thank you Fred

## **Brandy Butler**

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**From:** Andy Davidyock <depalma13@yahoo.com>  
**Sent:** Tuesday, January 02, 2018 11:00 AM  
**To:** Consumer Contact  
**Subject:** Duke Energy request for price increases

To whom it may concern,

Do not allow this incompetent company to charge the people of Florida for being unprepared for hurricane season. They took eight days to restore our power and the out of state line guy who came through said it was only a fuse that was blown and would take two hours to fix. They simply ignored the people in my neighborhood for no reason other than their complete incompetence and should not be rewarded for it. Make them take the money allocated for their shareholder dividends and cover the costs. If you choose to allow Duke to raise rates, you had better be prepared to open Florida up to free market and allow us to choose our electric provider.

Andrew Davidyock