

Brandy Butler

From: Ruth McHargue
Sent: Tuesday, February 06, 2018 12:38 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: docket 20170272

Customer correspondence

From: Diane Hood
Sent: Tuesday, February 06, 2018 10:17 AM
To: Ruth McHargue
Subject:

From: Susan Brignolo [<mailto:skeetercha01@aol.com>]
Sent: Tuesday, February 06, 2018 10:11 AM
To: Diane Hood
Subject: Re: FW: Utility Increase

Duke Power and/or City of St. Petersburg....electric and water

In a message dated 2/6/2018 8:38:54 AM Eastern Standard Time, DHOOD@PSC.STATE.FL.US writes:

02/06/2018

Dear Ms. James:

Thank you for contacting the Florida Public Service Commission.

In order to process your request we need to know the name of the company whose rates you are protesting and if you are a current customer of record.

You may send this information to me via e-mail at contact@psc.state.fl.us

Sincerely,

Ruth McHargue

Regulatory Program Administrator

Office of Consumer Assistance and Outreach

Florida Public Service Commission

1-800-342-3552

contact@psc.state.fl.us

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Susan Brignolo [<mailto:skeetercha01@aol.com>]

Sent: Friday, February 02, 2018 8:22 PM

To: Records Clerk

Subject: Utility Increase

Utility increase rates are not affordable to us seniors on a fixed income. This is making us choose between life saving medications and food or to have power. This is very wrong. Our struggle is real and not realized by the people who decide to just up the rates as they please.

Sincerely,

Sylvia James