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KEITH C. HETRICK
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(850) 413-6199

Public Service Commission

September 20, 2019

Ms. Elizabeth S. Randle
1702 Newark St. South
St. Petersburg, FL 33711
Thebazile2001@msn.com

STAFF'S DATA REQUEST
via e-mail and U.S. mail

Re: Docket No. 20190139-EI – Complaint against Duke Energy Florida, LLC d/b/a Duke Energy regarding billing errors and inaccurate meter readings, by Elizabeth Randle.

Dear Ms. Randle:

By this letter, the Commission staff requests that you provide any other information or documentation that may assist the Commission in resolving or addressing your complaint. Documentation already submitted during the informal complaint process does not need to be resubmitted.

Please file all responses electronically no later than October 4, 2019, from the Commission's website at www.floridapsc.com, by selecting the Clerk's Office tab and Electronic Filing Web Form. Please feel free to call me at (850) 413-6175 or email me at ksimmons@psc.state.fl.us if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Kristen Simmons", with a long horizontal flourish extending to the right.

Kristen Simmons
Senior Attorney

KBS

cc: Office of Commission Clerk
DEF