

STATE OF FLORIDA

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Public Service Commission

September 24, 2019

Mr. Troy Rendell
Lakeside Waterworks, Inc.
c/o U.S. Water Services Corporation
4939 Cross Bayou Blvd.
New Port Richey, Florida 34652-3434
trendell@uswatercorp.net

VIA EMAIL & US MAIL

Re: Docket No. 20190146-WS, Petition for limited alternative rate increase in Lake County by Lakeside Waterworks, Inc.

Dear Mr. Rendell:

This letter will confirm that Commission staff will hold a customer meeting on Wednesday, October 16, 2019. If at all possible, we ask that you or another knowledgeable representative of the Utility attend the meeting in order to answer customer questions. The location of the general meeting will be as follows:

Wednesday, October 16, 2019
6:00 p.m.
Shangri-La by the Lake Clubhouse
100 Shangri-La Boulevard
Leesburg, FL 34788

RECEIVED-FPSC
2019 SEP 27 PM 3:50
COMMISSION
CLERK

As required by Rule 25-30.458(2), Florida Administrative Code (F.A.C.), the Utility shall provide, in writing, a customer meeting notice to all customers within its service area no less than 14 days and no more than 30 days prior to the date of a customer meeting. A draft customer meeting notice is enclosed. Please note that the date has been left blank so you can fill in the date that the notice is sent to the customers. Please furnish me with a copy of the notice that is distributed to your customers, together with a cover letter indicating the exact date(s) on which the notice was mailed or otherwise delivered to the customers.

In addition, please ensure that a copy of the Utility's completed application for a limited alternative rate increase and the customer meeting notice are available for review, pursuant to Rule 25-30.458(3)(d), F.A.C., by all interested persons at the following location:

Mr. Rendell, Manager of Regulated Utilities

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September 24, 2019

Shangri-La by the Lake Clubhouse
100 Shangri-La Boulevard
Leesburg, FL 34788

For your convenience, I also have enclosed a copy of Rule 25-30.458, F.A.C. Should you have any questions about the matters contained herein, please do not hesitate to contact me at (850) 413-6220. In addition, you may contact Matthew Sibley at (850) 413-6516 or Shannon Hudson at (850) 413-7021 with any questions.

Sincerely,



Ashley J. Weisenfeld
Attorney

Enclosures

AW/ms

cc: Office of Commission Clerk (Docket No. 20190146-WS)

Mr. Troy Rendell, Vice President, Investor Owned Utilities (trendell@uswatercorp.net)

25-30.458 Notice of and Public Information for Application for Limited Alternative Rate Increase.

(1) This rule applies to all requests for a limited alternative rate increase.

(2) No less than 14 days and no more than 30 days prior to the date of a customer meeting, the utility shall provide, in writing, a customer meeting notice to all customers within its service area and to all persons in the same service area who have filed a written request for service or who have been provided a written estimate for service within the 12 calendar months prior to the month the petition is filed. The customer meeting will be conducted by the Commission staff no less than 21 days prior to Commission action on the application.

(3) The customer meeting notice shall be approved by Commission staff prior to distribution and shall include the following:

(a) The date the notice was issued;

(b) The time, date, location, and purpose of the customer meeting;

(c) A statement that the utility has applied for a limited alternative rate increase and the general reason for doing so;

(d) A statement of the location where copies of the application are available for public inspection during the utility's regular business hours;

(e) A comparison of current rates and charges and the proposed new rates and charges;

(f) The utility's address, telephone number, and regular business hours;

(g) A statement that written comments regarding utility service or the proposed rates and charges should be addressed to the Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0870, and that such comments should identify the docket number assigned to the proceeding;

(h) A statement that complaints regarding service may be made to the Commission's Office of Consumer Assistance and Outreach at the following toll-free number: 1(800) 342-3552; and

(i) The docket number assigned by the Commission's Office of Commission Clerk.

(4) The customer meeting notice shall be mailed to the out-of-town address of all customers who have provided the utility with an out-of-town address.

(5) If the Commission issues a proposed agency action (PAA) order granting a limited alternative rate increase, the utility shall notify its customers of the order and any revised rates. The customer notification shall be approved by Commission staff and be distributed no later than with the first bill containing any revised rates.

Rulemaking Authority 350.127(2), 367.0814(9), 367.121(1) FS. Law Implemented 350.123, 367.0814, 367.121 FS. History—New 3-15-05.