

State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

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**DATE:** November 22, 2019

**TO:** Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

**FROM:** Margarita Yglesias de Ayala, Public Utility Analyst I, Office of Industry Development & Market Analysis *MYA*

**RE:** Docket No. 20190000-OT - Windstream's notice to advise Comcast IP Services, Inc. has failed to make timely payment.

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Attached is Windstream's notice to advise Comcast IP Services, Inc. has failed to make timely payment. Please add to undocketed file.

Thank you

Attachment

RECEIVED-FPSC  
2019 NOV 22 AM 10:55  
COMMISSION  
CLERK

WINDSTREAM COMMUNICATIONS, LLC

4001 Rodney Parham Road  
Little Rock, Arkansas 72212



November 21, 2019

**VIA OVERNIGHT MAIL**

Comcast IP Services, Inc.  
Attn: Laura McCallister  
1800 Bishops Gate Blvd  
Mt. Laurel, NJ 08054

**Re: SUSPEND NOTICE: Account No.: 205673826**

Dear Ms. McCallister:

This notice is to advise you that Comcast IP Services, Inc. ("Comcast") has failed to make timely payment on the account listed below. Windstream Communications, LLC ("Windstream") requests that you immediately remit payment in full for the account listed below. As of the date of this letter, the total balance due is:

Acct. No. 205673826	\$50,327.92
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This account is more than 60 days past due. If Windstream does not receive payment in full within thirty-five (35) days from the date of this letter, your account will be suspended.

Comcast is obligated to make payment of all non-disputed amounts. As of the date of this letter, Windstream has not received timely notice of dispute or any communication regarding payment of this balance. Via carbon copy of this letter, Windstream is providing notice to the state commission(s) that it considers this notice *in effect for all subsequent failures of Comcast to pay ON THE PAYMENT DUE DATE* with good and sufficient funds.

If services are suspended, payment of the amount listed above will be required to restore services and a reconnection fee of \$25.00 will be billed to your account. Windstream reserves the right to review your payment history and may require a form of deposit or advance payment based on the number of late payments or suspensions that have occurred on your account.

If you would like to make your payment over the phone, please call Windstream Financial Services at (855)-465-0204 should you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Nicole Winters".

Nicole Winters  
Counsel II

November 21, 2018

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cc: Executive Director, Alabama Public Service Commission  
Utilities Division Director, Arizona Corporation Commission  
Telecommunications Director, Florida Public Service Commission  
Unit Director, Telecommunications, Georgia Public Service Commission  
Director of Policy, Illinois Commerce Commission  
Deputy Assistant Secretary, Louisiana Public Service Commission  
Executive Director, New Hampshire Public Utilities Commission  
Telecommunications Advisor, South Carolina Public Service Commission  
Director, Utilities Division, Tennessee Public Utility Commission