

**Ereecy McNeal**

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**From:** Ellen Plendl  
**Sent:** Monday, December 23, 2019 2:29 PM  
**To:** Consumer Correspondence  
**Subject:** Docket 20190222  
**Attachments:** FW Duke Energy Rate Increases.; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and response for Docket 20190222.

## Ereecy McNeal

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Monday, December 23, 2019 11:21 AM  
**To:** Ellen Plendl  
**Subject:** FW: "Duke Energy Rate Increases."

-----Original Message-----

From: WordPress <[wordpress@flgov.com](mailto:wordpress@flgov.com)>  
Sent: Monday, December 23, 2019 11:00 AM  
To: [GovernorRon.DeSantis@eog.myflorida.com](mailto:GovernorRon.DeSantis@eog.myflorida.com)  
Subject: "Duke Energy Rate Increases."

From: James Denn <[dnjmsa@yahoo.com](mailto:dnjmsa@yahoo.com)>  
Subject: Duke Energy Rate Increases.  
County: Florida

Message Body:

In the Sunday chronicle on 12/22/19; duke energy will be raising the rates in Citrus County beginning March 2020 to \$5.34 a kilowatt for 11 months; for them to re-coup their money for setting up in advance before Hurricane Dorian hit. I have never heard of any company doing this. I am on a "FIXED INCOME from SSI", i can not afford this. WHY SHOULD THE WEST COAST OF FLORIDA HAVE TO PAY FOR THIS; SO THIS WILL HAPPEN AGAIN & AGAIN ?????

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This e-mail was sent from a contact form on Florida Governor Ron DeSantis website (<https://www.flgov.com>)

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Ereecy McNeal

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**From:** Shonna McCray  
**Sent:** Monday, December 23, 2019 2:27 PM  
**To:** 'dnjmsa@yahoo.com'  
**Subject:** Consumer Inquiry - Duke Energy Florida

Mr. James Denn  
[dnjmsa@yahoo.com](mailto:dnjmsa@yahoo.com)

RE: FPSC Inquiry 1329662C

Dear Mr. Denn:

The Governor's office forwarded a copy of your E-mail regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service.

We appreciate your comments and will add your correspondence to Docket No. 20190222, regarding DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricane Dorian and Tropical Storm Nestor.

If you have any questions or concerns please call Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray,  
Regulatory Program Administrator  
Florida Public Service Commission  
1-800-342-3552