

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, April 21, 2020 4:05 PM
To: Consumer Correspondence
Subject: Docket 20200001-EI
Attachments: FW Utility help; Consumer Inquiry - Duke Energy Florida

See attached email and reply and add to the correspondence side of Docket 20200001-EI.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, April 21, 2020 1:57 PM
To: Ellen Plendl
Subject: FW: Utility help

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Kevin Hunsicker <khunsicker1955@icloud.com>
Sent: Wednesday, April 8, 2020 8:47 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Utility help

Dear Governor' We wanted to first congratulate you on your new baby and say your doing a fantastic job!, Can you address with the cities (we are in Clearwater) and Duke Energy and ask if they can discount utilities. Working from home has our electric and water use drastically increased and no help to the citizens .

We are staying in and after being a retiree and went back to work to hold off on SS ,to only have this hit our family after just three weeks back to work. We. are really tight and anything you can do to help will help.

I know your busy and this may not get to you but we hope and pray as "we are all in this together "

God Bless , Thank You

Kevin Hunsicker (727-593-4504)2939 Sunrise Dr, Clw 33759

Sent from my iPad

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Shonna McCray
Sent: Tuesday, April 21, 2020 4:01 PM
To: 'khunsicker1955@icloud.com'
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Kevin Hunsicker
khunsicker1955@icloud.com

RE: FPSC Inquiry 1336255C

Dear Mr. Hunsicker:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. The PSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

On April 2, 2020, DEF filed a petition for a mid-course correction to the fuel adjustment factor. The FPSC will make a determination on the petition at the Commission conference on April 28, 2020. You may use the following link to view the Commission conference:

<http://www.floridapsc.com/Conferences/AudioVideoEventCoverage>

We appreciate you sharing your views and will add your comments to the correspondence side of Docket 20200001-EI.

You may contact the Pinellas County Urban League, Inc. at 727-327-0977 regarding the Low Home Income Energy Assistance Program.

You may also be interested in Emergency Home Energy Assistance for the Elderly (EHEAP), which provides assistance for home-energy emergencies to qualified, low-income households with at least one person 60 years of age or older. To find out about qualifications, you may contact your county's local EHEAP agency, or by calling 1-800-963-5337.

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission
1-800-342-3552