

Hong Wang

From: Pam Gardner <pgj708@gmail.com>
Sent: Wednesday, September 09, 2020 1:07 PM
To: Records Clerk
Subject: Docket No. 20200152-WS, East Marion Utilities, LLC

Follow Up Flag: Follow up
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I do not agree in a rate hike for the following reasons

1. We have received at least 2 letters stating they have not done the tests on the water as they are supposed to.

2. At least every other month the water stinks, has a sulfur smell and then when people complain, too much chlorine is added. This causes skin irritation, faded and bleached out clothes.

3. we and our dogs cannot drink the water because we don't know the condition.

4. We have had a few notices since we have been here, moved here in November 2019, that the water will have to be boiled.

For these reasons and others, the company should have to be in compliance before being given any kind of rate hike.

Sincerely,

Warren and Pam Gardner
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