

**Brian Schultz**

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**From:** Brian Schultz on behalf of Records Clerk  
**Sent:** Wednesday, September 23, 2020 8:55 AM  
**To:** 'Nancy Williams'  
**Cc:** Consumer Contact  
**Subject:** RE: Stop the Electric Utilities' Boondoggle (Docket 20200092-E1)

Good Morning, Nancy Williams

We will be placing your comments below in consumer correspondence in Docket No. 20200092-E1 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Brian Schultz  
Commission Deputy Clerk II  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
850.413.6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: AARP <aarpfl@aarp.org> On Behalf Of Nancy Williams  
Sent: Tuesday, September 22, 2020 7:03 PM  
To: Records Clerk <CLERK@PSC.STATE.FL.US>  
Subject: Stop the Electric Utilities' Boondoggle (Docket 20200092-E1)

Sep 22, 2020

Florida PSC PSC PSC  
FL

Dear Florida PSC PSC,

We are in the middle of a pandemic with unemployment rampant in our state. Right now, Floridians need help making ends meet paying day-to-day expenses, including rising healthcare costs and prescription drug prices, as well as increasing rents and food costs.

What Floridians do not need now is to pay for services that benefits no more than 5 percent of ratepayers.

We live on a fixed income, and due to the co-vid 19 virus, I will not receive the \$320 COLA this year in addition to the lower end value of my husband's British pensions due to an adverse rate of exchange on pounds to U.S. dollars.

We have been hit doubly, yet Florida utility companies stand to make a 12 billion dollar profit over the course of their SPP plan terms with the customers receiving no accountability or assurances they are receiving any value for their money.

The PSC have failed to meet key provisions of the PSC Rule 25-6-030 on Docket 20200092-E1. Estimated post storm reduction times are missing, as well as other issues, from the plan. Rates increase significantly, we don't know what post storm service time improvements will be, there will be minimal undergrounding, there is no utility storm restoration performance accountability, and no vision for the future.

Can the PSC do anything to modify all four Storm Protection plans? You still have time to act. Please protect your constituents.

Sincerely,  
Nancy Williams  
21272 Edgewater Drive  
Port Charlotte, Florida 33952

Sincerely,

Mrs. Nancy Williams  
21272 Edgewater Drive  
Port Charlotte, FL 33952  
(774) 406-7631  
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