## **Collin Roehner**

From: Collin Roehner on behalf of Records Clerk
Sent: Monday, September 28, 2020 4:31 PM

To: 'Mary Anne Rybak'
Cc: Consumer Contact

**Subject:** RE: Stop the Electric Utilities' Boondoggle (Docket 20200092-E1)

Good afternoon Miss Rybak,

We will be placing your comments below in consumer correspondence in Docket No. 20200092-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Thank you,

Collin D Roehner
Commission Deputy Clerk II
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
CRoehner@psc.state.fl.us
850-413-6760

----Original Message----

From: AARP <aarpfl@aarp.org> On Behalf Of Mary Anne Rybak

Sent: Monday, September 28, 2020 3:47 PM To: Records Clerk < CLERK@PSC.STATE.FL.US>

Subject: Stop the Electric Utilities' Boondoggle (Docket 20200092-E1)

Sep 28, 2020

Florida PSC PSC PSC FL

Dear Florida PSC PSC,

We are in the middle of a pandemic with unemployment rampant in our state. Right now, Floridians need help making ends meet paying day-to-day expenses, including rising healthcare costs and prescription drug prices, as well as increasing rents and food costs.

What Floridians do not need now is to pay for services that benefits no more than 5 percent of ratepayers.

I have lived in my home for over 20 years. Historically, my neighborhood loses power for an average of 3 days after any hurricane, long after the rest of the island has been restored. I never get any credit for the inconvenience and hardship. Please reconsider putting a surcharge onto the electric bills and instead consider improving response time included as part of your service that customers who deserve to expect. Thank you.

Sincerely,

Mrs. Mary Anne Rybak 4857 Ocean Forest Lane Fernandina Beach, FL 32034 (904) 556-6547 maryannerybak@gmail.com