

Antonia Hover

From: Angie Calhoun
Sent: Friday, November 13, 2020 2:26 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20200001

Consumer correspondence for docket 20200001.

Angela Calhoun

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Thursday, November 12, 2020 3:43 PM
To: Angie Calhoun <ACalhoun@PSC.STATE.FL.US>
Subject: To CLK Docket 20200001

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, November 11, 2020 4:01 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 182844

CUSTOMER INFORMATION

Name: Trevor Nunez
Telephone: (561) 714-5261
Email: trevnun9@aol.com
Address: 67 Longview Way N Palm Coast FL 32137

BUSINESS INFORMATION

Business Account Name: Trevor Nunez
Account Number:
Address: 67 Longview Way N Palm Coast FL 32137

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company
Details:

Why is FP&L increasing our power rates/billing when their primary source of fuel, natural gas, has fallen significantly. Dollars per thousand cubic feet 2018...\$8.18, 2019\$5.60 and 2020... \$4.11. Nearly a fifty percent decrease in cost since 2018.This is simply a monopoly using it's might to extort it's consumers.