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BEFORE THE  
FLORIDA PUBLIC SERVICE COMMISSION

In the Matter of: DOCKET NO. 20200030-EI  
  
COMPLAINT BY JUANA L. DEL  
ROSARIO AGAINST FLORIDA POWER  
& LIGHT COMPANY REGARDING  
BACKBILLING FOR ALLEGED  
METER TAMPERING.

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PROCEEDINGS: COMMISSION CONFERENCE AGENDA  
ITEM NO. 2

COMMISSIONERS  
PARTICIPATING: CHAIRMAN GARY F. CLARK  
COMMISSIONER ART GRAHAM  
COMMISSIONER JULIE I. BROWN  
COMMISSIONER DONALD J. POLMANN  
COMMISSIONER ANDREW GILES FAY

DATE: Tuesday, November 3, 2020

PLACE: Betty Easley Conference Center  
Room 148  
4075 Esplanade Way  
Tallahassee, Florida

REPORTED BY: DANA W. REEVES  
Court Reporter and  
Notary Public in and for  
the State of Florida at Large

PREMIER REPORTING  
114 W. 5TH AVENUE  
TALLAHASSEE, FLORIDA  
(850) 894-0828

1 P R O C E E D I N G S

2 CHAIRMAN CLARK: Okay. Item No. 2. Ms.

3 Helton, would you please introduce the item?

4 MS. HELTON: Yes, sir. Item No. 2 is staff's  
5 recommendation to grant Florida Power and Light's  
6 motion to dismiss the request for hearing filed by  
7 Ms. Del Rosario for the Commission's PAA order that  
8 the Commission entered finding that she -- denying  
9 her complaint against Florida Power and Light.  
10 Staff is recommending that she has stated no cause  
11 of action for the hearing request. Staff is  
12 therefore recommending that her request for hearing  
13 be dismissed. Ms. Del Rosario -- I'm sorry if I'm  
14 not saying her name correctly -- Ms. Del Rosario is  
15 on the phone and would like to address the  
16 Commission. A member of the Florida Power and  
17 Light staff is also on the phone to answer any  
18 questions, as well as members of your staff.

19 CHAIRMAN CLARK: Thank you, Ms. Helton. Ms.  
20 Del Rosario, you're on the line -- if you're on the  
21 line, you may begin.

22 MS. DEL ROSARIO: Yes. I'm here on the line.  
23 Good morning.

24 CHAIRMAN CLARK: Good morning. You're  
25 recognized to address the Commission.

1 MS. DEL ROSARIO: I'm sorry, sir? Can you  
2 please repeat that for me.

3 CHAIRMAN CLARK: You are recognized. You may  
4 address the Commission now.

5 MS. DEL ROSARIO: Yes. Thank you. Good  
6 morning, everyone. Good morning. My name is Juana  
7 Del Rosario and I present again new, one more time,  
8 for this -- before this Commission. I would like  
9 to address that, again, I'm innocent. I would like  
10 to request -- that's why I request that, to be  
11 there again.

12 You know, I'm a single -- single woman. I  
13 have a child, a 17-year-old child, and we have been  
14 living in this condo for 18 years. And since the  
15 first month that I've moved there, you know, I have  
16 had issues with FPL, and they said that this is not  
17 related, but since -- once I moved there, I start  
18 paying a different apartment utility and that is  
19 what I understand to cause all the situation and,  
20 you know, like -- I know it's been years later, but  
21 once again, I'm a victim of all of this and I would  
22 like to, you know, reconsider my case because, you  
23 know, I'm a Christian woman. I have been -- you  
24 know, I'm -- I work as administrative assistant and  
25 for sure, you know, it is not my intention to

1           violate the law and whoever, you know, did this is  
2           affecting me, it's affecting my daughter and it's  
3           affecting our life. So I would like to, you know,  
4           reconsider. And I know that I don't have maybe the  
5           funds to investigate as deeply, you know -- and  
6           more and more, but, you know, I know for sure that,  
7           you know, that's why I came before you and asking  
8           for your assistance in, you know, consider this  
9           investigation because it's affecting our life.

10           CHAIRMAN CLARK: All right. Thank you, Ms.  
11           Del Rosario.

12           Commissioners, any questions for Ms. Del  
13           Rosario?

14           No questions. Okay. Mr. Lee, would you like  
15           to address the Commission? Are you on the line?

16           MR. LEE: I am on the line. I didn't have  
17           anything specific to say. I would stand on the  
18           motion unless the Commissioners have any questions  
19           for Florida Power and Light Company.

20           CHAIRMAN CLARK: All right. Commissioners,  
21           any questions for FPL?

22           All right. Seeing none, I will entertain a  
23           motion on the item.

24           COMMISSIONER GRAHAM: Mr. Chairman, I move  
25           staff recommendation on Item No. 2.

1                   CHAIRMAN CLARK: Mr. Graham moves staff  
2                   recommendation. Commissioner Fay seconds the  
3                   motion. Is there any discussion?

4                   On the motion, all in favor say, aye.

5                   (Chorus of ayes.)

6                   CHAIRMAN CLARK: All opposed?

7                   (No comments made.)

8                   CHAIRMAN CLARK: Motion carries. Thank you  
9                   very much.

10                  (Agenda item concluded.)

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CERTIFICATE OF REPORTER

STATE OF FLORIDA )  
COUNTY OF LEON )

I, DANA W. REEVES, Professional Court Reporter, certify that the foregoing proceedings were taken before me at the time and place therein designated; that my shorthand notes were thereafter translated under my supervision; and the foregoing pages, numbered 2 through 5, are a true and correct record of the aforesaid proceedings.

I further certify that I am not a relative, employee, attorney or counsel of any of the parties, nor am I a relative or employee of any of the parties' attorney or counsel connected with the action, nor am I financially interested in the action.

DATED this 16th day of November, 2020.



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DANA W. REEVES  
NOTARY PUBLIC  
COMMISSION #GG970595  
EXPIRES MARCH 22, 2024