

Antonia Hover

From: Angie Calhoun
Sent: Wednesday, February 24, 2021 10:15 AM
To: Consumer Correspondence
Subject: Correspondence for docket 20200241
Attachments: E-Form Other Complaint TRACKING NUMBER 183518; E-Form Other Complaint TRACKING NUMBER 183520

Consumer correspondence for docket 20200241.

Angela Calhoun

Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, February 23, 2021 2:02 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 183518

CUSTOMER INFORMATION

Name: Timothy Huggins
Telephone: (850) 791-2408
Email: tlh1213@yahoo.com
Address: 3135 LOST CREEK DR Cantonment FL 32533

BUSINESS INFORMATION

Business Account Name: Timothy Huggins
Account Number:
Address: 3135 LOST CREEK DR Cantonment FL 32533

COMPLAINT INFORMATION

Complaint: Other Complaint against Gulf Power Company

Details:

Gulf Power rates were just raised after Hurricane Michael and now are being raised again because of Hurricane Sally and because GP's "reserve fund" has diminished.

Seems poor planning on the part of GP.

But as usual, just pass the cost on to the consumer... even after two hurricanes, even in a global pandemic... whatever it takes to maintain the profit margin.

Struggling families be damned!!

Absolutely shameful!!

Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, February 23, 2021 2:42 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 183520

CUSTOMER INFORMATION

Name: Becky Purinton
Telephone: (850) 313-9734
Email: becca1628@gmail.com
Address: 5874 Independence Dr, Milton FL 32570

BUSINESS INFORMATION

Business Account Name: Becky Purinton
Account Number:
Address: 5874 Independence Dr, Milton FL 32570

COMPLAINT INFORMATION

Complaint: Other Complaint against Gulf Power Company
Details:

I have just seen an article where Gulf Power is trying to recoup money from Hurricane Sally and passed that amount on to the consumer. This is a disgrace! this company was just given a rate increase and now they want us to pay more money because of a hurricane something that the consumer had no control over. There are already complained of their improper billing practices. How could you even consider giving them another increase to recoup money from consumers this is absolutely horrendous. How can you sign with such a big conglomerate of a company to give them more money it's like you're raping the consumer of their money. I would like to see you take \$1,200 a month no savings no money in the bank and pay everything that you have to pay monthly for one month you cannot do it. For seniors that are on fixed incomes they're having to make a decision on whether they purchase medication or pay their electric bill. I hope that you do right by Floridians and do not Grant another increase for this company they just received one and they have a couple of more lined up over the next few years this is absolutely a kick in the face to Floridians and you should be ashamed of yourselves if you do grant them more money. This company is making money hand-over-fist I absolutely opposed to any further granting of money to recoup from a hurricane.