FILED 4/6/2021 DOCUMENT NO. 03247-2021 FPSC - COMMISSION CLERK

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PH 12:

151 Southhall Lane, Ste 450 Maitland, FL 32751 P.O. Drawer 200 Winter Park, FL 32790-0200 www.inteserra.com

April 6, 2021 Via Overnight Delivery

Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

REDACTED

RE: Matrix Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel d/b/a Lingo

FL CLEC Data Request Questionnaire "CONFIDENTIAL"

Dear Sir or Madam:

Enclosed please find a copy of the FL specific portion of the FCC 477 and the FL CLEC Data Request Questionnaire "CONFIDENTIAL", filed on behalf of Matrix Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel d/b/a Lingo. No check is enclosed as there are no remittance fees due.

The Company is requesting CONFIDENTIAL treatment of this report pursuant to Florida Statue §364.183, as it contains confidential customer information that should be held exempt from public disclosure. Pursuant to Rule 25-22.006(5), Florida Administrative Code, the attached envelope contains the document with the confidential information highlighted and two edited copies for public inspection.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and <u>COM</u> _____returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to Domingo Chaluisant's attention at 407-659-8754 ; dchaluisant@inteserra.com. Thank you for your assistance in this matter.

ENG _____Sincerely,

GCL _

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AFD

APA

ECO

Loteserra Compliance

cc: Alex Valencia - Matrix Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel d/b/a Lingo

file: Matrix Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel d/b/a Lingo - Reporting - Florida



Public Version

2021 Competitive Local Exchange Carrier (CLEC) Questionnaire

(Due by April 15,2021)*

Company Code:	TX841
Company Name:	Matrix Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel d/b/a Lingo
Contact name & title	e: Alex Valencia, VP- Government Affairs and Compliance
Telephone number:	972-910-1720
E-mail address: Al	ex.Valencia@lingo.com
Stock Symbol (if co	mpany is publicly traded):

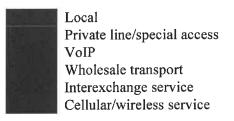
If any of your company contact information has changed, please fill out and return the included update form with the completed questionnaire.

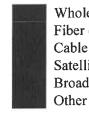
Questions About Your Company

- 1. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2020**. *If the company is not submitting Form 477, please explain:*
- 2. Are you currently operating under Chapter 7 or Chapter 11 bankruptcy protection?
 - Yes (Chapter 7)
- Yes (Chapter 11)



3. What services does your company currently provide in Florida? Please check all that apply.





Wholesale loops Fiber or copper based video service Cable television Satellite television Broadband Internet access Other

4. What percentage of your Florida residential and business customers purchase bundled offerings (i.e. voice service packaged with additional services such as internet or video service)? Please provide the percentage below. Do not include bundles of telecom-only services.





5. Does your company currently publicly publish your service and price schedules for services offered in Florida at a location other than the Florida Public Service Commission? If yes, please indicate where and include the complete address or hyperlink if on a webpage. (Chapter 364.04, F.S.)



6. Have you experienced any significant barriers in entering Florida's local exchange markets? Please describe any major barriers encountered that may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general information is welcome.

Please use additional paper if needed.

* The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.



Form 477 - Local Telephone Competition and Broadband Reporting

(https://www.fcc.gov)

FRN: 0004333068 | Log Out

Main Menu (dashboard.xhtml)



Submission Menu (/form477/submission-menu.xhtml?jftfdi=&jffi=submission-menu&refid=bVYjlc&pageCode=votemenu&FBDerror=true&FBSerror=true&Plerror=true&MWBDerror=true&MWBSAerror=true&MWVDerror=true&MWBSerror=true&MLTSerror=true&FVSerror=true Form 477 Instructions (https://us-fcc.box.com/v/Form477Instructions) Form 477 Instructions (through June 2019) (https://us-fcc.box.com/v/Form477InstThruJ

Help (https://esupport.fcc.gov/request.htm) | OMB No. (OMB Number) 3060-0816

FRN: 0004333068 Matrix Telecom, Inc. Operations: Non-ILEC Data as of: Dec 31, 2020 Submission Status Original - Submitted Last Updated: Mar 1, 2021 11:23:27

Interconnected VoIP Subscriptions

For each state in which you have one or more IVoIP subscribers,

- 1. allocate over-the-top iVoIP subscriptions, where you provide service to end users without also supplying last-mile facilities, between Consumer and Business / Government subscribers;
- 2. allocate all other iVoIP subscriptions, where you provide service to end users and also supply last-mile facilities, by (a) End User Type, (b) Services Sold, and (c) Last-mile Medium; and

3. click Save Current State, then go to the next state using the menu at the left or click Finished ».

For more information about how to allocate your lines, click here (http://www.fcc.gov/form477/FVS/allocating_voip_subscriptions.pdf).

Each cell must contain a number, even if it's zero! Blanks will cause an error.

Save your work as you go, and when you've entered data for each state, click Finished »

Subscriptions by State	Florida				* All fields are required			
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For help or assistance please contact us at 1-877-480-3201 or 1-717-338-2824 (TTY) or you may submit requests online via e-support. (https://esupport.fcc.gov/request.htm)

Federal Communications Commission 45 L Street NE Washington, DC 20554

Phone: 1-888-225-5322 TTY: 1-888-835-5322 Fax: 1-866-418-0232 E-mail: fccinfo@fcc.gov (mailto:fccinfo@fcc.gov)

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- FOIA (http://www.fcc.gov/foia) No Fear Act Data (http://www.fcc.gov/encyclopedia/no-fearact-data) Open Government Directive (http://www.fcc.gov/open) Plain Writing Act (http://www.fcc.gov/encyclopedia/plainwriting-fcc) 2009 Recovery and Reinvestment Act (http://www.fcc.gov/encyclopedia/americanrecovery-and-reinvestment-act-2009)

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Matrix Telecom, Inc.	Original - Submitted
Dperations: Non-ILEC Data as of: Dec 31, 2020	Last Updated: Mar 1, 2021 11:23:27

Local Exchange Telephone Subscription

For each state in which you have one or more customers,

1. allocate lines provided to other providers between Wholesale and UNE-L;

2. allocate lines provided to end users by (a) Services Sold, (b) Product Type, (c) Ownership and (d) Last-mile Medium; and

3. click Save Current State, then go to the next state using the menu at the left or click Finished ».

For more information about how to allocate your lines, click here (http://www.fcc.gov/form477/FVS/allocating_vge_lines.pdf). Every cell must contain a number. Blanks will cause an error. Save your work as you go and when you've entered data for each state, click Finished »

Each cell must contain a number, even if it's zero!

Subscriptions Listed By State	Florida				* All fields are required
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Cancel

Next State

Continue »

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