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To:

Florida Public Service Commission

Office of Commission Clerk

2450 Shumard Oak Boulevard

Tallahassee, FL 32399-0850

REDACTED

Northeast Florida Telephone Company d/b/a NEFCOM would like to make a claim for confidentiality.

Thank You,

A handwritten signature in blue ink, appearing to read "Chase Custer", is written over a faint, larger version of the signature.

Chase Custer

VP and Director of Finance

Tel (870) 921-5758

Fax (870)-921-4400

ccuster@townes.net

130 North Fourth Street – P.O. Box 485
Macclenny, FL 32063-0485
Telephone: (904) 259-2261
Fax: (904) 259-1200

2021 Incumbent Local Exchange Carrier (ILEC) Questionnaire
(Due by April 15, 2021)¹

TL715

Northeast Florida Telephone Company d/b/a NEFCOM

Contact name & title: Chase Custer, VP & Director of Finance

Telephone number: 870-921-5758

E-mail address: ccuster@townes.net

Stock Symbol (if company is publicly traded): N/A

1. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2020**.
2. What percentage of your Florida residential and business customers purchase bundled offerings (i.e. voice service packaged with additional services such as internet or video service)? Please provide the percentage below. Do not include bundles of telecom-only services. If you do not offer bundled services, indicate "not applicable."

Residential 64.19% Business 11.78% Not applicable _____

3. What services, other than local service, does your company currently provide in Florida? Please check all that apply.

<input checked="" type="checkbox"/> Private line/special access	<input type="checkbox"/> Wholesale loops
<input type="checkbox"/> VoIP	<input type="checkbox"/> Fiber or copper based video service
<input type="checkbox"/> Wholesale transport	<input type="checkbox"/> Cable television
<input checked="" type="checkbox"/> Interexchange service	<input type="checkbox"/> Satellite television
<input type="checkbox"/> Cellular/wireless service	<input checked="" type="checkbox"/> Broadband Internet access
<input type="checkbox"/> Other	

4. Please provide any comments, suggestions or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida. We would appreciate any comments or information on intermodal local competition (e.g., wireless, cable telephony, VoIP), reports or studies you have completed on CLEC market share, or anything else that you believe to be relevant. N/A
5. Does your company currently publicly publish your service and price schedules for services offered in Florida at a location other than the Florida Public Service Commission? If yes, please indicate where and include the complete address or hyperlink if on a webpage. (Chapter 364.04, F.S.)

Yes, via website <https://nefcom.net/regulatory-legal/>

¹ The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.



(RETAIN FOR YOUR RECORDS)
Form 477 Filing Summary

FRN: 0003757432 Data as of: Dec 31, 2020 Operations: ILEC Submission Status: Original - Submitted Last Updated: Mar 5, 2021 08:34:11

Filer Identification

Section	Question	Response
Filer Information	Company Name	Northeast Florida Telephone Company
	Holding Company Name	Townes Telecommunications, Inc.
	SAC ID	210335
	499 ID	802923
Data Contact Information	Data Contact Name	Mandy Hodges
	Data Contact Phone Number	(904) 259-4952
	Data Contact E-mail	mhodges@townes.net
Emergency Operations Contact Information	Emergency Operations Name	Buster Brady
	Emergency Operations Phone Number	(870) 949-7066
	Emergency Operations E-mail	buster@townes.net
Certifying Official Contact Information	Certifying Official Name	Adam Dixon
	Certifying Official Phone Number	(800) 920-1975 ext: 230
	Certifying Official E-mail	adixon@townes.net

Data Submitted

Form Section	File Name	Date & Time	Number of Rows
Fixed Broadband Deployment	NFT_BLOCKS_477_DEC_2020.csv	Mar 4, 2021 17:23:40	868
Fixed Broadband Subscription	NFT 477_Broadband_12 31 2020.csv	Mar 2, 2021 11:40:59	90
Fixed Voice Subscription	NFT 477_Voice_12 31 2020.csv	Mar 2, 2021 11:55:56	4

Fixed Broadband Deployment

Census Block Counts by State, DBA Name and Technology

State	DBA Name	Technology	Blocks
Florida	Northeast Florida Telephone Co	ADSL2	
		Optical Carrier/Fiber to the End User	
		VDSL	
Total			

**Fixed
Broadband
Subscription**

Fixed Broadband Subscriptions by State, Technology and End-user Type

State	Technology	Census Tracts	Subscriptions		
			Consumer	Business / Govt	Total
Florida	Asymmetric xDSL				
	Optical Carrier/Fiber to the End User				
	Symmetric xDSL				
Total					

Fixed Broadband Subscriptions by Bandwidths and End-user Type

Downstream Bandwidth (in Mbps)	Upstream Bandwidth (in Mbps)	Consumer	Business / Govt	Total
1.000	0.256			
3.000	0.768			
4.000	1.000			
6.000	1.000			
10.000	1.000			
10.000	5.000			
15.000	1.000			
15.000	3.000			
15.000	10.000			
15.000	15.000			
25.000	1.000			
25.000	10.000			
25.000	25.000			
50.000	1.000			
50.000	10.000			
50.000	25.000			
50.000	50.000			
100.000	1.000			
100.000	10.000			
100.000	100.000			
300.000	300.000			
1000.000	1000.000			
Total				

Fixed Broadband Subscriptions by Technology, Bandwidths and End-user Type

Technology	Downstream Bandwidth (in Mbps)	Upstream Bandwidth (in Mbps)	Consumer	Business / Govt	Total
Asymmetric xDSL	1.000	0.256			
	3.000	0.768			
	4.000	1.000			
	6.000	1.000			
	10.000	1.000			
	10.000	5.000			
	15.000	1.000			
	15.000	3.000			
	15.000	10.000			
	25.000	1.000			
	25.000	10.000			
	50.000	1.000			
	50.000	10.000			
	50.000	25.000			
	100.000	1.000			
	100.000	10.000			
Optical Carrier/Fiber to the End User	6.000	1.000			
	15.000	1.000			
	15.000	3.000			
	15.000	10.000			
	15.000	15.000			
	25.000	1.000			
	25.000	10.000			
	50.000	1.000			
	50.000	10.000			
	50.000	25.000			
	50.000	50.000			
	100.000	1.000			
	100.000	10.000			
	100.000	100.000			
300.000	300.000				
1000.000	1000.000				
Symmetric xDSL	25.000	25.000			



Technology	Downstream Bandwidth (in Mbps)	Upstream Bandwidth (in Mbps)	Consumer	Business / Govt	Total
	50.000	50.000			
Total					

Fixed Voice Subscription

VGE Lines and VoIP Subscriptions by State and End-user Type

State	Total VGE Lines	Consumer VGE Lines	Total VoIP Subscriptions	Consumer VoIP Subscriptions
Florida				
Total				

Fixed Voice Subscription (VGE Lines)

VGE Lines Provided to Unaffiliated Providers by State

State	Wholesale	UNE-L
Florida		
Total		

VGE Lines Provided to End Users by State, Bundle and Product Type

State	Total	by Bundle		by Product Type			
		Sold w/ Internet	Sold w/o Internet	Consumer		Bus-Govt	
				& No PIC	& PIC	& No PIC	& PIC
Florida							
Total							

VGE Lines Provided to End Users by State, Ownership and Last-mile Medium

State	Total	by Ownership			by Last-mile Medium			
		Owned	UNE-L	Resale	FTTP	Coax	Fixed Wireless	Copper
Florida								
Total								