

PUBLIC SERVICE COMMISSION
FAR NOTICE OF CUSTOMER SERVICE HEARINGS

The FLORIDA PUBLIC SERVICE COMMISSION announces twelve public customer service hearings to be held in the following docket to which all persons are invited.

DAY, DATE AND TIME: Monday, June 21, 2021 at 10:00 a.m.*; Tuesday, June 22, 2021 at 2:00 p.m.*; Tuesday, June 22, 2021 at 6:00 p.m.*; Thursday, June 24 at 2:00 p.m.*; Thursday, June 24 at 6:00 p.m.*; Friday, June 25, 2021 at 10:00 a.m.*; Tuesday, June 29, 2021 at 11:00 a.m.**; Wednesday, June 30, 2021 at 3:00 p.m.**; Wednesday, June 30, 2021 at 7:00 p.m.**; Thursday, July 1, 2021 at 2:00 p.m.*; Thursday, July 1, 2021 at 6:00 p.m.* and Friday, July 2, 2021 at 10:00 a.m.* All times are Eastern Daylight Time (EDT).

* A Spanish-language interpreter will be available.

** These hearings are reserved for customers in Gulf Power Company's former service area.

PLACE: Room 148, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, Florida.

GENERAL SUBJECT MATTER TO BE CONSIDERED: Docket No. 20210015-EI –Petition for rate increase by Florida Power & Light Company. The purpose of these hearings is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides and the proposed rate increase. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this hearing. For questions, contact Commission staff Suzanne Brownless at sbrownle@psc.state.fl.us or (850) 413-7080.

These customer service hearings will be conducted virtually. The Commission shall act as the host of these hearings and will use a combination of technologies to ensure full participation. The Commission will employ GoToMeeting as an audio and video platform for the hearing, and will provide for simultaneous, audio-only participation by telephone. Persons wishing to testify will present their testimony over the telephone.

Persons wishing to testify at a customer service hearing must sign up via the Commission's online registration form, which will be available at www.FLORIDAPSC.com under the Hot Topics section on the home page. Customers without internet access can sign up to speak by calling the Commission at 1-850-413-7080. Registration will open beginning June 10, 2021 at 9 a.m. (EDT), and the deadline to sign up is noon **two business days** prior to each hearing. Persons wishing to testify must provide their name, address, and specify the time and date of the customer service hearing at which they wish to testify. After registering to testify, either by email or phone, persons will be provided further instructions on how to participate, including the call-in number. All witnesses shall be subject to cross examination at the conclusion of their testimony. Customers who wish to speak in Spanish are encouraged to select a hearing at which an interpreter will be available.

As always, the public may view a live stream of the service hearings online using the link available at <http://www.floridapsc.com/Conferences/AudioVideoEventCoverage>. The hearing will be governed by the provisions of Chapter 120, Florida Statutes, Chapter 366, Florida Statutes, and Chapters 25-22 and 28-106, Florida Administrative Code.

ADA

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than five days prior to the hearing at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 or 850-413-6770 (Florida Relay Service, 1-800-955-8770 Voice or 1-800-955-8771 TDD).

EMERGENCY CANCELLATION OF PROCEEDINGS

If a named storm, or other state of emergency requires cancellation of any hearing, Commission staff will attempt to give timely direct notice to the Parties. Notice of cancellation of the meeting will also be provided on the Commission's website (www.floridapsc.com) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel of the Commission at (850) 413-6199. For more information, you may contact: Florida Public Service Commission, Office of the Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, FL 32399-0850, (850) 413-6770.

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Notices Submitted to ACR

ID	Rule No./ Organization	Rule Title	Section	Issue	Date
24609693	6/3/2021	FLORIDA PUBLIC SERVICE COMMISSION	Meeting	6/4/2021 Vol. 47/108	6/3/2021

Notices Confirmed by ACR

ID	Rule No./ Organization	Rule Title	Section	Issue	Date
None					

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