

Jacob Veaghn

From: Angie Calhoun
Sent: Tuesday, June 29, 2021 10:11 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20210034
Attachments: E-Form Other Complaint TRACKING NUMBER 184134; E-Form Other Complaint TRACKING NUMBER 184135

Consumer correspondence for docket 20210034.

Angela Calhoun

Jacob Veauhn

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, June 29, 2021 9:34 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 184134

CUSTOMER INFORMATION

Name: Todd Brown
Telephone: (727) 560-1859
Email: tbrowncpa@gmail.com
Address: 12015 Stone Crossing Cir Tampa FL 33635

BUSINESS INFORMATION

Business Account Name: Todd Brown
Account Number:
Address: 12015 Stone Crossing Cir Tampa FL 33635

COMPLAINT INFORMATION

Complaint: Other Complaint against Tampa Electric Company
Details:

TECO has continued to raise the base rates over the last several years promising advancements, hardening of the infrastructure and other empty promises. This is all the while executive salaries have risen beyond anything reasonable and have been rewarded for prior mismanagement of the system. These residential increases are a burden to the community at large and cannot be sustained. TECO has refused to streamline internal operations or make other cost cutting measures to properly service the community. This monopolistic, self serving atmosphere will continue to put families into financial hardship. Instead of allowing these rate increases, pressure must be placed on the monopolies to be more financially responsible.

Jacob Veauhn

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, June 29, 2021 9:36 AM
To: trngsvcs&admin@tecoenergy.com
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 184135

Email sent to trngsvcs&admin@tecoenergy.com with CC to PSC.

CUSTOMER INFORMATION

Name: Todd Brown
Telephone: (727) 560-1859
Email: tbrowncpa@gmail.com
Address: 12015 Stone Crossing Cir Tampa FL 33635

BUSINESS INFORMATION

Business Account Name: Todd Brown
Account Number:
Address: 12015 Stone Crossing Cir Tampa FL 33635

COMPLAINT INFORMATION

Complaint: Other Complaint against Tampa Electric Company
Details:

TECO has continued to raise the base rates over the last several years promising advancements, hardening of the infrastructure and other empty promises. This is all the while executive salaries have risen beyond anything reasonable and have been rewarded for prior mismanagement of the system. These residential increases are a burden to the community at large and cannot be sustained. TECO has refused to streamline internal operations or make other cost cutting measures to properly service the community. This monopolistic, self serving atmosphere will continue to put families into financial hardship. Instead of allowing these rate increases, pressure must be placed on the monopolies to be more financially responsible. My billing has increased \$50/month with TECO making no improvements over the past year to justify the increases.