Jacob Veaughn

From: Sent: To: Cc: Subject: Jacob Veaughn on behalf of Records Clerk Monday, August 9, 2021 12:44 PM 'Janis Lentz' Consumer Contact RE: Docket No. 20210034-El

Good Morning, Janis M. Lentz

We will be placing your comments below in consumer correspondence in Docket No. 20210034 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Veaughn Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 Jacob.Veaughn@psc.state.fl.us 850.413.6656

-----Original Message-----From: Janis Lentz <janisl55@yahoo.com> Sent: Monday, August 9, 2021 12:04 PM To: Records Clerk <CLERK@PSC.STATE.FL.US> Subject: Docket No. 20210034-El

Dear Commissioners,

As a TECO customer, I am writing my objections to approval of this rate increase request, for your consideration:

1. Timing. After 17 months of economic hardship and loss of life not experienced since 1918 and the resurgence of Covid-19's danger again, now is not the time to hit their struggling customers with any increase, much less 19%.

2. TECO has made no plan to, instead, increase operating efficiency of their plant; the fact is, this region has no business adding another gas-fired plant going forward! The utility has underinvested in improving efficiency for decades.

3. TECO has indicated no proposal to assist low-income customers accommodate a 19% increase in their bills! The fact is TECO was the first to resume disconnects after the pandemic emergency in Florida, and have made a total of 35,000 disconnects so far!

4. TECO is already overly-dependent upon natural gas as its fuel at 85%, one of the highest rates in Florida! Environmentalists in the Tampa Bay region OPPOSE this Big Bend proposal.

5. The consensus opinion, and mine as well, is that TECO has not presented justification for their rate-payers to be asked to pay MORE for less energy at this time. Please vote NO on this request!

Sincerely,

Janis M. Lentz 3511 Engineer Drive Valrico, Florida. 33594 (352)816-3080

Sent from my iPad