

**Lisa Smith**

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**From:** Ellen Plendl  
**Sent:** Monday, August 16, 2021 7:33 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20210015  
**Attachments:** more disappointment; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and FPSC reply for Docket No. 20210015.

## Lisa Smith

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**From:** Beatrice Balboa <beatricebalboa@gmail.com>  
**Sent:** Saturday, August 14, 2021 6:33 AM  
**To:** Ellen Plendl  
**Subject:** more disappointment  
**Attachments:** Florida Power and Light Faces Opposition for New Settlement Agreement That Raises Rates - Tennessee Star.pdf

14 August 2021 0630 hours

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

To whom it may concern,

I am writing to express my continued disappointment that FPL and the FPL Corporation have "developed jointly with Florida's Office of Public Counsel, the Florida Retail Federation, the Florida Industrial Power Users Group (FIPUG), and the Southern Alliance for Clean Energy." plan with proposed \$1.48 billion rate hike in next 4 years.

<http://www.floridapsc.com/library/filings/2021/09057-2021/09057-2021.pdf>

FPL has a woeful and disastrous state of solar energy infrastructure and the electrical grid throughout the State of Florida, leading to death and destruction, despite strong documentation indicating such problems exist. Ongoing news media article(attached) has always underscored the residential customer ratepayers ever increasing outlay for electrical costs with little to nothing to indicate the supposedly improving electrical infrastructure that FPL claims to have undertaken and ongoing. The residential customer ratepayers are excluded from meaningful input by the current process of negotiating rates and expectations from the electrical industry in the State of Florida as indicated below.

“To put it succinctly, a settlement that transfers so much wealth from residential customers to commercial and industrial customers cannot be in the public interest, nor can a settlement that leaves residential customers worse off than in FPL’s original proposal (where they faced an approximately 20% rate hike),” the opposition states. They also claim that residential customers still face an increase in bills similar to the previous proposal, stating “a nearly 20% increase.”

It adds, “This joint motion for approval of the settlement agreement accomplishes both feats. Everyone gets what they want, except the residential public – who account for the vast majority of total customers, yet notably are the only major customer class unrepresented in the proposed settlement.”

The three companies also assert that FPL purposely failed to consult them on the terms of the

agreement while citing Florida Administrative Code Rule 28-106.204(3), which they state is, “an important rule intended to encourage parties to proactively and efficiently work out their differences.”

They add, “By deliberately ignoring the requirements of this rule, the signatories ensured that no party representing residential customer interests was invited, much less present at the negotiating table. It is no surprise that since residential customers were denied a seat at the table, they wound up on the menu. And that’s precisely what happened.”

In addition to opposing the agreement, the three organizations requested an evidentiary hearing to “establish the evidence and facts to support the allegations” against FPL.

Thank you for your time in these matters and hope to hear from you soon.

Sincerely,  
Beatrice Balboa  
1010 South Ocean Boulevard, Unit 1008  
Pompano Beach, Fl 33062-6631  
USA

## Lisa Smith

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**From:** Ellen Plendl  
**Sent:** Monday, August 16, 2021 7:33 AM  
**To:** 'Beatrice Balboa'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Ms. Beatrice Balboa  
beatricebalboa@gmail.com

Dear Ms. Balboa:

Thank you for sharing your feedback regarding Florida Power & Light Company (FPL) with the Florida Public Service Commission (FPSC) in your August 14, 2021 email.

We will add your comments and the article you shared to Docket No. 20210015.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)