

**Antonia Hover**

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**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Tuesday, September 7, 2021 2:45 PM  
**To:** 'Mary Banks'  
**Cc:** Consumer Contact  
**Subject:** RE: Tell the PSC Why They Need to Keep Your Power Bill Low

Good Afternoon, Ms. Banks.

We will be placing your comments below in consumer correspondence in Docket No. 20210015, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

*Toni Hover*  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

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**From:** mab9868=att.net@mg.gospringboard.io <mab9868=att.net@mg.gospringboard.io> **On Behalf Of** Mary Banks  
**Sent:** Monday, September 6, 2021 6:20 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Tell the PSC Why They Need to Keep Your Power Bill Low

Dear Commissioner

Doc #20210015-EI

I'm on a fixed income, so by raising my rates for my electricity will be hard for me. I'm already paying extra to FPL for the outside wiring repair services which has already put a strain on my monthly income. PLEASE don't raise the rate because I don't use a lot of energy monthly which is already causing me to pay more monthly. FPL SHOULD TRY HELP SENIORS & ELDERLY by reducing their rates instead of raising the rates especially when they live alone.

Thank you,

Mary Banks  
431 SNOW HILL RD  
Geneva FL, 32732-9323