CORRESPONDENCE 9/8/2021 DOCUMENT NO. 10711-2021

Jacob Veaughn

From: Jacob Veaughn on behalf of Records Clerk **Sent:** Wednesday, September 8, 2021 11:29 AM

To: 'Rose Sanlino'

Subject: RE: Tell the PSC Why They Need to Keep Your Power Bill Low

Rose Sanlino, We will be placing your comments below in consumer correspondence in Docket 20210000, and the Office of Consumer Assistance and Outreach will be notified.

Jacob Veaughn

Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 Jacob.Veaughn@psc.state.fl.us 850.413.6656

From: shiprose=att.net@mg.gospringboard.io <shiprose=att.net@mg.gospringboard.io > On Behalf Of Rose Sanlino

Sent: Friday, September 3, 2021 9:50 PM **To:** Records Clerk < CLERK@PSC.STATE.FL.US>

Subject: Tell the PSC Why They Need to Keep Your Power Bill Low

Dear Commissioner

(Please share your thoughts here.)

It seems to me that, electric rates are rather high due to all the charges that are attached to the bill. I believe that many people are on fixed incomes cannot afford higher rates. As one looks at the breakdown of the bill carefully, there are non-fuel charges, and then extra fuel charges for the electric service amount added together. Also, there are different types of taxes i.e., gross receipt taxes, franchise charge, and utility tax added to the bill.

My thoughts are that FPL should think about helping the citizens in their state. Perhaps by taking off the franchise tax might be a good start. Maybe people would be more receptive to slight raises if they showed people that they were willing to give something back, or maybe even rewards/incentives for those who used less electricity.

Although I really appreciate FPL's service and having the power they provide. I think it's not always about making the most profit a company can make for the stock holders, it's about being fair and creating good public relations and persona.

Please consider lowering kwh rates for FPL customers especially during these post COVID-19 times when many people are just getting back to work or still looking for employment in this economy.

Thank you,

Rose Sanlino

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