

Lisa Smith

From: Lisa Smith on behalf of Records Clerk
Sent: Wednesday, September 8, 2021 6:20 PM
To: 'Sandra Widmaier'
Subject: RE: Tell the PSC Why They Need to Keep Your Power Bill Low

Follow Up Flag: Follow up
Flag Status: Completed

Good Afternoon, Sandra Widmaier,

We will be placing your comments below in consumer correspondence in Docket 20210000, and the Office of Consumer Assistance and Outreach will be notified.

Thank you.

Lisa Smith

Commission Deputy Clerk I
Office of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
850-413-6770

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From: dswwpb@yahoo.com@mg.gospringboard.io <dswwpb@yahoo.com@mg.gospringboard.io> **On Behalf Of** Sandra Widmaier
Sent: Friday, September 3, 2021 6:58 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Tell the PSC Why They Need to Keep Your Power Bill Low

Dear Commissioner

FPL told us that their system was operating perfectly despite the fact that we had logged 55 outages in two years. We went through those outages with them one by one and they agreed

that they happened but that their system operating as it was designed. We and many neighbors complained to you (PSC) and although FPL responded with very nice emails that they were going to trim trees and replace old rotted equipment they did neither while publicly touting their multi million dollar upgrades. This company routinely lies to their customers about upgrades yet all you have to do is look up on the power poles to see that transformers are so rotted they're falling off the poles. FPL was very reliable at a reasonable price here in South Florida for many years. That has abruptly ended and they do NOT deserve to be rewarded with a price increase.

Thank you,

Sandra Widmaier
7077 LAKE ISLAND DR
Lake Worth FL, 33467-7951