

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Thursday, September 16, 2021 9:00 AM
To: 'jill turner'
Subject: RE: Tell the PSC Why They Need to Keep Your Power Bill Low

Good Morning, Ms. Turner.

We will be placing your comments below in consumer correspondence in Docket No. 20210000, and the Office of Consumer Assistance and Outreach will be notified.

Thank you!

Toni Hover

*Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467*

From: bike2on1=att.net@mg.gospringboard.io <bike2on1=att.net@mg.gospringboard.io> **On Behalf Of** jill turner
Sent: Thursday, September 16, 2021 8:57 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Tell the PSC Why They Need to Keep Your Power Bill Low

Dear Commissioner

FPL needs to spend the money they have on fixing the system and not spend it on TV advertising, or have us give them more money for poor service. Our power goes out a lot even when it is sunny and clear. Trees have been trimmed, so the lines are clear. I can understand outages can occur with wind, rain, and storms. It cost me \$1300 two years ago to fix my air conditioner. Last Sunday, the power went out, and the surge caused damage to our AC blower again. The weather was sunny and calm, and except for 90 degree temperatures there was no reason for us to suffer in the heat. We had to wait for the part, didn't sleep well Sunday night in the heat, and it cost us \$1400 this time. If solar was more affordable, we would go off the grid.

Thank you,

jill turner
4225 PRAIRIE AVE
MIAMI BEACH FL, 33140-3013