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October 12, 2021

Adam Teitzman, Commission Clerk Office of the Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

> Re: Docket No.: _____ Petition of BellSouth Telecommunications, LLC d/b/a AT&T Florida to Relinquish Eligible Telecommunications Carrier Status

Dear Mr. Teitzman:

Enclosed for filing is BellSouth Telecommunications, LLC d/b/a AT&T Florida's ("AT&T's") Petition for relinquishment of its eligible telecommunications carrier ("ETC") status.

If you have any questions regarding this filing, please contact me at (850) 577-5505.

Sincerely,

Attorney for AT&T Florida

TH/mw Attachments

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

Petition of BellSouth Telecommunications, LLC)Dd/b/a AT&T Florida to Relinquish Eligible)FiTelecommunications Carrier Status)

Docket No. Filed:

PETITION OF BELLSOUTH TELECOMMUNICATIONS, LLC d/b/a AT&T FLORIDA FOR RELINQUISHMENT OF ELIGIBLE TELECOMMUNICATIONS CARRIER STATUS

Pursuant to 47 U.S.C. § 214(e)(4), 47 C.F.R. § 54.205, and Rules 25-22.036 and

28-106.201, Florida Administrative Code, BellSouth Telecommunications, LLC d/b/a

AT&T Florida ("AT&T Florida") respectfully requests an order confirming relinquishment of its

Eligible Telecommunications Carrier ("ETC") designation for its service areas in Florida

specified in this Petition, effective February 15, 2022. In support of this Petition, AT&T Florida

states as follows:

1. BellSouth Telecommunications, LLC, a Georgia limited liability company, operates in the State of Florida under the name AT&T Florida and is an incumbent local exchange carrier ("ILEC") providing telecommunications services as that term is defined by federal law. *See, e.g.*, 47 U.S.C. § 251(h)(1).

2. The full name and address of the authorized representative for AT&T Florida in this proceeding is:

Tracy Hatch 150 South Monroe Street Suite 400 Tallahassee, Florida 32301 (850) 577-5505

I. SUMMARY

3. AT&T previously relinquished its ETC designation for those census blocks in its service area in which it did not participate in the Federal Communications Commission ("FCC") Connect America Fund Phase II ("CAF II")¹. AT&T Florida's participation in the CAF II program required retention of its ETC designation in those census blocks in which AT&T Florida accepted CAF II funding. AT&T will not receive any CAF II support in Florida after December 31, 2021.

4. By this Petition, AT&T Florida is relinquishing its ETC designation for all of its remaining Florida service territory in which it is currently designated as an ETC ("the relinquishment area"). This is AT&T Florida's right under federal law because every part of the relinquishment area is served by at least one other ETC.

5. Federal law provides an objective standard for ETC relinquishment: a state commission "shall permit" an ETC to relinquish its ETC designation "in any area" so long as that area is served by more than one ETC.² AT&T's ETC relinquishment more than meets this controlling standard, because every area AT&T Florida is relinquishing is served by at least five other ETCs.

6. *AT&T Florida is not discontinuing any service by virtue of this Petition.* Approval of this Petition will not affect the availability of any AT&T Florida legacy voice service anywhere in AT&T Florida's service territory. AT&T Florida will continue to offer and provide legacy voice services across its entire service territory (including in the relinquishment

area), and it will continue to comply with applicable service obligations of federal and state law

¹ See Orders Nos. PSC-2017-0290-PAA-TP and PSC-2017-0329-CO-TP.

² 47 U.S.C. §214(e)(4).

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across its entire service territory (including in the relinquishment area), unless and until it separately obtains any necessary permission to stop providing retail legacy voice service.

7. Consumers will not be impacted by the relinquishment. The federal voice Lifeline Assistance Program ("Lifeline") discount is currently scheduled to be reduced to \$0.00 on December 1, 2021, in all areas with more than one Lifeline provider.³ Since there are **at least five other ETCs** in all areas in which AT&T Florida is relinquishing its ETC designation, the federal voice Lifeline discount for AT&T Florida's Lifeline customers should be reduced to \$0.00 on December 1, 2021, throughout the relinquishment area. As AT&T Florida's requested relinquishment effective date is February 15, 2022, the federal voice Lifeline discount will already have been removed from AT&T Florida's few remaining Lifeline customers.⁴ In addition, AT&T Florida will also no longer have an obligation to provide a Lifeline discount on broadband internet access service after December 31, 2021.⁵ However, customers that are eligible will still be able to receive the temporary Emergency Broadband Benefit for qualifying broadband plans.

8. AT&T Florida's few remaining Lifeline customers in the relinquishment area can keep their existing AT&T Florida service (or obtain any other AT&T service) at standard AT&T prices (including applicable surcharges, fees and taxes), or if they prefer, they can choose to receive any available Lifeline discount from another ETC.⁶ AT&T Florida will provide ample

³ See 47 CFR 54.403(a)(2)(iv) and (v).

⁴ As of June 1, 2021, AT&T Florida's had only 65 Lifeline customers which is less than 1% of Florida's Lifeline subscribers. If the Federal Communications Commission ("FCC") does not eliminate the voice Lifeline discount on December 1, 2021, the only consumer impact of this relinquishment is that consumers in the relinquishment area will no longer be able to receive a Lifeline discount on voice service from AT&T Florida.

⁵ See AT&T Notice for Forbearance from Lifeline BIAS Requirements, In the Matter of Lifeline and Link Up Reform and Modernization, WC Docket No. 11-42, July 29, 2021 (filing effective January 1, 2022).

⁶ AT&T Florida's ETC relinquishment does not trigger Florida's Lifeline transition rate. Chapter 364.105 F.S. requires that a *"Lifeline subscriber who no longer qualifies for Lifeline"* shall receive a

advance notice to all affected Lifeline customers so they will be able to make an informed decision.

II. BACKGROUND

9. AT&T Florida is an ILEC in Florida. On October 14, 1997, the Florida Public Service Commission ("Commission") designated AT&T Florida as an ETC in accordance with its delegated authority pursuant to 47 U.S.C. § 214(e)(2) within its ILEC service area within Florida.⁷ As an ETC, AT&T Florida has been eligible to receive federal universal service funding in accordance with 47 U.S.C. § 254, and has been required to offer and advertise supported services pursuant to 47 C.F.R. § 54.201(d) and to meet the obligations associated with the universal service programs in which it participates.⁸ Since its inception, federal universal service funding has included "high cost" support to deploy and maintain voice networks in rural and other high-cost areas, as well as reimbursement from the Lifeline program for offering voice services to eligible low-income consumers at discounted prices.

10. In 2015, the FCC changed its approach to disbursing high cost universal service support.⁹ For price cap carriers like AT&T Florida, the restructured program is referred to as "Connect America Fund II," or "CAF II," and provided funding by census blocks rather than by larger areas such as wire centers. Price cap carriers that accepted model-based CAF II funding

discounted rate for "*1 year after the date the subscriber ceases to be qualified for Lifeline.*" AT&T Florida's Lifeline subscribers will still qualify for Lifeline. The only change is that they will need to obtain the discount from other ETCs if they want to retain it. The statute does not apply.

⁷ See Order No. PSC-97-1262-FOF-TL ("Order 97-1262"), issued October 14, 1997.

⁸ See 47 U.S.C. § 214(e)(1).

⁹ See generally Report and Order, Connect America Fund, 29 FCC Rcd. 15644 (2014); Report and Order and Further Notice of Proposed Rulemaking, Connect America Fund, 26 FCC Rcd. 17663 (2011) (subsequent history omitted).

were obligated to retain ETC status in CAF II census blocks¹⁰ and to offer the Lifeline discount to eligible customers who reside in CAF II Census Blocks. CAF II funding support was offered to carriers for six years with an option to extend support for a seventh year. AT&T accepted CAF II support in Florida¹¹ and elected to receive a seventh year of support, so it will receive CAF II support through December 31, 2021.¹²

11. The FCC replaced the model-based CAF II support program with the Rural Digital Opportunity Fund ("RDOF").¹³ The Phase I auction for the RDOF started on October 29, 2020 and concluded on November 25, 2020.¹⁴ AT&T did not participate in the RDOF Phase I auction and, therefore, will no longer receive any federal high cost universal service support in Florida after December 31, 2021.

III. SCOPE OF AT&T FLORIDA'S RELINQUISHMENT

12. Because AT&T Florida will no longer receive any federal high-cost universal service support in Florida, AT&T Florida seeks an order confirming relinquishment of its ETC status in its entirety in Florida.

13. This filing will not authorize AT&T Florida to withdraw any of its underlying legacy voice services. AT&T Florida will continue to fulfill any retail service obligations imposed

¹⁰ In addition to identifying specific census blocks as eligible for CAF II funding, the FCC also allowed AT&T to use CAF II support in "Extremely High Cost" census blocks to meet its CAF II broadband commitments. *See* 47 C.F.R. § 54.310(c)(1).

¹¹ See August 27, 2015 Letter from James Cicconi in FCC Docket No. 10-90. AT&T did not make this decision lightly – it declined the FCC's offer of CAF II funding in three of the twenty-one states in which it is a traditional wireline ILEC (Missouri, Nevada and Oklahoma).

¹² See Letter from Susanna Biancheri, AT&T, to Marlene Dortch, FCC, WC Docket No. 10-90 (filed Sept. 23, 2020) (accepting a seventh year of CAF II support in Florida and seventeen other states).

¹³ See generally, Report and Order, Rural Digital Opportunity Fund, 35 FCC Rcd 686 (2020).

¹⁴ See, e.g., Rural Digital Opportunity Fund Phase I Auction (Auction 904) Closes, Winning Bidders Announced, FCC Form 683 Due January 29, 2021, Public Notice, DA 20-1422 (rel. Dec. 7, 2020).

by non-ETC provisions in state or federal law, unless and until AT&T Florida separately obtains any necessary permission to stop providing such service. All customers in the relinquishment area, will have access to services offered by AT&T Florida at standard AT&T prices, including all applicable surcharges, fees and taxes. Finally, AT&T Florida's relinquishment will not affect either the ability of other ETCs to participate in federal universal service programs or the amount of support available in Florida.

IV. LEGAL STANDARD

14. In 47 U.S.C. § 214(e)(2) and (4) and 47 C.F.R. § 54.205, Congress and the FCC delegated authority to state commissions to designate carriers as ETCs and permit carriers to relinquish their ETC designation. The standard for relinquishing an ETC designation is set forth in 47 U.S.C. § 214(e)(4), which states, in pertinent part:

A State commission...shall permit an eligible telecommunications carrier to relinquish its designation as such a carrier in any area served by more than one eligible telecommunications carrier. An eligible telecommunications carrier that seeks to relinquish its eligible telecommunications carrier designation for an area served by more than one eligible telecommunications carrier shall give advance notice to the State commission...of such relinquishment.¹⁵ (Emphasis added).

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47 U.S.C. § 214(e)(4) also provides, in part:

Prior to permitting a telecommunications carrier designated as an eligible telecommunications carrier to cease providing universal service in an area served by more than one eligible telecommunications carrier, the State commission...shall require the remaining eligible telecommunications carrier or carriers to ensure that all customers served by the relinquishing carrier will continue to be served, and shall require sufficient notice to permit the purchase or construction of adequate facilities by any remaining eligible telecommunications carrier.

This language is inapplicable to this Petition because, as noted in Section III, AT&T will not discontinue *any* service as a result of the Commission granting this Petition.

The law does not treat relinquishment of an ETC designation by an ILEC any differently than relinquishment by other designated ETCs, and the Commission has previously allowed carriers to relinquish their ETC designations.¹⁶

V. AT&T IS ENTITLED TO RELINQUISH ITS ETC DESIGNATION

15. AT&T Florida meets the standard for relinquishing its ETC designation because, as set forth in **Exhibit A**, all portions of the relinquishment area have at least five other designated ETCs. To AT&T's knowledge, each of these providers remains designated as an ETC in each of the areas designated in **Exhibit A**. Each of these ETCs is obligated to provide Lifeline upon reasonable request to eligible customers in the areas for which it obtained its ETC designation.

VI. CUSTOMER NOTICE

16. Independent of the instant petition, the FCC will reduce the Lifeline discount voice discount to \$0.00 on December 1, 2021, and AT&T Florida will no longer have any CAF II obligations as of January 1, 2022.

17. AT&T Florida's Lifeline customers have already begun to receive bill page messages that advise customers that effective December 1, 2021, the Lifeline discount will be reduced to zero. If the FCC extends the Lifeline discount beyond December 1, 2021, AT&T Florida Lifeline customers will receive ample notice of the need to select another ETC in order to

¹⁶ See e.g. Orders Nos. PSC-2019-0210-PAA-TX (Global Connection); PSC-2019-0209-PAA-TX (Cox); PSC-2017-0082 (AT&T); PSC-2016-0405-PAA-TX and PSC-2016-0471-CO-TX (Budget Prepay, Inc.); PSC-2015-0392-PAA-TX and PSC-2015-0432-CO-TX (Flatel, Inc.); PSC-2015-0119-PAA and PSC-2015-0147-CO-TX (Nexus Communications, Inc.); PSC-2013-0547-PAA and PSC-2013-0612-CO-TX (Unity Telecom, LLC f/k/a dPi Teleconnect, LLC); PSC-2013-0209-PAA-TX and PSC-2013-0270-CO-TX (Easy Telephone Services Company); PSC-2013-0071-PAA-TX and PSC-2013-0135-CO-TX (Absolute Home Phones, Inc.) and PSC-2012-0486-PAA-TX and PSC-2012-0548 (Midwestern Telecommunications, Incorporated)

continue receiving any Lifeline benefit that is available under federal or state law. Among other things, at least 60 days prior to the relinquishment effective date, AT&T Florida will provide notice to each of its remaining affected Lifeline customers explaining that AT&T Florida will no longer offer any Lifeline benefit, and if the customer does not choose another provider, AT&T Florida's standard prices (including applicable surcharges, fees and taxes) will apply to the customer's existing AT&T Florida service. AT&T Florida also will send each remaining affected Lifeline customer a second notice and a bill message at least 15 days prior to the relinquishment date. All notices will inform each affected customer that (s)he can contact the remaining ETCs in the area to discuss Lifeline benefits that may be offered by those ETCs, and all notices will inform affected customers how to contact the Universal Service Administrative Company ("USAC") to obtain a list of other ETCs in the state. **Exhibit B** is a sample of the language of these notices.

18. AT&T Florida will stop enrolling customers from the relinquished area in the Lifeline program on December 1, 2021, or within five (5) days after the date the Commission's Order is final.

VII. REQUESTED ORDER DATE

19. AT&T requests that the Commission issue an order granting this Petition as soon as possible, but no later than December 1, 2021.

CONCLUSION

For the foregoing reasons, AT&T respectfully requests that the Commission grant this Petition expeditiously and issue an order confirming AT&T's relinquishment of its ETC designation in the relinquishment area in Florida, effective February 15, 2022.

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Respectfully submitted this $\frac{2}{2}$ day of October , 2021.

BELLSOUTH TELECOMMUNICATIONS, LLC d/b/a AT&T FLORIDA

Tracy Hatch 150 South Monroe Street Suite 400 Tallahassee, FL 32301 (850) 577-5505 th9467@att.com

Attorney for BellSouth Telecommunications, LLC d/b/a AT&T Florida

Wire Center CLLI	Exchange	No. of AT&T Lifeline Customers*	Other Designated ETC**
ARCHFLMA	ARCHER		1, 2, 4, 5, 6
BCRTFLBT	BOCA RATON		1, 2, 4, 5, 6
BCRTFLMA	BOCA RATON		1, 2, 4, 5, 6
BCRTFLSA	BOCA RATON		1, 2, 4, 5, 6
BGPIFLMA	KEYS		1, 2, 4, 5, 6
BKVLFLJF	BROOKSVILLE	1	1, 2, 4, 5, 6
BLDWFLMA	BALDWIN		1, 2, 4, 5, 6
BLGLFLMA	BELLE GLADE		1, 2, 4, 5, 6
BNNLFLMA	BUNNELL		1, 2, 4, 5, 6
BRSNFLMA	BRONSON	1	1, 2, 4, 5, 6
BYBHFLMA	BOYNTON BEACH		1, 2, 4, 5, 6
CCBHFLMA	COCOA BEACH		1, 2, 4, 5, 6
CDKYFLMA	CEDAR KEY		1, 2, 4, 5, 6
CFLDFLMA	CHIEFLAND	4	1, 2, 4, 5, 6
CHPLFLJA	CHIPLEY	4	1, 2, 4, 5, 6
CNTMFLLE	CANTONMENT		1, 2, 4, 5, 6
COCOFLMA	COCOA		1, 2, 4, 5, 6
COCOFLME	COCOA		1, 2, 4, 5, 6
CSCYFLBA	CROSS CITY	1	1, 2, 4, 5, 6
DBRYFLMA	DEBARY		1, 2, 4, 5, 6
DELDFLMA	DELAND	1	1, 2, 4, 5, 6
DLBHFLKP	DELRAY BEACH		1, 2, 4, 5, 6
DLSPFLMA	DE LEON SPRINGS		1, 2, 4, 5, 6
DNLNFLWM	DUNNELLON		1, 2, 4, 5, 6
DRBHFLMA	DEERFIELD BEACH		1, 2, 4, 5, 6
DYBHFLMA	DAYTONA BEACH		1, 2, 4, 5, 6
DYBHFLOB	DAYTONA BEACH		1, 2, 4, 5, 6
DYBHFLOS	DAYTONA BEACH		1, 2, 4, 5, 6
DYBHFLPO	DAYTONA BEACH		1, 2, 4, 5, 6
EGLLFLIH	EAU GALLIE		1, 2, 4, 5, 6
EORNFLMA	EAST ORANGE		1, 2, 4, 5, 6
FMTNALMT	CENTURY		1, 2, 4, 5, 6
FRBHFLFP	FERNANDINA BEACH		1, 2, 4, 5, 6
FTGRFLMA	JACKSONVILLE		1, 2, 4, 5, 6
FTLDFLCY	FORT LAUDERDALE		1, 2, 4, 5, 6
FTLDFLJA	FORT LAUDERDALE		1, 2, 4, 5, 6
FTLDFLMR	FORT LAUDERDALE		1, 2, 4, 5, 6
FTLDFLOA	FORT LAUDERDALE		1, 2, 4, 5, 6
FTLDFLPL	FORT LAUDERDALE		1, 2, 4, 5, 6

* AT&T's Lifeline customer counts are as of June 2021.

AT&T Florida Lifeline Customers

CETCs Designated in AT&T Florida's Service Area (ILEC Wire Centers)

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Wire Center CLLI	Exchange	No. of AT&T Lifeline Customers*	Other Designated ETC**
ARCHFLMA	ARCHER		1, 2, 4, 5, 6
FTLDFLSG	FORT LAUDERDALE		1, 2, 4, 5, 6
FTLDFLSU	FORT LAUDERDALE		1, 2, 4, 5, 6
FTLDFLWN	FORT LAUDERDALE		1, 2, 4, 5, 6
FTPRFLMA	FORT PIERCE	3	1, 2, 4, 5, 6
GCSPFLCN	GREEN COVE SPRINGS	1	1, 2, 4, 5, 6
GCVLFLMA	GRACEVILLE	4	1, 2, 4, 5, 6
GENVFLMA	GENEVA		1, 2, 4, 5, 6
GLBRFLMC	GULF BREEZE		1, 2, 4, 5, 6
GSVLFLMA	GAINESVILLE		1, 2, 4, 5, 6
HAVNFLMA	HAVANA		1, 2, 4, 5, 6
HBSDFLMA	HOBE SOUND		1, 2, 4, 5, 6
HLNVFLMA	HOLLEY-NAVARRE		1, 2, 4, 5, 6
HLWDFLMA	HOLLYWOOD		1, 2, 4, 5, 6
HLWDFLPE	FORT LAUDERDALE		1, 2, 4, 5, 6
HLWDFLWH	HOLLYWOOD		1, 2, 4, 5, 6
HMSTFLEA	HOMESTEAD		1, 2, 4, 5, 6
HMSTFLHM	HOMESTEAD		1, 2, 4, 5, 6
HMSTFLNA	HOMESTEAD		1, 2, 4, 5, 6
HMSTFLNA	JENSEN BEACH		1, 2, 4, 5, 6
HTISFLMA	PORT ST LUCIE		1, 2, 4, 5, 6
HWTHFLMA	HAWTHORNE	7	1, 2, 4, 5, 6
ISLMFLMA	KEYS		1, 2, 4, 5, 6
JAY FLMA	JAY		1, 2, 4, 5, 6
JCBHFLMA	JACKSONVILLE BEACH		1, 2, 4, 5, 6
JCBHFLSP	JACKSONVILLE		1, 2, 4, 5, 6
JCVLFLAR	JACKSONVILLE		1, 2, 4, 5, 6
JCVLFLBW	JACKSONVILLE		1, 2, 4, 5, 6
JCVLFLCL	JACKSONVILLE		1, 2, 4, 5, 6
JCVLFLFC	JACKSONVILLE		1, 2, 4, 5, 6
JCVLFLIA	JACKSONVILLE		1, 2, 4, 5, 6
JCVLFLJT	JACKSONVILLE		1, 2, 4, 5, 6
JCVLFLLF	JACKSONVILLE		1, 2, 4, 5, 6
JCVLFLNO	JACKSONVILLE		1, 2, 4, 5, 6
JCVLFLOW	JACKSONVILLE		1, 2, 4, 5, 6
JCVLFLRV	JACKSONVILLE		1, 2, 4, 5, 6
JCVLFLSJ	JACKSONVILLE		1, 2, 4, 5, 6
JCVLFLSM	JACKSONVILLE		1, 2, 4, 5, 6
JCVLFLWC	JACKSONVILLE		1, 2, 4, 5, 6

* AT&T's Lifeline customer counts are as of June 2021.

Wire Center CLLI	Exchange	No. of AT&T Lifeline Customers*	Other Designated ETC**
ARCHFLMA	ARCHER		1, 2, 4, 5, 6
JPTRFLMA	JUPITER		1, 2, 4, 5, 6
KYHGFLMA	KEYSTONE HEIGHTS	2	1, 2, 4, 5, 6
KYLRFLLS	KEYS		1, 2, 4, 5, 6
KYLRFLMA	KEYS		1, 2, 4, 5, 6
KYWSFLMA	KEYS		1, 2, 4, 5, 6
LKCYFLMA	LAKE CITY	4	1, 2, 4, 5, 6
LYHNFLOH	LYNN HAVEN		1, 2, 3, 4, 5, 6
MCNPFLMA	MICANOPY	1	1, 2, 4, 5, 6
MDBGFLPM	MIDDLEBURG	1	1, 2, 4, 5, 6
MIAMFLAE	MIAMI	9	1, 2, 4, 5, 6
MIAMFLAL	MIAMI		1, 2, 4, 5, 6
MIAMFLAP	MIAMI		1, 2, 4, 5, 6
MIAMFLBA	MIAMI		1, 2, 4, 5, 6
MIAMFLBR	MAMI		1, 2, 4, 5, 6
MIAMFLCA	ΜΙΑΜΙ		1, 2, 4, 5, 6
MIAMFLFL	ΜΙΑΜΙ		1, 2, 4, 5, 6
MIAMFLGR	MIAMI		1, 2, 4, 5, 6
MIAMFLHL	ΜΙΑΜΙ		1, 2, 4, 5, 6
MIAMFLIC	MIAMI		1, 2, 4, 5, 6
MIAMFLKE	MIAMI		1, 2, 4, 5, 6
MIAMFLME	MIAMI		1, 2, 4, 5, 6
MIAMFLNM	ΜΙΑΜΙ		1, 2, 4, 5, 6
MIAMFLNS	MIAMI		1, 2, 4, 5, 6
MIAMFLOL	MIAMI		1, 2, 4, 5, 6
MIAMFLPB	MIAMI		1, 2, 4, 5, 6
MIAMFLPL	MIAMI		1, 2, 4, 5, 6
MIAMFLRR	MIAMI		1, 2, 4, 5, 6
MIAMFLSH	MIAMI		1, 2, 4, 5, 6
MIAMFLSO	MIAMI		1, 2, 4, 5, 6
MIAMFLWD	MIAMI		1, 2, 4, 5, 6
MIAMFLWM	MIAMI		1, 2, 4, 5, 6
MICCFLBB	SEBASTIAN		1, 2, 4, 5, 6
MLBRFLMA	MELBOURNE		1, 2, 4, 5, 6
MLTNFLRA	MILTON	5	1, 2, 4, 5, 6
MNDRFLAV	JACKSONVILLE		1, 2, 4, 5, 6
MNDRFLLO	JACKSONVILLE		1, 2, 4, 5, 6
MNDRFLLW	ST. JOHNS		1, 2, 4, 5, 6
MNSNFLMA	MUNSON	2	1, 2, 4, 5, 6

* AT&T's Lifeline customer counts are as of June 2021.

Wire Center CLLI	Exchange	No. of AT&T Lifeline Customers*	Other Designated ETC**
ARCHFLMA	ARCHER		1, 2, 4, 5, 6
MRTHFLVE	KEYS		1, 2, 4, 5, 6
MXVLFLMA	MAXVILLE		1, 2, 4, 5, 6
NDADFLAC	NORTH DADE		1, 2, 4, 5, 6
NDADFLBR	NORTH DADE		1, 2, 4, 5, 6
NDADFLGG	NORTH DADE		1, 2, 4, 5, 6
NDADFLOL	NORTH DADE		1, 2, 4, 5, 6
NKLRFLMA	KEYS		1, 2, 4, 5, 6
NSBHFLMA	NEW SMYRNA BEACH		1, 2, 4, 5, 6
NWBYFLMA	NEWBERRY	2	1, 2, 4, 5, 6
OKHLFLMA	OAK HILL		1, 2, 4, 5, 6
OLTWFLLN	OLD TOWN	7	1, 2, 4, 5, 6
ORLDFLAP	ORLANDO		1, 2, 4, 5, 6
ORLDFLPC	ORLANDO		1, 2, 4, 5, 6
ORPKFLMA	ORANGE PARK		1, 2, 4, 5, 6
ORPKFLRW	ORANGE PARK		1, 2, 4, 5, 6
OVIDFLCA	OVIEDO		1, 2, 4, 5, 6
PACEFLPV	PACE		1, 2, 4, 5, 6
PAHKFLMA	PAHOKEE		1, 2, 4, 5, 6
PCBHFLNT	PANAMA CITY BEACH		1, 2, 3, 4, 5, 6
PLCSFLMA	PALM COAST		1, 2, 4, 5, 6
PLTKFLMA	PALATKA	1	1, 2, 4, 5, 6
PMBHFLCS	CORAL SPRINGS		1, 2, 4, 5, 6
PMBHFLFE	POMPANO BEACH		1, 2, 4, 5, 6
PMBHFLMA	POMPANO BEACH		1, 2, 4, 5, 6
PMBHFLTA	POMPANO BEACH		1, 2, 4, 5, 6
PMPKFLMA	POMONA PARK		1, 2, 4, 5, 6
PNCYFLCA	PANAMA CITY		1, 2, 3, 4, 5, 6
PNCYFLMA	PANAMA CITY		1, 2, 3, 4, 5, 6
PNSCFLBL	PENSACOLA		1, 2, 4, 5, 6
PNSCFLFP	PENSACOLA		1, 2, 4, 5, 6
PNSCFLPB	PENSACOLA		1, 2, 4, 5, 6
PNSCFLWA	PENSACOLA		1, 2, 4, 5, 6
PNVDFLMA	PONTE VEDRA BEACH		1, 2, 4, 5, 6
PRRNFLMA	PERRINE		1, 2, 4, 5, 6
PRSNFLFD	PIERSON		1, 2, 4, 5, 6
PTSLFLMA	PORT ST. LUCIE		1, 2, 4, 5, 6
PTSLFLSO	PORT ST. LUCIE		1, 2, 4, 5, 6
SBSTFLFE	SEBASTIAN		1, 2, 4, 5, 6

* AT&T's Lifeline customer counts are as of June 2021.

Wire Center CLLI	Exchange	No. of AT&T Lifeline Customers*	Other Designated ETC**
ARCHFLMA	ARCHER		1, 2, 4, 5, 6
SBSTFLMA	SEBASTIAN		1, 2, 4, 5, 6
SGKYFLMA	KEYS		1, 2, 4, 5, 6
SNFRFLMA	SANFORD		1, 2, 4, 5, 6
STAGFLBS	ST. JOHNS		1, 2, 4, 5, 6
STAGFLMA	ST. JOHNS		1, 2, 4, 5, 6
STAGFLSH	ST. JOHNS		1, 2, 4, 5, 6
STAGFLWG	ST. JOHNS		1, 2, 4, 5, 6
STRTFLMA	STUART		1, 2, 4, 5, 6
SYHSFLCC	SUNNY HILLS	2	1, 2, 4, 5, 6
TRENFLMA	TRENTON	8	1, 2, 4, 5, 6
TTVLFLMA	TITUSVILLE		1, 2, 4, 5, 6
VERNFLMA	VERNON		1, 2, 4, 5, 6
VRBHFLBE	VERO BEACH		1, 2, 4, 5, 6
VRBHFLMA	VERO BEACH		1, 2, 4, 5, 6
WELKFLMA	WELAKA	1	1, 2, 4, 5, 6
WPBHFLAN	WEST PALM BEACH		1, 2, 4, 5, 6
WPBHFLGA	WEST PALM BEACH		1, 2, 4, 5, 6
WPBHFLGR	WEST PALM BEACH		1, 2, 4, 5, 6
WPBHFLHH	WEST PALM BEACH		1, 2, 4, 5, 6
WPBHFLLE	WEST PALM BEACH		1, 2, 4, 5, 6
WPBHFLRB	WEST PALM BEACH		1, 2, 4, 5, 6
WPBHFLRP	WEST PALM BEACH		1, 2, 4, 5, 6
WWSPFLHI	WEEKIWACHEE SPRINGS		1, 2, 4, 5, 6
YNFNFLMA	YOUNGSTOWN-FOUNTAIN	1	1, 2, 4, 5, 6
YNTWFLMA	YANKEETOWN	1	1, 2, 4, 5, 6
YULEFLMA	YULEE		1, 2, 4, 5, 6
Totals 65			

* AT&T's Lifeline customer counts are as of June 2021.

** The numbers in this column correspond to the competitive eligible telecommunications carriers (CETCs) identified on the last page of this Exhibit.

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Exhibit **B**

Your Lifeline Benefit from AT&T Ends February 15, 2022

«FIRSTNAME» «LASTNAME» «BILLINGADDRESS1» «BILLINGADDRESS2» «BILLINGAPARTMENTNUMBER» «BILLINGCITY», «BILLINGSTATE» «BILLINGZIP5» «BILLINGZIP4»

Phone number ending in: <<XXXX>>

Hi «FIRSTNAME»,

AT&T will no longer provide you with a Lifeline benefit in Florida* as of February 15, 2022.

Your options:

- Keep your AT&T home phone service, billed at regular price, with all applicable taxes, surcharges, and fees. Or, choose from any of our other plans. Call us at 855.301.0355, and we'll be happy to help.
- Contact another company that provides service in your area to see if they offer a Lifeline benefit. You can contact the Universal Service Administrative Company (USAC) at 800.234.9473 or go to www.lifelinesupport.org and select Companies Near Me for a list of companies in your area.
- Here is a list of providers that may offer service and a Lifeline benefit in your area.**

[Insert list]

Thanks for choosing us,

AT&T

- * If you have received a notice to recertify your eligibility to continue receiving a Lifeline benefit from USAC, or if you receive such notice in the future, please disregard it as AT&T will no longer provide a Lifeline benefit in your area.
- ** This list identifies Eligible Telecommunications Carriers (ETCs) based on publicly available resources. AT&T does not make any representations or warranties regarding the accuracy of this publicly available information or the services these ETCs may offer. You will need to contact these ETCs to determine whether any Lifeline benefit is available at your location from any of them.

EXHIBIT C

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AT&T Florida Lifeline Customers CETCs Designated in AT&T Florida's Current ETC Service Area

ID Code	CETC Name
1	i-wireless, LLC (Access Wireless)
2	Virgin Mobile USA, L.P. (Assurance Wireless)
3	Knology of Florida, Inc. d/b/a WOW! Internet, Cable and Phone
4	Phone Club Corporation
5	TracFone Wireless, Inc. (SafeLink Wireless)
6	T-Mobile South LLC

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