Jacob Veaughn

From: Angie Calhoun

Sent: Wednesday, February 2, 2022 4:14 PM

To: Consumer Correspondence

Cc: Diane Hood

Subject: FW: To CLK Docket 20220000

Consumer correspondence for docket 20220000.

Angela Calhoun

----Original Message-----

From: Consumer Contact < Contact@PSC.STATE.FL.US>

Sent: Wednesday, February 2, 2022 4:05 PM To: Angie Calhoun < ACalhoun@PSC.STATE.FL.US>

Subject: To CLK Docket 20220000

----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>

Sent: Wednesday, February 02, 2022 3:59 PM
To: Consumer Contact < Contact@PSC.STATE.FL.US>

Subject: E-Form Improper Billing TRACKING NUMBER: 185901

CUSTOMER INFORMATION Name: Steve Rappaport Telephone: (727) 518-1436

Email:

Address: 12203 91st Way N Largo FL 33773

BUSINESS INFORMATION

Business Account Name: Steve Rappaport

Account Number: 9100 7639 0469

Address: 12203 91st Way N Largo FL 33773

COMPLAINT INFORMATION

Complaint: Improper Billing against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

You are really allowing Duke to gouge rooftop solar customers by tripling their customer charge because we don't consume a minimum amount of billable KWH? Between the utilities extorting us and the legislature {via utility written bill}trying to cut the net metering repayment, I would say you are doing an outstanding job serving the people of Florida.