

Jacob Veaghn

From: Ellen Plendl
Sent: Thursday, February 3, 2022 4:02 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: Consumer Inquiry - Florida Power & Light Company; Re Consumer Inquiry - Florida Power & Light Company; FW Extremely high power billHigh trafficNo sidewalks; FW Concerned Citizen -FPL is terrible; FW Electric bill in North West Florida ; FW Power Bill in North West Florida ; FW Pensacola residents having choose heat verses food. FPL electric; FW Electric bill; FW High increase in electric bills ; FW Electric bill; FW Electric North West Florida FPL; FW power bill; FW Electric bill

See attached customer correspondence and FPSC replies for Docket No. 20210015.

Jacob Veauhn

From: Ellen Plendl
Sent: Thursday, February 3, 2022 3:54 PM
To: 'BentleyJ@santarosa.k12.fl.us'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jonathan Bentley
BentleyJ@santarosa.k12.fl.us

RE: FPSC Inquiry 1389166C

Dear Mr. Bentley:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Jacob Veauhn

From: Ellen Plendl
Sent: Thursday, February 3, 2022 3:30 PM
To: 'webertyler008@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Tyler Weber
webertyler008@gmail.com

RE: FPSC Inquiry 1389163C

Dear Mr. Weber:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendi
Regulatory Consultant
Florida Public Service Commission
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1-800-342-3552 (phone)
1-800-511-0809 (fax)

Jacob Veaghn

From: Ellen Plendl
Sent: Thursday, February 3, 2022 3:26 PM
To: 'jdbell1957@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jeffery Bell
jdbell1957@gmail.com

RE: FPSC Inquiry 1389160C

Dear Mr. Bell:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
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1-800-342-3552 (phone)
1-800-511-0809 (fax)

Jacob Veaughn

From: Ellen Plendl
Sent: Thursday, February 3, 2022 3:21 PM
To: 'nina_outlaw@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Nina Outlaw
nina_outlaw@yahoo.com

RE: FPSC Inquiry 1389159C

Dear Ms. Outlaw:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
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Jacob Veauhn

From: Chris Macaulay <chrismacaulay83@yahoo.com>
Sent: Thursday, February 3, 2022 3:17 PM
To: Ellen Plendl
Subject: Re: Consumer Inquiry - Florida Power & Light Company

Thx for the generic response but that don't cut it. I'm hearing from lot FL residents mentioning bill. That commission consist of 5 members which I have their names, probably friend of Gov. Desantis. They are five rich folks who decided 12 million customers affected could pay almost double for electric in Panhandle with the new/tricky billing scheme which (just adopted), after customers reach 1,000 kilowatts company can again raise rates to almost double what we paid with Gulf Power. . The only reasonable thing to do is call CNN. I'm sure they would be interested in this story !

Sent from Yahoo Mail on Android

On Thu, Feb 3, 2022 at 1:56 PM, Ellen Plendl
<EPlendl@PSC.STATE.FL.US> wrote:

Mr. Chris Macaulay
chrismacaulay83@yahoo.com

RE: FPSC Inquiry 1389146C

Dear Mr. Macaulay:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
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1-800-511-0809 (fax)

Jacob Veauhn

From: Ellen Plendl
Sent: Thursday, February 3, 2022 3:17 PM
To: 'britain60@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Carole Krasnosky
britain60@hotmail.com

RE: FPSC Inquiry 1389157C

Dear Ms. Krasnosky:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Regulatory Consultant
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Jacob Veauhn

From: Ellen Plendl
Sent: Thursday, February 3, 2022 3:14 PM
To: 'cjduke12345@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Corijean Duke
cjduke12345@gmail.com

RE: FPSC Inquiry 1389156C

Dear Ms. Duke:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Jacob Veauhn

From: Ellen Plendl
Sent: Thursday, February 3, 2022 3:12 PM
To: 'miltonmommie@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Brenda Pickett
miltonmommie@aol.com

RE: FPSC Inquiry 1389154C

Dear Ms. Pickett:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Jacob Veauhn

From: Ellen Plendl
Sent: Thursday, February 3, 2022 3:09 PM
To: 'ladyparadise777@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Della Wofford
ladyparadise777@yahoo.com

RE: FPSC Inquiry 1389152C

Dear Ms. Wofford:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

FPSC staff makes a detailed review and analysis of the entire record and files a recommendation with the FPSC's Clerk detailing the staff's adjustments to the company's petition.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Jacob Veauhn

From: Ellen Plendl
Sent: Thursday, February 3, 2022 3:06 PM
To: 'britain60@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Carole Krasnosky
britain60@hotmail.com

RE: FPSC Inquiry 1389150C

Dear Ms. Krasnosky:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

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As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Jacob Veauhn

From: Ellen Plendl
Sent: Thursday, February 3, 2022 3:03 PM
To: 'nthnstrcklnd@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Tony Strickland
nthnstrcklnd@gmail.com

RE: FPSC Inquiry 1389149C

Dear Mr. Strickland:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Jacob Veauhn

From: Ellen Plendl
Sent: Thursday, February 3, 2022 2:59 PM
To: 'brandismith200@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mrs. Brandi Buck
brandismith200@gmail.com

RE: FPSC Inquiry 1389148C

Dear Ms. Buck:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Jacob Veauhn

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 3, 2022 2:22 PM
To: Ellen Plendl
Subject: FW: Extremely high power bill/High traffic/No sidewalks

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Bentley, Jonathan D. <BentleyJ@santarosa.k12.fl.us>
Sent: Wednesday, January 26, 2022 2:57 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Extremely high power bill/High traffic/No sidewalks

Good day sir

I am confused with my almost doubling power bill upon Gulf Power changing to FPL. I cant get anyone at FPL to explain certain charges (e.g. Franchise Tax/charge) No one at the number provided seems to have any answers for me. Why??? Also, the streets of Milton, Florida like Bell Lane and U.S. 90 are becoming overwhelming jammed with ever growing traffic. House construction continues to progress with no improvement to roads. Most roads are two lanes only with extremely heavy traffic in the morning and afternoon with traffic times being a 45 minutes to drive a 3-5 miles. When will the roads be fixed and why are there no sidewalks in Pace/Milton. The city has the people so why isnt the infrastructure being improved. Why???

Respectfully, Jonathan

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Jacob Veauhn

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 3, 2022 2:20 PM
To: Ellen Plendl
Subject: FW: Concerned Citizen -FPL is terrible

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Tyler Weber <webertyler008@gmail.com>
Sent: Tuesday, January 25, 2022 8:03 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Concerned Citizen -FPL is terrible

Mr. DeSantis,

Good evening sir, the reason why I'm reaching out is because I'm a disgruntled citizen of Santa Rosa county. As a HUGE portion of military represents towns in Florida's panhandle, money is always tight but your always guaranteed on the 1st and 15th. I personally think every person in Escambia county, Santa Rosa county, and Okaloosa county from what I'm aware I think we are being priced gouged on electricity from Florida power and light(FPL). As we do not have a choice on who our provider is I think it's the state government responsibility to ensure the people of the great state of Florida are giving a fair price on essential needs to live. FPL was supposed to be a "better alternative" to Gulf Power, but with hundreds of reports coming in from customers, it is now evident that not only is FPL not any better than Gulf Power, they are actually worse. Customers have reported their bills being 3x higher than normal! This is bigger than local government because It includes multiple counties. Once this issue is brought to your attention I hope you will take care of It. From a recently separated veteran I thank you for everything you have done for Florida and keeping us safe. We are absolutely the best state in the United States.

Thank you,
Tyler Weber
"Let's go Brandon"

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Jacob Veaghn

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 3, 2022 2:19 PM
To: Ellen Plendl
Subject: FW: Electric bill in North West Florida

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Jeffery Bell <jdbell1957@gmail.com>
Sent: Sunday, January 23, 2022 10:58 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Electric bill in North West Florida

Would like you to check with our electrical company to see why our electrical bill has sky rocket I normally pay electrical bill around 140 to 160 and this month it's 360 this is highway robbery from Florida power and lights others in our area are all so doubling or tripling this is from transitioning from Gulf Power to Florida Power and lights your immediate attention to this matter would be greatly appreciated

Sent from my iPhone

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Jacob Veauhn

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 3, 2022 2:19 PM
To: Ellen Plendl
Subject: FW: Power Bill in North West Florida

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Nina Outlaw <nina_outlaw@yahoo.com>
Sent: Sunday, January 23, 2022 9:56 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Power Bill in North West Florida

Dear sir,

There are a lot of emails being sent and many are copied from Facebook as people are trying anything. We need help!
Families are not running their heat to keep their children warm in weather that's below freezing!
Business are cutting hours pay employees or pay for power!
Prices are going to go up on everything so people can pay their electric bill, this hurts everyone. Single moms need heat!
Elderly need heat, families are hurting in North west Florida..

I am sending you this email on behalf of concerned citizens of Northwest Florida.
On Facebook I have read numerous complaints about Florida Power and Light and how they are increasing energy bills by double, and almost triple. We need help!

This is very disconcerting considering the economic crisis that families are going through at this time.

I'm asking, begging, for your office to investigate this matter. We have almost no other choice except for going to solar power which is as everyone knows a large expenditure in the beginning. There is also generator power which in turn uses a lot of fuel. I challenge you with respect can you please look into this matter for the citizens of Northwest Florida not to mention the citizens of the whole state of Florida that use or shall I say are forced to use Florida Power & Light.

Thank you

Nina Outlaw

Sent from my iPhone

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Jacob Veauhn

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 3, 2022 2:18 PM
To: Ellen Plendl
Subject: FW: Pensacola residents having choose heat verses food. FPL electric

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Carole Krasnosky <britain60@hotmail.com>
Sent: Sunday, January 23, 2022 8:21 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Pensacola residents having choose heat verses food. FPL electric

Sir,

I am very concerned there are many here in Pensacola suffering frantically trying to find money to pay our first bills FPL. My own bill doubled and the projected bill on there app is rising daily looking at \$400. I am reading heart sick concerns on the app neighborhood many trying to do without heat limit any usage choose food verses electric.

The FPL usage information makes no sense at all and cannot be accurate. One gentleman was out of State 3 weeks yet his bill tripled.

Our home insurance doubled, groceries you know increased greatly and now this.

I don't know how many of us will afford air conditioning come spring.

Please sir can you look into this many are suffering

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Jacob Veauhn

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 3, 2022 2:18 PM
To: Ellen Plendl
Subject: FW: Electric bill

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Corijean Duke <cjduke12345@gmail.com>
Sent: Saturday, January 22, 2022 6:55 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Electric bill

Good day sir

I'm contacting you about the gulf power replacement. something needs to be done they are changing double the price of gulf power my 200 something bills is now 400 something. we have no choice of providers. the people simply can't afford this. ive been hanging on by a thread since COVID. ive took a financial hit like many of us have. please do something.im just trying to survive raising four children. we should not have to choose between lights and food and unfortunately at this rate a choice will have to be made. please help us all.

Thank u for your time and service to the people

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Jacob Veauhn

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 3, 2022 2:17 PM
To: Ellen Plendl
Subject: FW: High increase in electric bills

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: miltonmommie (null) <miltonmommie@aol.com>
Sent: Saturday, January 22, 2022 4:41 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: High increase in electric bills

Good afternoon Governor Desantis,
I am writing this to let you know that since new company took over our electricity, my bill went from \$200 to \$400 with no additional usage.

Would really appreciate you looking into this matter.

Thank you,

Brenda Pickett
Milton, Florida

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Jacob Veaghn

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 3, 2022 2:17 PM
To: Ellen Plendl
Subject: FW: Electric bill

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Ladyparadise <ladyparadise777@yahoo.com>
Sent: Saturday, January 22, 2022 12:45 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Electric bill

Hi Governor

I live in Pensacola Fl, our power distributor just switched from Gulf Power to FPL. I am a disabled widow 70 years old and my only income is social security. I have kept my thermostat set at 67 degrees during the winter months. My power bill is \$61 more than last month mostly due to the change over of power companies and the cold weather. If this continues, I may not even be able to afford to buy food. My bill was never this high last year. I am asking Please is there anything that can be done? With food and rent going up in prices I am afraid I will run out of money before I run out of month. I live a modest life. I don't even have a car so I have to have all my needs delivered to my door. I am not eligible to have a wheel chair paid for by my insurance but due to my age and disability, I am not able to walk down my steps to go outside. I live in a mobile home that I own but I lease the property it sits on and my lot rent just went up 6%. I have other expenses including yard maintenance and the upkeep of my home according to our community guidelines. I only get \$20 a month in food stamps. I hope you can address this problem for me and other seniors in Florida. Thank you. I voted for you and I feel you are doing a great job. Thank you and God bless you and your family.

Della Wofford
8121 Lillian Hwy lot 65
Pensacola FL 42506

850-288-7432

Sent from Yahoo Mail on Android

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Jacob Veauhn

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 3, 2022 2:16 PM
To: Ellen Plendl
Subject: FW: Electric North West Florida FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Carole Krasnosky <britain60@hotmail.com>
Sent: Friday, January 21, 2022 11:24 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Electric North West Florida FPL

Sir are you aware of this company FPL price increases. Numerous have recieved our first bill from FPL double our normal payment me included.

There are many frantically wondering how to pay price increase BUT USAGE THEY STATE cannot be true.

I am reading one gentleman not even home 3 of the 4 weeks due to death mother and his bill doubled.

Can someone please look into this many are struggling

Thank you

Get [Outlook for Android](#)

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Jacob Veagh

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 3, 2022 2:15 PM
To: Ellen Plendl
Subject: FW: power bill

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Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: nthnstrcklnd <nthnstrcklnd@gmail.com>
Sent: Thursday, January 20, 2022 5:23 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: power bill

Good afternoon Governor,

My name is Tony Strickland, I was wondering what are you doing about the cost of the electricity that keeps going up. I'm on a budget and can't afford high power bill. I know that you are busy, but anything you can do will be appreciated.

Sincerely,

Tony Strickland

Sent from my Verizon, Samsung Galaxy smartphone

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Jacob Veauhn

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Subject: FW: Electric bill

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Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Brandi Buck <brandismith200@gmail.com>
Sent: Thursday, January 20, 2022 3:05 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Electric bill

Hi

My name is Brandi Buck. We live in a cantonment in FL. The new electric company has taken over and the bills are now outrageous. For example last January we used 500 more kilowatts in electricity and my bill was \$325.00. This month's bill is \$353 and we used 500 less kilowatts in electricity that is crazy to me. My husband and myself will be working to pay our electricity bill because that bill is higher than most of our bills. I understand things have to have increases, I get it, but that of an increase is a problem. What about the elderly or the people on a fixed income as my husband and myself can work overtime and get second jobs but we shouldn't have to do that just to pay an electricity bill.

Thank you for your time

Brandi Buck

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