

Jacob Veaghn

From: Ellen Plendl
Sent: Friday, February 4, 2022 8:19 AM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: Governor's Assignment Case Number 884,819 EOG000456149; robert-cheer-response-letter.pdf

See attached customer correspondence and FPSC reply for Docket No. 20210015.

Jacob Veaghn

From: CRM.CitizenServices <CRM.CitizenServices@eog.myflorida.com>
Sent: Thursday, February 3, 2022 1:20 PM
To: Ellen Plendl
Subject: Governor's Assignment | Case Number: 884,819 | EOG:000456149
Attachments: 884819,cheer.pdf

Case Number: 884,819

Origin Letter
EOG Citizen Services
Source
Created On 2/2/2022 11:09 AM
Letter Date
Priority Default

Case Attribute(s)

Attribute
Utilities

Primary Contact Information

| | | | | |
|------------|--|-----------|--------------------|---------------|
| First Name | Robert | Last Name | Cheer | Phone |
| City | 4041 East Olive Road Apartment 424 Pensacola, Florida 32514 United States 32514 | County | Escambia County | State Florida |
| | | Email | | |

Address Line 1 4041 East Olive Road
Address Line 2 Apartment 424

Organization /

**Additional
Information**

Description

Note

Case Assignment

Assigned To: PSC - Public Service Commission Due Date: 2/22/2022 11:09 AM

You have an assignment from the Executive Office of the Governor.

Please have staff review and respond as appropriate.

Please copy the link below to close the assignment, provide resolution information or request an extension/reassignment.

[Click Here to Update the Case](#)

If you have questions about this assignment, please send an email to CRM.CitizenServices@eog.myflorida.com.

Sincerely,

Kristie Jemmott

Office of Citizen Services

Utilities/PSC

Robert A. Cheer
4041 E. Olive Rd.
Apt. 424
Pensacola, FL 32514

Gov. Ron DeSantis
400 S. Monroe St.
Tallahassee, FL 32399

RE: Florida Power & Light

Dear Governor DeSantis:

I am sending you this email on behalf of concerned citizens of Northwest Florida.

On Facebook I have read numerous complaints about Florida Power and Light and how they are increasing energy bills by double. and almost triple. This is very disconcerting considering the economic crisis that families are going through at this time.

I'm asking, almost to the point of begging, for your office to investigate this matter. We have almost no other choice except for going to solar power, which is, as everyone knows, a large expenditure in the beginning, and not an option at all for those who are renters. There is also generator power which in turn uses a lot of fuel. I challenge you with respect; can you please look into this matter for the citizens of Northwest Florida, not to mention the citizens of the whole state of Florida, that use - or shall I say are forced to use - Florida Power & Light.

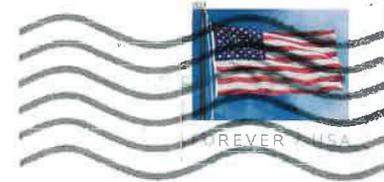
Respectfully,


Robert A. Cheer

884819
Date: 2.22.22
RJ

Robert A. Cheer
401 East Olive Road
Apt 424
Pensacola, Florida 32514

PENSACOLA FL 325
26 JAN 2022 PM 1 L



Governor Ron DeSantis
400 S. Monroe St.
Tallahassee, FL 32399

OFFICE OF THE GOVERNOR
CITIZEN SERVICES
2022 JAN 31 AM 9:45

32399-330099



Executive Office of the Governor

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

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STATE OF FLORIDA



OFFICE OF
CONSUMER ASSISTANCE & OUTREACH
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

February 4, 2022

Mr. Robert A. Cheer
4041 E. Olive Road, Apt. #424
Pensacola, FL 32514

RE: FPSC Inquiry 1389197C

Dear Mr. Cheer:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

FPSC staff makes a detailed review and analysis of the entire record and files a recommendation with the FPSC's Clerk detailing the staff's adjustments to the company's petition.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Mr. Robert A. Cheer
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After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

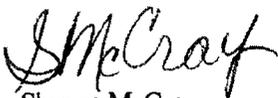
You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,



Shonna McCray
Regulatory Program Administrator
Office of Consumer Assistance & Outreach

SM:mep