

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Wednesday, February 9, 2022 11:02 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20210015  
**Attachments:** Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; RE Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Re Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW Florida Power and Light Rate Increases; FW FPL; FW FPL Fleecing of Florida ; FW FpL in Northwest Fl; FW FPL NWF Rate Fleecing; FW FPL; FW FPL; FW FPL; FW Florida Power; FW FP&L; FW Florida Power and Light

See attached customer correspondence and FPSC replies for Docket No. 20210015.

## Antonia Hover

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**From:** Ellen Plendl  
**Sent:** Wednesday, February 9, 2022 10:56 AM  
**To:** 'shawnkeen74@yahoo.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Shawn Keenan  
shawnkeen74@yahoo.com

RE: FPSC Inquiry 1389666C

Dear Mr. Keenan:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Antonia Hover

---

**From:** Ellen Plendl  
**Sent:** Wednesday, February 9, 2022 10:53 AM  
**To:** 'terryandjeannie06@yahoo.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Ms. Betty Dungan  
terryandjeannie06@yahoo.com

RE: FPSC Inquiry 1389665C

Dear Ms. Dungan:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
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## Antonia Hover

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**From:** Ellen Plendl  
**Sent:** Wednesday, February 9, 2022 10:51 AM  
**To:** 'Bill.McElhaney@durrusa.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. William McElhaney  
Bill.McElhaney@durrusa.com

RE: FPSC Inquiry 1389664C

Dear Mr. McElhaney:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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## Antonia Hover

---

**From:** Ellen Plendl  
**Sent:** Wednesday, February 9, 2022 10:43 AM  
**To:** 'dskenn57@gmail.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Ms. Donna Kennedy  
dskenn57@gmail.com

RE: FPSC Inquiry 1389661C

Dear Ms. Kennedy:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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## Antonia Hover

---

**From:** Ellen Plendl  
**Sent:** Wednesday, February 9, 2022 10:41 AM  
**To:** 'bwest907@yahoo.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Robert West  
bwest907@yahoo.com

RE: FPSC Inquiry 1389659C

Dear Mr. West:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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## Antonia Hover

---

**From:** Ellen Plendl  
**Sent:** Wednesday, February 9, 2022 10:37 AM  
**To:** 'ozone22000@yahoo.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Ms. Anne Falzone  
ozone22000@yahoo.com

RE: FPSC Inquiry 1389656C

Dear Ms. Falzone:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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## Antonia Hover

---

**From:** Ellen Plendl  
**Sent:** Wednesday, February 9, 2022 10:29 AM  
**To:** 'matthew.guthrie1@yahoo.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Matthew Guthrie  
matthew.guthrie1@yahoo.com

RE: FPSC Inquiry 1389654C

Dear Mr. Guthrie:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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## Antonia Hover

---

**From:** r.osmon <r.osmon@cox.net>  
**Sent:** Wednesday, February 9, 2022 10:28 AM  
**To:** Ellen Plendl  
**Subject:** RE: Consumer Inquiry - Florida Power & Light Company

Ms Plendl,

So my understanding of this is, the Governor will not get involved and look into this.

Sincerely,  
Robert Osmon

Sent from my Galaxy

----- Original message -----

From: Ellen Plendl <EPlendl@PSC.STATE.FL.US>  
Date: 2/9/22 9:18 AM (GMT-06:00)  
To: "r.osmon@cox.net" <r.osmon@cox.net>  
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Robert Osmon  
r.osmon@cox.net

RE: FPSC Inquiry 1389648C

Dear Mr. Osmon:

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**Sent:** Wednesday, February 9, 2022 10:25 AM  
**To:** 'vjdigest@gmail.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

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vjdigest@gmail.com

RE: FPSC Inquiry 1389652C

Dear Mr. Digaetano:

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When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Antonia Hover

---

**From:** Ellen Plendl  
**Sent:** Wednesday, February 9, 2022 10:22 AM  
**To:** 'alex\_roevilleauto@yahoo.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Alex Asselin  
alex\_roevilleauto@yahoo.com

RE: FPSC Inquiry 1389650C

Dear Mr. Asselin:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

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As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Antonia Hover

---

**From:** Ellen Plendl  
**Sent:** Wednesday, February 9, 2022 10:19 AM  
**To:** 'r.osmon@cox.net'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Robert Osmon  
r.osmon@cox.net

RE: FPSC Inquiry 1389648C

Dear Mr. Osmon:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

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As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

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You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Antonia Hover

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**From:** Christian McIntire <cmcintire70@gmail.com>  
**Sent:** Wednesday, February 9, 2022 10:18 AM  
**To:** Ellen Plendl  
**Subject:** Re: Consumer Inquiry - Florida Power & Light Company

Thank you for the information.

On Wed, Feb 9, 2022 at 09:15 Ellen Plendl <[EPlendl@psc.state.fl.us](mailto:EPlendl@psc.state.fl.us)> wrote:

Mr. & Mrs. Christian McIntire  
[cmcintire70@gmail.com](mailto:cmcintire70@gmail.com)

RE: FPSC 1389646C

Dear Mr. & Mrs. McIntire:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Antonia Hover

---

**From:** Ellen Plendl  
**Sent:** Wednesday, February 9, 2022 10:16 AM  
**To:** 'cmcintire70@gmail.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Christian McIntire  
cmcintire70@gmail.com

RE: FPSC 1389646C

Dear Mr. & Mrs. McIntire:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Antonia Hover

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, February 9, 2022 10:15 AM  
**To:** Ellen Plendl  
**Subject:** FW: Florida Power and Light Rate Increases

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

---

**From:** Shawn Keenan <shawnkeenan74@yahoo.com>  
**Sent:** Friday, February 4, 2022 4:34 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Florida Power and Light Rate Increases

Dear Governor DeSantis,

As a resident of Northwest Florida my utility bill has drastically increased as a result of Florida Power and Light's merger with Gulf Power which took effect January of 2022. Neighbors are experiencing power bill increases of 30% - 50% since FP&L took over. As the elected official tasked with appointing the commissioners on the Florida Public Service Commission who were responsible for approving this merger and the rate increases that have occurred, I am asking you to look into this situation on behalf of your constituents. This is a major issue affecting the voters of a part of the state that has supported you strongly in the past and wish to do so in the future with your support for us on issues critical to our region.

Sincerely,

Shawn Keenan  
Gulf Breeze, FL

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, February 9, 2022 10:14 AM  
**To:** Ellen Plendl  
**Subject:** FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

---

**From:** jeannie parrish <terryandjeannie06@yahoo.com>  
**Sent:** Friday, February 4, 2022 9:20 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FPL

Dear Governor DeSantis,

I live in Crestview and I'm a proud supporter of yours. I'm sure that you have heard about the high cost of power that we are now having to pay FPL. I would like to give you an example: my bill this month was \$483.93, I used a little over 2900 kilowatts. The same time last year my bill was \$408 and I used a little over 3100 kilowatts. It doesn't make a lot of sense. My projected bill for next month is \$600. Mine is not the worst I've heard of. But, due to me being the only person working in our home you can understand how devastating this can be to our finances. This is almost a mortgage payment. I'm not sure if there is anything that you can do to help me or our fellow Floridians. But something has to be done. People are suffering because they can't afford this price gauge. Children will suffer because their parents can't afford to keep the lights on, so there will be no way to heat or cook for them. I'm reaching out to you in hopes that you can help with this. Your citizens need your help.

Sincerely,  
Betty Dungan  
334-806-9267

[Sent from Yahoo Mail for iPhone](#)

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, February 9, 2022 10:14 AM  
**To:** Ellen Plendl  
**Subject:** FW: FPL Fleecing of Florida

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

-----Original Message-----

**From:** McElhaney, William <Bill.McElhaney@durrusa.com>  
**Sent:** Saturday, February 5, 2022 6:47 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FPL Fleecing of Florida

Are you going to do something about the fleecing of Florida by FPL?  
I will not vote blue, but I will not vote for you.  
Good Day

Sent from my iPhone

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, February 9, 2022 10:13 AM  
**To:** Ellen Plendl  
**Subject:** FW: FpL in Northwest Fl

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

---

**From:** Donna Kennedy <dskenn57@gmail.com>  
**Sent:** Saturday, February 5, 2022 10:15 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FpL in Northwest Fl

Gov. DeSantis,

I ask you to look into what is going on in Northwest Florida with FPL overcharging people in the amount of kilowatts used. Something nefarious is going on

I hear they are one of your biggest contributors. Don't be in one of those politicians that puts money ahead of your constituents. You are losing support quickly in the panhandle.

Ours is up a lot but some people's are tripling and not using any more electricity. Something is terribly wrong.

You and your commission need to listen and do something to correct your mistake or we all will pay for it dearly .

Donna Kennedy

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## Antonia Hover

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, February 9, 2022 10:12 AM  
**To:** Ellen Plendl  
**Subject:** FW: FPL NWF Rate Fleecing

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

---

**From:** Robert West <bwest907@yahoo.com>  
**Sent:** Saturday, February 5, 2022 11:48 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FPL NWF Rate Fleecing

Shame on you!! This exorbitant rate increase on a subset of FPL customers is directly traceable back to you (your appointees) and the Republicans. I am Republican and have voted same for almost 50 years. No longer. While replacing you may be difficult this election cycle, replacing our local legislators by hanging the rate increase around their neck at election time will be easy. The only ones hated more than FPL up here are our local legislators....and YOU.... over this. Further, you can rest assured that Republican campaign contributions in NWF will be in the dirt. If folks can't pay their electric bill, they sure as hell aren't going to donate to the ones that screwed them! Are you and the incumbent Republicans going to remedy this or are you and the Republicans increasingly ethically challenged and just going to keep taking ratepayer money to line your pockets. Please advise....

Sent from [Mail](#) for Windows

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.



## Antonia Hover

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, February 9, 2022 10:12 AM  
**To:** Ellen Plendl  
**Subject:** FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

---

**From:** eric odee <ozone22000@yahoo.com>  
**Sent:** Saturday, February 5, 2022 9:36 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FPL

FPL recently purchased Gulf Power in the Pensacola area. I received my first bill from FPL and it doubled from \$180 to \$400. FPL is known for gouging its customers. Everyone I know saw an increase in their bill just like mine. FPL needs to be investigated immediately for illegal practices and/or price gouging. They have also blocked our electric meters so we can no longer see the numbers. How do you plan to help your constituents?

Thank you,  
Anne Falzone

[Sent from Yahoo Mail for iPhone](#)

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, February 9, 2022 10:11 AM  
**To:** Ellen Plendl  
**Subject:** FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

---

**From:** Matthew Guthrie <matthew.guthrie1@yahoo.com>  
**Sent:** Sunday, February 6, 2022 1:12 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FPL

Good evening,

First thing I want to say is thank you. Everything that you have done for our state, we can't thank you enough. The reason I am emailing you, is that in North West Florida the power company FPL ( Florida power and light) has doubled and quadrupled our residents power bill. Since the switch from gulf power the power bill has gone up unbelievable. I went from paying \$100 a month for a year, to over \$450 in one month. Something needs to be done. This is unacceptable. I know that you are very busy. So TIA.

Respectfully,

Matthew Guthrie

[Sent from Yahoo Mail on Android](#)

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, February 9, 2022 10:10 AM  
**To:** Ellen Plendl  
**Subject:** FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

---

**From:** vince digaetano <vjdigs@gmail.com>  
**Sent:** Sunday, February 6, 2022 12:41 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FPL

Seems to me Governor you should have overseen this corrupt commission that has put a great deal of funds in there pocket and charged Floridians for it. Like so many politicians it's lies , lies lies. We the people can not afford this corruption any longer.

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## Antonia Hover

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, February 9, 2022 10:10 AM  
**To:** Ellen Plendl  
**Subject:** FW: Florida Power

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

---

**From:** Alex Asselin <alex\_roevilleauto@yahoo.com>  
**Sent:** Monday, February 7, 2022 6:02 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Florida Power

I knew my bill would go up do to Gulf Power selling but my power bill went up 50% I was paying a average of \$500 a month. Now it's almost a \$1000 a month. I'm just a 9 to 5 man that try my best to do everything for my family. In Santa Rosa County I believe in next few months. Ppl will lose power cuz they can't pay it. You got my vote. I just want u do be aware that are power company is a Monopoly. We should have options!!! Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, February 9, 2022 10:08 AM  
**To:** Ellen Plendl  
**Subject:** FW: FP&L

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** r.osmon <r.osmon@cox.net>  
**Sent:** Wednesday, February 9, 2022 8:42 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FP&L

Governor,

Are you aware of what FP&L is doing to NWF? Many people are going without heat because of the outrageous hike increase that your appointed officials allowed.

Please launch a full investigation into this matter before people start passing away or going hungry.

NWF is not like south Florida and have an abundance of money.

Sincerely,  
Robert Osmon  
Crestview, FL

Sent from my Galaxy

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## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, February 9, 2022 10:06 AM  
**To:** Ellen Plendl  
**Subject:** FW: Florida Power and Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

-----Original Message-----

From: cmcintire70@gmail.com <cmcintire70@gmail.com>  
Sent: Wednesday, February 9, 2022 9:38 AM  
To: GovernorRon.DeSantis@eog.myflorida.com  
Subject: Florida Power and Light

Good Morning,

My wife and I are residents of Okaloosa County and live in Crestview. To be short, our power bill is going to almost double what it has been. Some of our neighbors' electricity bills are going to triple. There are some residents who have been here in the same house for years and have always paid about the same each month for electricity when it was Gulf Power. What Florida Power and Light is doing is hurting a lot of people in the Panhandle. What they are doing is just wrong.

I'm sorry that your email is probably just a message board of bad news. I wish it were different. I'm also not blaming you for the increase in prices, I'm simply asking for your help. If there is anything you can do, please help the people of Okaloosa county.

Sincerely,  
Christian & Reilly McIntire

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