

**Lisa Smith**

**From:** Office of Chairman Fay  
**Sent:** Wednesday, February 9, 2022 4:00 PM  
**To:** Commissioner Correspondence  
**Subject:** FW: Florida Power & Light

Please place the email below in Docket No. 20210015

Thanks

**Veronica D. Washington**

Executive Assistant to Chairman Andrew Giles Fay  
Florida Public Service Commission  
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**From:** [sgoude@aol.com](mailto:sgoude@aol.com) <[sgoude@aol.com](mailto:sgoude@aol.com)>  
**Sent:** Wednesday, February 09, 2022 3:43 PM  
**To:** Office of Chairman Fay <[Commissioner.Fay@psc.state.fl.us](mailto:Commissioner.Fay@psc.state.fl.us)>  
**Subject:** Florida Power & Light

Dear Commissioner,

My name is Starr Goude. I live in Lynn Haven, FL, which is in Bay County. Recently, our local power company, Gulf Power, was bought out by Florida Power and Light. A few days ago, I saw a report on the news about residents complaining about a large jump in power bills. Supposedly, FPL said the rates in our area would be higher for a few years. I am 63 and live alone. My husband died 13 months ago from Covid. This time of year, I keep my thermostat set on 65 to try to keep my power bills low. My dryer runs only twice a week, and I haven't turned my oven or stove top on during this last month. Last month, my power bill was \$185. I just checked my FPL account online a few minutes ago, and was shocked to see that my projected power bill this month will be \$307. I have never had a power bill that high this time of year in Bay County. I can't imagine what this is going to do so seniors on fixed income and other lower income people.

Thankfully, I have enough money to pay this bill, but this is totally unreasonable. And it's not just me...again, this was on our local news and residents are in an uproar about it. I can only imagine what power bills will look like this summer. If something isn't done, I may sell my home and move to an area that is not serviced by FPL.

I'm asking the commission to please investigate what is going on with FPL's rates in Bay County. It is unrealistic to think that residents can afford this extreme increase in power rates, especially at a time when food, gas, and everything else has skyrocketed.

Respectfully,

Starr Goude  
2505 E. 9th St.  
Lynn Haven, FL 32444  
(850) 271-5552