

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 17, 2022 9:57 AM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; RE FPL Rate Increase; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW FPL increase; FW DeSantis doesn't care about lowering you electric bill; FW FLP; Re Consumer Inquiry - Florida Power & Light Company; Re Consumer Inquiry - Florida Power & Light Company; Re Consumer Inquiry - Florida Power & Light Company; FW Your auto response

See attached customer correspondence and FPSC replies for Docket No. 20210015.

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 17, 2022 9:37 AM
To: 'usna73tcalk@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Thomas Calkins
usna73tcalk@gmail.com

RE: FPSC Inquiry 1390304C

Dear Mr. Calkins:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 17, 2022 8:49 AM
To: 'roknjan@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Jan Jordan
roknjan@hotmail.com

RE: FPSC Inquiry 1390363C

Dear Ms. Jordan:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Robert Garrett <chilln7793@hotmail.com>
Sent: Thursday, February 17, 2022 8:48 AM
To: Adam Teitzman
Cc: Ellen Plendl
Subject: RE: FPL Rate Increase

Adam,

Thanks for the response. I'll follow your guidance and review the documents.

If your interested check out these letters from a few FPL customers. <https://www.levinlaw.com/fpl-citizen-letters?fbclid=IwAR1sDOQNVGDJIsjtwy3MWQFcuhtsaVtgu2c7n7Gillu2q8SpVIHBcSxu0Pw>

Everybody is blaming FPL. I think the FPSC also needs to be held accountable. FPL couldn't have raised the rates without the approval of FPSC commissioners and regulators.

My concern isn't so much about my power bill, it's for my 90-year-old mother and her power bill. FPL and the FPSC should be ashamed and embarrassed for how they have treated the residents of NWFL.

Thank You,
Robert Garrett

From: Adam Teitzman <ATEITZMA@psc.state.fl.us>
Sent: Wednesday, February 16, 2022 12:13 PM
To: 'chilln7793@hotmail.com' <chilln7793@hotmail.com>
Subject: FW: FPL Rate Increase

Mr. Garrett,

My name is Adam Teitzman and I serve as the Agency Clerk for the Florida Public Service Commission (FPSC). Your below request for documents regarding the FPL/Gulf Merger and the FP&L Rate Increase has been forwarded to me for processing.

Regarding the FP&L Petition for Base Rate increase and Rate Unification (w/ Gulf) , all filings and consumer correspondence are available online via our website.

You may access the documents by following these steps:

- From the PSC home page www.floridapsc.com
- Select "Clerk's Office" tab
- Select "Dockets" tab
- Enter Docket Number **20210015** and select "Search"
- Click on "Document Filings Index"
- Click on Document Number to view the document

The default view will show all Official Filings and Correspondence. You may limit the view to only Official filings or only Correspondence by making the appropriate selection where it says "Document Type" just above the index.

The FPL/Gulf reorganization was reviewed and approved by the Federal Energy Regulatory Commission (FERC). Although it is not an order issued by the Florida Public Service Commission, for your convenience, I have

attached the FERC Order Authorizing Merger. Additionally, I have attached a letter filed with the Commission on January 11, 2021, notifying the FPSC of the change of ownership for Gulf Power and associated tariff revisions.

Please let me know if I can be of any further assistance or if you would like to request additional public records.

Sincerely,

Adam J. Teitzman

Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
Adam.Teitzman@psc.state.fl.us
850.413.6826

From: Robert Garrett <chilln7793@hotmail.com>

Sent: Wednesday, February 16, 2022 8:46 AM

To: Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Chairman Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>

Subject: FPL Rate Increase

The FPL rate increase was over 20%. Isn't it your job to manage this sort of thing? How do **YOU** justify allowing an increase of over 20%?

Watching the media and Desantis dance around and not address the issue, it appears that FPL is writing the script. I've called and spoken with FPL. They do the same thing. They use the same verbiage. They talk about usage, they talk about fees, they talk about fuel. They will NOT talk about the increase of over 20%. I was actually told by an FPL employee that they did not have information about what drove the 20% increase.

Most assume the rate increase ties to fuel pricing. That's BS. FPL buys fuel over a year out. They buy futures.

The BS FPL is saying about future rate decreases is a joke. Something will happen and the consumers will never see the type of reduction they are claiming. I hope that this commission didn't actually accept that empty promise at face value.

I notice all 5 of you have ties to Desantis. And you allowed an increase of over 20%. Was Desantis aware of this rate increase prior to it being approved? **Please answer that question.**

I'm requesting a full review of the merger and approval process and all information/records involved.

Who do I need to contact to request a FOIA records release of all records and communication concerning the merger and rate increase?

Robert Garrett
2126 Colonial Ave
Navarre, FL 32566
479-282-8509

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 17, 2022 8:47 AM
To: 'c9185@msn.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Chester Andrews:
c9185@msn.com

RE: FPSC Inquiry 1390359C

Dear Mr. Andrews:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 17, 2022 8:44 AM
To: '764spd@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Larry Robinson
764spd@gmail.com

RE: FPSC Inquiry 1390357C

Dear Mr. Robinson:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 17, 2022 8:39 AM
To: Ellen Plendl
Subject: FW: FPL increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Jan Jordan <roknjan@hotmail.com>
Sent: Wednesday, February 16, 2022 7:48 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL increase

I am writing to you about the concerning higher bills from FPL. I am on a set income and was forced to pay 2 bills in a 2 week time span. They threatened to shut meme off. I am tired of gritting my teeth. Now, I want action done. You need to help your Floridians with this issue. This is a. Crime. They should not be allowed to increase anybody's bills like they are doing and get by with it. I will blow up your email and your phone daily until something is done. This also includes our senators. The cost of living is going up. I blame the Biden Administration for this. Mister squinty eyes needs to be kicked out of office. Show me that you are not a heartless asshole like most politicians are. I love you as our Governor but I know that you have your flaws.

Sincerely,
Jan Jordan

Get [Outlook for Android](#)

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 17, 2022 8:38 AM
To: Ellen Plendl
Subject: FW: DeSantis doesn't care about lowering you electric bill

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Chester Andrews <c9185@msn.com>
Sent: Wednesday, February 16, 2022 9:47 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: DeSantis doesn't care about lowering you electric bill

Gov. Ron DeSantis speaks on FPL rate hike

<https://www.mypanhandle.com/news/local-news/gov-ron-desantis-speaks-on-fpl-rate-hike/>

Get [Outlook for iOS](#)

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 17, 2022 8:38 AM
To: Ellen Plendl
Subject: FW: FLP

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: bill robinson <764spd@gmail.com>
Sent: Wednesday, February 16, 2022 11:01 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FLP

Dear Governor DeSantis,

I'm a 70 year old retired resident, as well as native of the State of Florida. I have been a lifelong Republican and vote straight party lines.

The reason I'm writing today is probably the same reason you're getting so many new emails, and it has to do with the rate increase the former customers of Gulf Power Company have endured over the past couple of months. I would consider a 10% rate increase to be a huge increase, however, I have been reading rates, including mine, have risen by as much as 50%.

Even though I believe you, as well as Ronald Reagan, have been the best leaders of our country in my lifetime, and very well hope and pray you decide to run for President of our country, I find it hard to believe you would sign legislation allowing the citizens of N.W. Florida to go through this pain. During this time of runaway inflation, which I also believe Joe Biden and the Democrat party avre responsible for, You would be fighting for the people and not the big corporations. Please understand, I have no problems with big corporations, however this could never have come at a worse time.

I am concerned about the number of people writing they would never vote for you again, and this is coming from the strongest republican stronghold in the state.

I want to thank someone for taking the time to read this and consider passing along some of the disappointment the residents of N.W. Florida are going through.

Respectfully,
Larry Robinson
Cantonment Fl.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Robert Garrett <chilln7793@hotmail.com>
Sent: Thursday, February 17, 2022 7:09 AM
To: Ellen Plendl
Subject: Re: Consumer Inquiry - Florida Power & Light Company

Ellen,

Thanks for your response. And the walk-through of a rate change.

I'll review the information you refer to.

As I understand it an appeal has already been filed. Do you have any information on that appeal? Are any open meetings scheduled? Is public input allowed? Do all the commissioners attend?

Also you refer to the rate increase for 2022 and 2023. How about the increases for 2024 and 2025? How much was approved by the commission?

Thanks,
Robert Garrett

From: Ellen Plendl <EPlendl@PSC.STATE.FL.US>
Sent: Wednesday, February 16, 2022 2:05 PM
To: 'chilln7793@hotmail.com' <chilln7793@hotmail.com>
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Robert Garrett
chilln7793@hotmail.com

RE: FPSC Inquiry 1390312C

Dear Mr. Garrett:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at

<https://na01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.floridapsc.com%2F&data=04%7C01%7C%7C2dfbe2b6c6544153d23708d9f187f969%7C84df9e7fe9f640afb435aaaaaaaaaaaa%7C1%7C0%7C637806388569151746%7CUnknown%7CTWFpbGZsb3d8eyJWIjojMC4wLjAwMDAiLCJQIjojV2luMzIiLCJBTiI6IklhaWwiLCJXVCi6Mn0%3D%7C3000&sdata=5WR%2BxRXN8SCv6Y3eTm7pQKRH77KJmxM3UOWIanE7R%2Fs%3D&reserved=0>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: 12Bowfin <dougnjenne@gmail.com>
Sent: Wednesday, February 16, 2022 5:21 PM
To: Ellen Plendl
Subject: Re: Consumer Inquiry - Florida Power & Light Company

I sent the email to the governor to remind him who he works for. Not sure why it was sent to you. Guess so you could send me a bunch of superfluous bs about why my bill went from \$380 to \$530 in a month with higher temperatures. Riddle me that.

There is a ground swell happening here and the public servants are gonna have to learn look after us when we're too dumb to catch on to a major scam.

Thanks for your response.

> On Feb 16, 2022, at 1:34 PM, Ellen Plendl <EPlendl@psc.state.fl.us> wrote:

>

> Mr. Douglas Martin

> dougnjenne@gmail.com

>

> RE: FPSC Inquiry 1390302C

>

> Dear Mr. Martin:

>

> The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

>

> When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

>

> The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

>

> The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

>

> The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

>

> After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

>

- > On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.
- >
- > As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.
- >
- > The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.
- >
- > You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.
- >
- > We will add your feedback to Docket No. 20210015, regarding FPL's petition.
- >
- > If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.
- >
- > Sincerely,
- >
- >
- > Ellen Plendl
- > Regulatory Consultant
- > Florida Public Service Commission
- > Office of Consumer Assistance & Outreach
- > 1-800-342-3552 (phone)
- > 1-800-511-0809 (fax)

Antonia Hover

From: Greg O'Neal <greg@gregoneal.com>
Sent: Wednesday, February 16, 2022 3:36 PM
To: Ellen Plendl
Cc: governorrn.desantis@eog.myflorida.com
Subject: Re: Consumer Inquiry - Florida Power & Light Company

In other words, Florida Power & Light LIED in their original rate revenue request for 2022 since they were supposed to forecast how much money would be needed to cover expenses for the next year. And they accepted a 40% reduction in that request - and we all know that FP&L is not going to lose money in any year. So they LIED.

And now FP&L is guilty of meter manipulation to recover more revenue by doubling and tripling customers' kwh usages.

And the FPSC and our Governor just turn their heads and allow this abuse to continue without even opening an investigation. This is impacting every former Gulf Power customer in the Panhandle, the same people who were responsible for electing Ron Desantis and putting him over the top. With the power of social media, Ron Desantis is quickly losing that support and will find it difficult to achieve his re-election or any higher office he may set his eyes on.

Philip G. O'Neal

Sent from my iPhone

> On Feb 16, 2022, at 1:20 PM, Ellen Plendl <EPlendl@psc.state.fl.us> wrote:

> Mr. Philip G. O'Neal

> greg@gregoneal.com

>

> RE: FPSC Inquiry 1390294C

>

> Dear Mr. O'Neal:

>

> The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

>

> When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

>

> The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

>

> The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

- >
- > The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written “order.”
- >
- > After the FPSC’s order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission’s decision to the Florida Supreme Court.
- >
- > On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.
- >
- > As part of the evaluation process for FPL’s rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.
- >
- > The settlement agreement reduces FPL’s original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility’s proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.
- >
- > You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk’s Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.
- >
- > We will add your feedback to Docket No. 20210015, regarding FPL's petition.
- >
- > If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.
- >
- > Sincerely,
- >
- >
- > Ellen Plendl
- > Regulatory Consultant
- > Florida Public Service Commission
- > Office of Consumer Assistance & Outreach
- > 1-800-342-3552 (phone)
- > 1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 16, 2022 3:35 PM
To: Ellen Plendl
Subject: FW: Your auto response

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: moelobo53 <moelobo53@gmail.com>
Sent: Wednesday, February 16, 2022 9:31 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Your auto response

Well I looked on the website that you recommended in your auto response. I did not find one mention of the outrageous FPNL raping and pillaging of Northwest Florida. I wonder why? I still expect a response from you as to why you allowed the public service commission to commit the satrosity against the citizens of Northwest Florida. I expect an answer and I demand an answer. You are responsible for what's happened and you won't get any more votes in Northwest Florida EVER. Right now we all hate you and what you've done to us.

Sent from my T-Mobile 4G LTE Device

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.