

Lisa Smith

From: Ellen Plendl
Sent: Monday, February 21, 2022 8:10 AM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; cold and heartless; Re Consumer Inquiry - Florida Power & Light Company; Florida Power & Light; The wolf is always at the door for rooftop solar... and FPL is the WOLF; Rate hike from Florida Light and Power; RE Consumer Inquiry - Florida Power & Light Company; RE Consumer Inquiry - Florida Power & Light Company; Untitled; Fwd Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and FPSC replies for Docket No. 20210015.

Lisa Smith

From: Judy Robbert <judyjrobbert@gmail.com>
Sent: Wednesday, February 16, 2022 9:51 AM
To: Ellen Plendl
Subject: Fwd: Consumer Inquiry - Florida Power & Light Company

Dear Ms. Plendl,

I did not receive a response that you will also include my feedback from 2-14 regarding the Anti-Trust issues I have with FPL.

All prior email were confirmed by you as being forwarded onto the petition,

Regards,

Judith Johns-Robbert

----- Forwarded message -----

From: **Judy Robbert** <judyjrobbert@gmail.com>
Date: Mon, Feb 14, 2022 at 12:22 PM
Subject: Re: Consumer Inquiry - Florida Power & Light Company
To: Ellen Plendl <EPlendl@psc.state.fl.us>

Thank you Ms. Plendl,

Thank you for sending my feedback. I also would like to add the following:

As per the PSC's website: "The Florida Public Service Commission is committed to making sure that Florida's consumers receive some of their most essential services — electric, natural gas, telephone, water, and wastewater — in a safe, reasonable, and reliable manner. In doing so, the PSC exercises regulatory authority over utilities in one or more of three key areas: rate base/economic regulation; competitive market oversight; and monitoring of safety, reliability, and service."

FPL raised the rates for one of the poorest Counties, Escambia, with no competitive market, and according to THE GUARDIAN: "Internal emails obtained from the Florida Senate show that an FPL lobbyist, John Holley, sent the text of the bill to state senator Jennifer Bradley's staff on 18 October. FPL's parent company contributed \$10,000 to Bradley's political committee on 20 October. A month later, Bradley filed a bill that was almost identical to the one FPL gave her. Another lawmaker introduced the same measure in the House."

It is my Opinion this is a perfect case for a lawsuit being filed against FPL for Anti-Trust Violations: "The most common antitrust violations fall into two categories: (I) Agreements to restrain competition,

and (II) efforts to acquire a monopoly. In the case of a merger, a combination that would likely substantially reduce competition in a market would also violate antitrust laws."

What a co-incidence, Gulf Power merged with FPL.

This walks, talks, and smells like another example of the Florida Senate and Legislature being run by land developers, and utility companies by and through back-door deals made without Sunshine, in violation of 119.

This is ironic as it is that this whole issue is based on who is allowed to use the the Sun as a source of clean energy...the People of Florida or a utility company propped up by the PSC as well as Florida elected officials who receive undue benefit to protect FPL over their own constituents.

Again, I am a victim of Public Corruption which I reported is the Governor's Office of Open Government, as well as other elected officials, and regulatory agencies with NO ACTION taken by any of the lot of them. I speak from prior experience.

Regards,

Judith Johns-Robbert

On Mon, Feb 14, 2022 at 7:15 AM Ellen Plendl <EPlendi@psc.state.fl.us> wrote:

Ms. Judith Johns-Robbert
judyjrobbert@gmail.com

Dear Ms. Johns-Robbert:

Thank you for your reply. I appreciate you sharing your additional comments. I will include your feedback in Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Lisa Smith

From: lr.lucas <lr.lucas@cox.net>
Sent: Friday, February 18, 2022 1:46 PM
To: Ellen Plendl
Subject: RE: Consumer Inquiry - Florida Power & Light Company

It is never too late to admit you made a mistake.

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: Ellen Plendl <EPlendl@PSC.STATE.FL.US>
Date: 2/18/22 9:24 AM (GMT-06:00)
To: "lr.lucas@cox.net" <lr.lucas@cox.net>
Subject: Consumer Inquiry - Florida Power & Light Company

lr.lucas@cox.net

RE: FPSC Inquiry 1390529C

Dear Mr. Lucas:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written “order.”

After the FPSC’s order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission’s decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL’s rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL’s original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility’s proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk’s Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Lisa Smith

From: Ellen Plendl
Sent: Monday, February 21, 2022 7:52 AM
To: 'Judy Robbert'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Judith Johns-Robbert
judyjrobbert@gmail.com

Dear Ms. Johns-Robbert:

Thank you for your February 16 and February 19 emails. I appreciate you sharing your additional comments. I will include your feedback in Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Lisa Smith

From: Judy Robbert <judyjrobbert@gmail.com>
Sent: Saturday, February 19, 2022 6:46 PM
To: Ellen Plendl
Subject: Re: Consumer Inquiry - Florida Power & Light Company

Thank you Ms. Plendl,

I see our local attorney Papantonio and his firm are airing a commercial telling the PSC it is not too late to reverse this mess caused by FPL's egregious hiking rates without due cause.

At this moment the same local news channel is showing protestors standing in front of FPL's office in Pensacola asking cars to honk their horns if they feel FPL is over-charging for power. Some people are laying on their horns.

I just finished an email to our County Commissioners and the Governor's Office exposing the FDEP and Escambia Board of County Commissioners for committing perjury, ethics and Sunshine Law violations against us during litigation to protect themselves and the FDEP from being prosecuted for malfeasance and ethics violations.

I am certainly not shocked that these same Commissioners voted to allow "turtle-friendly lights" on the beach at Fort Pickens to be constructed by FPL for \$282,000.00 over the protests of the residents.

As I said in my prior email to you, robbing Peter to pay Paul, and lobbyists paying \$10,000.00 to an Orange County, Florida rep to draft a bill to allow this Monopoly to gouge their customers.

That is a red flag that FPL runs the Florida Legislature....and the PSC.

<https://weartv.com/news/local/escambia-county-commissioners-sign-off-on-fpl-deal-despite-concerns-from-residents>

Transparency International defines Corruption as the following:

"Corruption erodes trust, weakens democracy, hampers economic development and further exacerbates inequality, poverty, social division and the environmental crisis. Exposing Corruption and holding the corrupt to account can only happen if we understand the way corruption works and the systems that enable it."

I experienced how corruption works first hand in a Court of Law when the Board of County Commissioners chose to protect themselves and the FDEP, as well as 3 land developers by denying us Due Process.

The Defendant County committed perjury claiming the stormwater system that floods our Property was permitted over 35 years ago knowing that sworn testimony to be false,

These lies were to benefit themselves, and to protect their positions. The County lied to protect the State at our expense.

The FDEP finally confirmed in writing that there never were any permits issued..14 years after Defendant County committed perjury.

The catastrophic flooding of our property was caused by the County and the State falsifying the public records to conceal a Florida stormwater code violation from the General Public.

This is a prime example of Systemic Government Corruption.

I owe no duty of Trust at any level within Escambia County, and the State of Florida, including the PSC whose "mission and goals" are definitely not related in any way to reliability or fairness::

- **COMMISSION MISSION STATEMENT**

- To facilitate the efficient provision of safe and reliable utility services at fair prices.

Regards,
Judith Johns-Robbert

On Wed, Feb 16, 2022 at 8:59 AM Ellen Plendl <EPlendi@psc.state.fl.us> wrote:

Ms. Judith Johns-Robbert

judyjrobbert@gmail.com

Dear Ms. Johns-Robbert:

Thank you for your February 14 and February 16 emails. I appreciate you sharing your additional comments. I will include your feedback in Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl

Regulatory Consultant

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)

Lisa Smith

From: Ellen Plendl
Sent: Monday, February 21, 2022 7:56 AM
To: 'Beatrice Balboa'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Beatrice Balboa
beatricebalboa@gmail.com

Dear Ms. Balboa:

This is in response to your February 19 & February 20 emails to the Florida Public Service Commission (FPSC) regarding Florida Power & Light Company (FPL).

We will add your feedback and the articles you shared to our public record on Docket 20210015

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Lisa Smith

From: Beatrice Balboa <beatricebalboa@gmail.com>
Sent: Sunday, February 20, 2022 8:53 AM
To: Ellen Plendl
Subject: cold and heartless
Attachments: Customers protest rate hikes outside FPL building in downtown Pensacola _ WEAR.pdf

Sunday 20 February 2022 0900 hours

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

To whom it may concern,

I am writing to express my ongoing deepest disappointment that FPL and the FPL Corporation continues to mismanage the electrical infrastructure in the State of Florida despite given unfettered access to elected and appointed government officials and agencies in the furtherance of policies and agendas in pursuing poorly thought out sourcing of energy resources and a decidedly anti-consumer stance with the rate-paying public across the board. Ongoing investigations continue undercover that FPL will continue to extract ever larger fees and electrical rates to aggrandize their oversized ambitions by direct and indirect political arrangements in backrooms.

The attached documentation clearly indicates the lengths that FPL will continue to pursue to ensure their monolithic position in the electricity sector in the State of Florida. The decidedly disproportionate position that behemoths from the energy industry exert on dissipating any common good and ground that the rate-paying public seeks is on full display. Ongoing protests regarding FPL corporate continues unabated with the following accompanying statements:

"We saw our bills double, some of us saw our bills triple," Joy Acord said. "I have a 74-year-old neighbor who's on a fixed income, I talked to him just this morning. His bill went from \$140 to over \$250. Explanations? We're not getting them. Are we? No! We're not getting any explanations."

"It just breaks your heart," Amy Wilson said. "If somebody has to literally say -- do I pay my electric bill or do I actually put food on the table or choose my medication? People can't live like that."

Please place these observations and articles in the appropriate docket to underscore the overwhelmingly calculated cold-hearted manner that these captains seem to influence the very elected/appointed representatives that should, instead, be seeking to comfort their constituents day-to-day hardships to pay for the aggrandizement of these out sized economic sectors.

Thank you for your time in these matters and hope to hear from you soon.

Sincerely,
Beatrice Balboa
1010 South Ocean Boulevard, Unit 1008
Pompano Beach, FL 33062-6631
USA

Lisa Smith

From: Beatrice Balboa <beatricebalboa@gmail.com>
Sent: Saturday, February 19, 2022 8:55 AM
To: Ellen Plendl
Subject: The wolf is always at the door for rooftop solar... and FPL is the WOLF
Attachments: Boynton Beach man bought Tesla storage batteries for his solar system and pays almost nothing to FPL. Is this the future of solar_.pdf

Saturday 19 February 2022 0900 hours

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

To whom it may concern,

I am writing to express my ongoing deepest disappointment that FPL and the FPL Corporation continues to mismanage the electrical infrastructure in the State of Florida despite given unfettered access to elected and appointed government officials and agencies in the furtherance of policies and agendas in pursuing poorly thought out sourcing of energy resources and a decidedly anti-consumer stance with the rate-paying public across the board. Ongoing investigations continue undercover that FPL will continue to extract ever larger fees and electrical rates to aggrandize their oversized ambitions by direct and indirect political arrangements in backrooms.

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Please place these observations and articles in the appropriate docket to underscore the overwhelmingly calculated cold-hearted manner that these captains seem to influence the very elected/appointed representatives that should, instead, be seeking to comfort their constituents day-to-day hardships to pay for the aggrandizement of these out sized economic sectors.

Thank you for your time in these matters and hope to hear from you soon.

Sincerely,
Beatrice Balboa
1010 South Ocean Boulevard, Unit 1008
Pompano Beach, FL 33062-6631
USA

xxxx
Utility costs could rise, even with batteries
But that sweet \$10-a-month charge won't be lasting much longer.

Beginning in June, all FPL customers will be billed a minimum of \$25 a month if the retail cost of the kilowatt hours they consume does not exceed that price. The minimum bill will apply to solar users like the Closters who buy none or very little power in any given month, as well as to seasonal residents who shut down their homes for any amount of time during the year.

But that's not the biggest cost driver facing the Closters and thousands of fellow rooftop solar owners. They all face increased fees if a net metering reform bill that FPL helped write is enacted by the Florida Legislature and Gov. Ron DeSantis this year.

The bill would enable the state Public Service Commission to reduce the value of credits that solar system owners, with or without batteries, receive for excess energy sent back to the grid, and to increase fixed costs imposed on rooftop solar customers like the Closters, regardless of how much energy they get from FPL.

The utility asserts that its 37,700 rooftop solar customers aren't paying their fair share of costs required to maintain FPL's overall electric grid. Because a 2008 law requires FPL to buy excess electricity generated by solar customers at its full retail rate, those customers avoid about \$90 a month in costs — or \$30 million a year — that its 4.5 million non-solar users are forced to cover, the utility says.

As more households adopt rooftop solar, FPL projects that the cost shift will increase to \$80 million by 2025 “and rapidly grow from there.”

Senate and House versions of the bill include compromises intended to ease existing solar customers' transitions to lower buyback rates and higher fixed charges. The Senate version would retain the current net metering rate design for anyone who installs a rooftop solar system until Jan. 1 of next year, as well as households with existing solar systems.

Whether that grandfather clause would apply to fixed-rate charges is not spelled out in the bill. FPL spokesman Christopher McGrath said in an interview that if the reforms are enacted, pricing and billing changes must be approved by the Public Service Commission.

With batteries, net metering is ‘peanuts’

Even if net metering rates are not grandfathered in for existing solar system owners, Closter's decision to purchase batteries to store his excess electricity shields him from effects of any reduction in buyback rates. That's because his buyback rates are already so low, they're barely noticeable to him.

Since his batteries enable him to avoid buying any power from FPL most months, he gets little monetary value for the power he sends back to the grid. FPL only provides retail-rate credit for excess energy when it offsets power that solar users buy from the utility at retail rates.

Any electricity that customers generate that exceeds what they buy from FPL each month is added to a reserve that accumulates through the end of each calendar year, then gets cashed out at about a quarter of the retail rate.

In December, FPL sends the customer a check — or credits the customer's bill — for the accumulated kilowatt hours at its wholesale, or “avoided cost” rate.

So instead of getting paid the retail rate of about 10 cents for each of the 2,159 kWhs he sent back to the grid, which would have given him about \$216, Closter got a bill credit last December for \$55 — or 2.6 cents per kWh. That's the rate FPL could pay for any power it buys from solar customers if reforms are enacted.

“Net metering is peanuts!” he scoffed. With his storage batteries, “the only way for the system to pay for itself isn’t by selling power to FPL, it’s by avoiding FPL selling power to you.”

Without batteries, net metering pays for solar system

For customers without storage batteries, net metering can be the difference between affording or foregoing a solar system.

Without batteries, rooftop solar owners must buy from a utility to maintain power at night and when it rains. And they can only send back the difference between what they generate but don’t use while the sun is shining. So even after getting credited the full retail rate for what they send back, most rooftop solar owners still owe FPL at the end of each month. Because their homes tend to be larger than average, solar users’ monthly bills average \$80 a month, McGrath said.

Yet the cost savings rooftop solar systems without batteries generate is what low- and middle-income homeowners use to finance their systems, solar industry members say. Without those savings, they say, solar becomes unaffordable for anyone who’s not well off.

While the residential solar energy industry is fiercely opposed to the proposed net metering reforms, the industry isn’t exactly encouraging existing rooftop solar owners to adopt Fred Closter’s solution and buy storage batteries.

Lisa Smith

From: Wayne Weller <wayneweller0@gmail.com>
Sent: Friday, February 18, 2022 1:45 PM
To: Ellen Plendl

Look my wife and I worked all the pandemic but we are still lower income and have 2 children we get by but with inflation and gas prices skyrocketing we can not afford for our electric bills to double and triple some weeks already we have to use food banks to get by but FPL is killing us the governor must help he will lose voters up here if he does nothing we make just over the amount to get food stamps this is not the time to do this raise rates some I can see but double and triple that's unfair

Lisa Smith

From: Patricia Mesa <patchesamore@gmail.com>
Sent: Friday, February 18, 2022 4:48 PM
To: Ellen Plendl
Cc: governorrn.desantis@eog.myflorida.com
Subject: Rate hike from Florida Light and Power:

I have nothing good to say to you and your stance on your commission. I have been in my home for 33 going on 34 years and never has my bill been this high. I kept my heat at 66-68 and it was still cold. In the summer I keep the air at 78 but that is comfortable for me and my highest bill in the summer was probably \$114.00. When my son called to talk to you and your people he was told FPL is guaranteed to make a profit they also said they are going to get the money the other people owed because they did not pay their bill. So guess who will get stuck with that you got it we the people of northwest Florida. I know a neighbor who lived in this neighborhood did not use the money given to everyone and the child tax credit to pay their mortgage so they lost their home and ran. Since big brother wants to keep an eye on the people why didn't you just go ahead and pay the bills to make sure they got paid. This January I got a raise of 5.9% and the cost of living has gone up 7.9% and the medicare cost went up to \$170.10. Well I just went underwater with all this stupid stuff. I feel that FPL has what is needed already in place but they want to be richer than they were and they are going to squeeze us while you sit there and laugh and say you did your job. If there is a lawsuit brought against them I will be right there with the lawsuit. I am so tired of the abuse you give us and no one looks out for the small guy. All you rich people do is find ways to take our money and our lives. I am very blessed to have social security and my pension that I worked hard and paid my taxes and took nothing from the government and sent my sons to Catholic schools. I am sending a copy of this to Governor DeSantis.

Lisa Smith

From: Jeremy Henry <laguy8181@yahoo.com>
Sent: Saturday, February 19, 2022 9:58 AM
To: Ellen Plendl; governorrn.desantis@eog.myflorida.com
Subject: Florida Power & Light

Everything we keep hearing is this company has the right to raise their rates while we aren't seeing anything from our officials to help us. We have people being charged double then before with bills exceeding a thousand dollars. We have people whose lowest power rates are when everyone is home while when no one is at home the rates are doubled and tripled. We have people using more power than others and their bills are lower than those who are barely using power. We have elderly who will freeze so that they can eat. I get asked to donate to you government officials all the time but I can't donate what FPL can donate. Which if they are able to donate then why do they need to raise the rates? I've supported this governor but now I'm questioning that.

Thanks for nothing

Jeremy Henry

Sent from Yahoo Mail for iPhone