## CORRESPONDENCE 3/15/2022 DOCUMENT NO. 01894-2022

## **Antonia Hover**

From: Office of Commissioner Clark
Sent: Tuesday, March 15, 2022 2:56 PM
Commissioner Correspondence

**Subject:** FW: Comment on Docket Number 20200226-SU

Good afternoon,

Please place the attached email in Docket No. 20200226.

## Hannah E. Branum

Executive Assistant to Commissioner Clark Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399 (850) 413-6004

From: Jenny Dang <jenny\_n\_dang@yahoo.com>

Sent: Tuesday, March 15, 2022 2:55 PM

To: Office of Commissioner Clark < Commissioner. Clark@psc.state.fl.us>

Subject: Re: Comment on Docket Number 20200226-SU

## Dear Commissioner Clark:

Thank you very much for responding to my email so quickly. I look forward to watching the Agenda Conference on May 3rd.

Respectfully yours,

Jennifer Dang

On Tuesday, March 15, 2022, 02:27:39 PM EDT, Office of Commissioner Clark < commissioner.clark@psc.state.fl.us> wrote:

Dear Ms. Dang,

Thank you for contacting me regarding the Application for certificate to provide wastewater service in Charlotte County, by Environmental Utilities, LLC– Docket No. 20200226. I know how concerning it can be when presented with a possible change regarding utilities.

I have had the opportunity to hear from many of you over the past few months, both in person at our service hearings, and through the countless emails I have received. I want to stress how valuable the customer perspective is to me. Tomorrow the parties in this case will be filing briefs, laying out their arguments, and we are scheduled to make a decision the morning of Tuesday, May 3<sup>rd</sup> at our monthly Agenda Conference. If you would like to watch the Agenda Conference you may go to FloridaPSC.com, where it will be live streamed.

Thank you, again, for contacting me. I appreciate the opportunity to hear your concerns.
Sincerely,
Gary F. Clark
Commissioner
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6038
From: Jenny Dang < jenny n dang@yahoo.com > Sent: Monday, March 14, 2022 7:25 PM To: Office of Commissioner Clark < Commissioner.Clark@psc.state.fl.us > Subject: Comment on Docket Number 20200226-SU
Dear Commissioner Clark:
My name is Jennifer Dang, and my husband (Tri) and I are property owners on Palm Island in Placida, Florida. Tri will submit his comment separately from his perspective.
I respectfully request that you <b>DENY EU's application for wastewater service</b> due to the following reasons, which in my humble opinion, are purely common sense.
1) I honestly don't believe that there is a proven need for EU's proposed wastewater service on the Island. Currently, we live in rural Virginia, and our house has not only a well but also a septic system. My parents' house in Georgia also uses a septic system for decades. If enforced and maintained appropriately, septic systems are very efficient and safe to the environment. I am engineer, and I do like to tinker with things. However, there are times when I have to remind myself of the old saying "If it's not broken, don't fix it." This situation that the EU, you and other commissioners are dealing with now is just as that - especially when folks on the Island are opposing to the EU proposal.
2) The majority of owners on our island do not request this proposed service from the EU.

3) Given the information (or lack of) provided by the EU, I don't believe that there are technical expertise and sufficient finances to support this project. In the end, the issues and costs overrun will be astronomical and passed on to the homeowners on the Island.

- 4) Since the County is not responsible for this project (so to speak), the homeowners on the Island will have no control over unknown rates after installation as well as future rate increases over the years.
- 5) Finally and most importantly, the proposed system and service are, in my opinion, no better than what homeowners have currently. At least, the costs of maintaining existing septic systems are manageable and known to homeowners.

Now from a personal perspective, I would like to make a few statements. My husband and I are in the process of planning for the construction of our retirement (forever) home on the lot that we purchased on the Island in 2013. We'll be living full time on the Island in a few years and cannot wait when that time comes. We both grew up in a communist regime when we were little. We have been living in the States for over 40 years now. Freedom means more to us than probably most folks because we know what it was like not to have it. Although we don't currently live on the Island, we have been following this proposal from the beginning as the outcome of this proposal will affect our daily lives when we become full time residence in a few years. My whole issue with this proposal is that when the majority of homeowners oppose to this proposal from the EU, why force it down our throat? While I understand that you and other commissioners have to follow the notice and comment process and do your due diligence, you have to take into consideration the needs and wants of the people on the Island. We cannot be forced to do something that we strongly oppose just because someone believes that their proposal is better and good for the environment. You have to consider the long-term financial impact to the homeowners not to mention the potential issues with the proposed systems. Please ask yourself this question, if you were the homeowner, what would you do and do you think that it's appropriate to allow someone (like the EU) continually forcing something on people that will have significant negative, long-lasting effects on people's lives? To me, this is Un-American. Personally, this is something that people only see in third-world countries or what my husband and I used to experience in a communist regime — where we didn't have a say into our daily lives.

To close, while the aforementioned statements might be considered too harsh, I hope that it is time we bring an end to this agony and again respectfully request that you and other commissioners settle this matter once for all ---- that FREEDOM to choose from the homeowners on the Island prevail. I thank you in advance for your consideration.

Respectfully yours,

Jennifer Dang

Email: jenny n dang@yahoo.com