

Antonia Hover

From: Ellen Plendl
Sent: Thursday, March 17, 2022 4:22 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: Governor's Assignment Case Number 895,447 Glenn Keebler EOG000507136; glenn-keebler-response-letter.pdf

See attached customer correspondence and FPSC replies for Docket No. 20210015.

Antonia Hover

From: CRM.CitizenServices <CRM.CitizenServices@eog.myflorida.com>
Sent: Thursday, March 17, 2022 10:51 AM
To: Ellen Plendl
Subject: Governor's Assignment | Case Number: 895,447 | Glenn Keebler EOG:000507136
Attachments: 895447, Keebler.pdf

Case Number:	895,447
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Origin	Letter
EOG Source	Citizen Services
Created On	3/17/2022 10:28 AM
Letter Date	
Priority	Default

Case Attribute(s)

Attribute	
Utilities	

Primary Contact Information

First Name	Glenn	Last Name	Keebler	Phone	
City	Post Office Box 27923 Bay Point, Florida 32411 United States	County	Bay County	State	Florida
	32411	Email			
Address Line 1	Post Office Box 27923				
Address Line 2					
Organization /					

Additional
Information

Description

Note

Case Assignment

Assigned To:	PSC - Public Service Commission	Due Date:	3/31/2022 10:28 AM

You have an assignment from the Executive Office of the Governor.

Please have staff review and respond as appropriate.

Please copy the link below to close the assignment, provide resolution information or request an extension/reassignment.

[Click Here to Update the Case](#)

If you have questions about this assignment, please send an email to CRM.CitizenServices@eog.myflorida.com.

Sincerely,

Sharon Harrell

Office of Citizen Services

Executive Office of the Governor

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

GLENN AND KAYE KEEBLER
3600 DRAGON RIDGE ROAD
P.O. BOX 27923
PANAMA CITY, FL 32411

February 6, 2022

GOVERNOR RON DESANTIS
400 S. MONROE STREET
TALLAHASSEE, FL 32399

Dear Governor DeSantis:

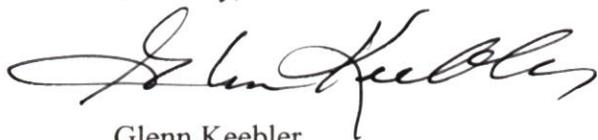
I write to you to express my dissatisfaction with the recent decisions made by the Florida Public Service Commission to allow Florida Power and Light to increase the rates charged to former customers of Gulf Power Company. Two rate increases have been approved for Florida Power and Light after their purchase of Gulf Power. The net consequence of those rate increases has resulted in approximately a 22% increase in the cost of a kilowatt hour of electricity for my family. I made this determination when I looked back at the cost per kilowatt of electricity for January of 2021, when the company was owned by Gulf Power, and compared it to the cost of a kilowatt of electricity for January of 2022, when the company was owned by Florida Power and Light. In January of 2021, I paid 13.1 cents per kilowatt hour and in January of 2022, I paid 15.94 cents per kilowatt hour. This 2.84 cents increase represents approximately a 21.7 percent increase.

I realize that we are in an inflationary period of time, but not at a 22% rate. These allowed increases does not seem to take into account the customer's best interest. If I understand the vote by the Florida Public Service Commission, it was a unanimous decision. I thought that the Public Service Commission was comprised of at least one member who was an advocate for the consumer. If it does not, I would propose that it be structured so that there is at least one consumer advocate member. If an opening ever exists, I would like to be considered for that position. I would commit to be open-minded in matters that come before the Commission, but I would require serious documentation before I ever agreed to approve such an increase for the public.

The purpose of my letter is not to solicit consideration for an appointment, but to let you know the impact that these increases have had on former Gulf Power customers.

Thank you for your time and attention to this matter.

Sincerely,



Glenn Keebler

RECEIVED
OFFICE OF THE GOVERNOR

2022 FEB 11 AM 8:53

Glenn Keebler
P.O. Box 27923
Bay Point, FL 32411

PENSACOLA FL 325

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FOREVER USA

GOVERNOR RON DESANTIS
400 S. MONROE STREET
TALLAHASSEE, FL 32399

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PSC

Utilities

OFFICE OF THE GOVERNOR
CITIZEN SERVICES
2022 FEB 11 AM 10:18

850066-85632E



STATE OF FLORIDA

COMMISSIONERS:
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OFFICE OF
CONSUMER ASSISTANCE & OUTREACH
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

March 17, 2022

Mr. & Mrs. Glenn Keebler
P.O. Box 27923
Panama City, FL 32411

RE: FPSC Inquiry 1392789C

Dear Mr. & Mrs. Keebler:

The Governor's office forwarded a copy of your correspondence regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Mr. & Mrs. Glenn Keebler

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March 17, 2022

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,



Shonna McCray

Regulatory Program Administrator

Office of Consumer Assistance & Outreach

SM:mep