

Hiep Nguyen

From: John Plescow
Sent: Tuesday, May 31, 2022 8:31 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20210015

Please, add to docket 20210015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Friday, May 27, 2022 4:04 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Thursday, May 26, 2022 4:03 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 187203

CUSTOMER INFORMATION

Name: Cary Schwencke
Telephone: (850) 382-9760
Email:
Address: 56 Deluna Drive Pensacola FL 32506

BUSINESS INFORMATION

Business Account Name: Cary Schwencke
Account Number: 21047-47684
Address: 56 Deluna Dr Pensacola FL 32506

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

I am complaining regarding the base rate increase. I only used \$20.69 in energy and \$6.70 in fuel. My base is set to increase to \$25.00 This is totally unfair as the base is almost as much as my bill. The base should be a percent of the bill The Public Service Commission is allowing this company to basically require people to pay for nothing. I feel helpless I only require a small amount of electricity Now I have to figure out how get energy without Florida Power and Light. FPL is collecting free money. I'm positive this is illegal The PSC is not representing customers It represents FPL in the effort to gouge people and collect money when providing nothing