

Antonia Hover

From: John Plescow
Sent: Friday, June 17, 2022 1:32 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20210015

Please, add to docket 20210015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Friday, June 17, 2022 1:29 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Friday, June 17, 2022 12:54 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 187412

CUSTOMER INFORMATION

Name: Ron Pike
Telephone: (678) 480-3750
Email: ronpike5@comcast.net
Address: 535 NE 16th Street Fort Lauderdale FL 33304

BUSINESS INFORMATION

Business Account Name: Ron Pike
Account Number: 4658247137
Address: 535 NE 16th Street Fort Lauderdale FL 33304

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company
Details:

Minimum monthly bill of \$25 plus tax to be paid to Florida Power. Last year and until current bill, my bill was \$10.78 per month. The prior two years it was \$9.98 per month per the agreement with Florida Power as part of installation of solar panels to my home. This new bill is slated as "paying fair share of infrastructure costs" - which, would be understandable if FPL didn't count my added capacity as their own in their advertising. Florida Power pays me wholesale for excess power at the end of the year. While, I pay them retail IF happened to not produce enough energy in a given period.

It does not seem fair for me to be penalized and charged 'minimum' monthly charge of now \$25 plus tax (\$4.98/month) given the above circumstances - PLUS I have already paid for the infrastructure they state they need to maintain - as they are getting free usage of my excess power at no maintenance charge or upkeep. I doubt FPL will be coming to my home in the event there is issue with my solar panel(s). (You'd think they should, given my new monthly payment). I strongly disagree with this new charge that is purely beneficial for FPL - especially given the infrastructure I am already providing them AND they claim as part of their "solar/alternate energy capacity increases" in ads.

Please do whatever is possible to rescind this new anti consumer charge.

Ultimately, I will now be investigating battery backup for my home and cutting out FPL completely as well as any impact from any future related decisions made by the Florida Public Service Commission.