

Antonia Hover

From: Ellen Plendl
Sent: Friday, June 24, 2022 9:04 AM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: FW Message from CSBizhub1; FW Message from CSBizhub1; john-mclaughlin-response-letter.pdf

See attached customer correspondence and reply for Docket No. 20210015.

Antonia Hover

From: Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>
Sent: Thursday, June 23, 2022 3:47 PM
To: EOG-Referral
Subject: FW: Message from CSBizhub1
Attachments: 912999, MCLAUGLIN, OUTGOING.pdf; 912999-MCLAUGHLIN.pdf

Please find attached email received and responded to by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: CSBizhub1@eog.myflorida.com <CSBizhub1@eog.myflorida.com>
Sent: Thursday, June 23, 2022 3:42 PM
To: Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>
Subject: Message from CSBizhub1

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.



RON DESANTIS
GOVERNOR

STATE OF FLORIDA

Office of the Governor

THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com
850-717-9418

June 24, 2022

Mr. John R. and Mrs. Phyllis McLaughlin
685 Lakewood Lane
Titusville, Florida 32780

Dear Mr. and Mrs. McLaughlin:

Thank you for contacting Governor Ron DeSantis. We are sorry to hear of your difficulties and appreciate the opportunity to respond to your letter.

The Public Service Commission is an arm of the legislative branch of government and regulates certain public utilities in Florida. To assist you, I forwarded a copy of your letter to PSC for their review. If you want to contact PSC directly, please use the information provided below. Enclosed/Attached is a brochure which explains what the PSC regulates.

Thank you again for contacting Governor DeSantis

Sincerely,

A handwritten signature in cursive script that reads "Martha Lynn".

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

ML/cas

Attachment

cc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
Telephone: (850) 413-6100

912999
7/5/22
RMG

Utilities
Agency Complaint
Marty

Mr & Mrs. John R. McLaughlin
685 Lakewood Lane
Titusville, FL 32780
Email - jrm122636@yahoo.com
321-360-2501

June 10, 2022

Gov. Ron DeSantis
400 South Monroe Street
Tallahassee, FL 32399

Dear Governor DeSantis,

My wife Phyllis and I have received many personal notes from you and your wife regarding the state of affairs in our country and State. We have taken them to heart and responded with donations, small I admit but what we can afford. Actually large when we add together all of the Republicans asking for donations including the Republican National Committee.

I have recently become aware of an approval by the Public Service Commission that allows the electric company FPL to charge, customers with a monthly bill **of under** \$25.00, a base charge of \$25.00. It is obvious that this is a slap in the face to those good citizens that have invested in solar power for their homes. We did this to reduce our cost to buy electric power and and to help reduce the need for electric power generation. What the PSC has done is an insult to us and protection for big companies.

My investment was \$25,00.00 minus a 30% tax credit or \$17,500.00 with payments for 7 years. I expected to get my money back in 12years, now it is more like 20 years.

THE LITTLE GUY TAKES IT IN THE NECK AGAIN!!!

Why wasn't the public asked if they thought this base increase was a good idea. Knowing your fairness with the public I doubt you knew this happened ahead of time.

My whole purpose in installing solar is shot in the head. Another reason for saving on Electric bills is the cost of Inflation. This \$25.00 hit gouges the wound. I would like to know if La Rosa is a democrat in disguise?

Mr. and Mrs. De Santis we took your message to to heart and I hope you will do the same for us

Sincerely yours,

John R. McLaughlin

Mr. & Mrs. J. McLaughlin
685 Lakewood Lane
Titusville, FL 32780

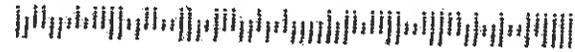
ORLANDO FL 328

11 JUN 2022 PM 4 L



Gov. Ron DeSantis
400 South Monroe Street
Tallahassee, FL 32399

32399-330055



Antonia Hover

From: Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>
Sent: Thursday, June 23, 2022 3:45 PM
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GOVERNOR

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June 24, 2022

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A handwritten signature in cursive script that reads "Martha Lynn".

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

ML/cas

Attachment

cc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
Telephone: (850) 413-6100

COMMISSIONERS:
ANDREW GILES FAY, CHAIRMAN
ART GRAHAM
GARY F. CLARK
MIKE LA ROSA
GABRIELLA PASSIDOMO

STATE OF FLORIDA



OFFICE OF
CONSUMER ASSISTANCE & OUTREACH
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

June 24, 2022

Mr. John R. McLaughlin
685 Lakewood Lane
Titusville, FL 32780

RE: FPSC Inquiry 1398406C

Dear Mr. McLaughlin:

The Governor's office forwarded a copy of your correspondence regarding Florida Power & Light Company's (FPL) minimum bill charge to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

The FPSC approved FPL's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

The agreement also contains a provision that will raise the minimum bill charge to \$25 for all residential and general service non-demand customers. The minimum bill provision went into effect in June 2022. FPL was to notify its customers of the new minimum bill in bill inserts 30 days prior to implementation.

The minimum monthly bill does not replace the existing customer charge; instead, FPL will only charge the minimum bill when a customer's total monthly bill does not exceed \$25, excluding any taxes or other additional charges.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as

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Internet E-mail: contact@psc.state.fl.us

Mr John R. McLaughlin

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June 24, 2022

being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,



Shonna McCray

Regulatory Program Administrator

Office of Consumer Assistance & Outreach

SM:mep