

Hiep Nguyen

From: Ellen Plendl
Sent: Tuesday, July 5, 2022 6:56 AM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: FPL Unwarranted Billing Charge.; Fwd Consumer Inquiry - Florida Power & Light Company; Fwd Consumer Inquiry - Florida Power & Light Company; Fwd Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence for Docket No. 20210015.

Hiep Nguyen

From: charley7722@aol.com
Sent: Thursday, June 30, 2022 1:00 PM
To: eric.silagy@fpl.com
Cc: Shonna McCray; Ellen Plendl; info.clerkweb@mail.house.gov; evan.jenne@myfloridahouse.gov; ron.desantis@eog.myflorida.com; denis.mcdonough@va.gov; investigate@local10.com; helpmehoward@wsvn.com; nperez@local10.com; newsdesk@local10.com; Office of Chairman Fay
Subject: FPL Unwarranted Billing Charge.

Chairman Eric Silagy, www.fpl.com www.fpsc.gov

Good Afternoon !

Ref : Loyal Customer Request. (Account # 26582 57510)

Please remove the unwarranted charge that has been added to my electrical bill.

I am retired, and living on a fixed income as a US Navy Veteran.

I also have numerous medical expenses, and suffer from PTSD & Tinnitus.

*My monthly electrical consumption is : **45 to 55 KWH.***

Please do not monetarily penalize me for my low electrical usage.

Thank You Sir.

Respectfully,

Michael Walsh

Senior Citizen- Single Household.

Hollywood, Fl.

954-966-0466

US Navy Veteran 1957-1963 ADR2

Hiep Nguyen

From: charley7722@aol.com
Sent: Friday, July 1, 2022 1:41 PM
To: denis.mcdonough@va.gov
Cc: Shonna McCray; Ellen Plendl; rick.scott@senate.gov.us; marco.rubio@myflorida.com; evan.jenne@myfloridahouse.gov; info.clerkweb@mail.house.gov; investigate@local10.com; newsdesk@local10.com; helpmehoward@wsvn.com; Office of Chairman Fay; eric.silagy@fpl.com; nperez@local10.com
Subject: Fwd: Consumer Inquiry - Florida Power & Light Company

VA Secretary Denis Mc Donough, www.va.gov

Good Day !

Ref : FPL's Rate Case, Docket 20210015 (Protest) (Attached FPSC Response Dated June 27, 2022)

I am writing to request your Direct Assistance as a Innocent Victim of Circumstance, and also a US Navy Veteran.

I have been unfairly, and also monetarily penalized by the Florida Power & Light Company for my Low Monthly KWH usage ? (45 to 55 KWH)

In retrospect instead of commending, rewarding, and also praising me for same I have fallen into their monetary trap for no good cause.

The Florida Public Service Commission approved of their request to monetarily penalize individuals such as myself, which baffles me to this day ! (Thank You FPSC)

Note : Where Is The Customer Incentive FPL, and How Many Other Veterans Are There Out There Who Are In The Same Predicament As I Am ?

I have politely asked FPL to kindly remove the unwarranted charge on my electrical bill, with no response to date ?

I currently suffer from PTSD, and also Tinnitus. (Single Household) (D.O.B: Nov, 2, 1939)

Thank You Secretary.

Respectfully,

Michael J. Walsh

Hollywood, Fl.

US Navy Veteran 1957-1963 ADR2 Member I.D. 1194721044

954-966-0466

-----Original Message-----

From: Shonna McCray <SMcCray@PSC.STATE.FL.US>
To: 'charley7722@aol.com' <charley7722@aol.com>
Cc: Ellen Plendl <EPlendl@PSC.STATE.FL.US>

Sent: Mon, Jun 27, 2022 3:12 pm
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Michael J. Walsh
charley7722@aol.com

RE: FPSC Inquiry

Dear Mr. Walsh:

This is in response to your E-mail to Chairman Andrew Giles Fay, Florida Public Service Commission (FPSC) regarding Florida Power & Light Company's (FPL) **minimum billing charge**? Given the nature of your concerns, Chairman Fay believes it would be appropriate for the specialized staff of the FPSC's Office of Consumer Assistance and Outreach to respond directly to you.

The Florida Public Service Commission approved Florida Power & Light Company's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI? The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers? The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

The agreement also contains a provision that will raise the minimum bill charge to **\$25.00** for all residential and general service non-demand customers.?The minimum bill provision went into effect in **June 2022**. FPL was to notify its customers of the new minimum bill in bill inserts **30** days prior to implementation?

The minimum monthly bill does not replace the existing customer charge; instead, FPL will only charge the minimum bill when a customer's total monthly bill does not exceed **\$25.00** excluding any taxes or other additional charges.?

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers? The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers?

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809 ?

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Hiep Nguyen

From: charley7722@aol.com
Sent: Saturday, July 2, 2022 12:43 PM
To: eric.silagy@fpl.com
Cc: Office of Chairman Fay; carolyn.soucy@va.gov; denis.mcdonough@va.gov; evan.jenne@myfloridahouse.gov; info.clerkweb@mail.house.gov; investigate@local10.com; newsdesk@local10.com; nperez@local10.com; jjaye_bats@att.net; marie_anna1121@att.net; Ellen Plendl; Shonna McCray; helpmehoward@wsvn.com; rwmurphy@lawfirmmurphy.com; ritaqueen99@gmail.com; patriciawolf@comcast.net; lisaf@signatureflorida.com; cahfree2@gmail.com; john@jtcullen.com; bunny@jtcullen.com; captdov@yahoo.com; dmlautomotive@aol.com; cherdale22@gmail.com
Subject: Fwd: Consumer Inquiry - Florida Power & Light Company

FPL Chairman Eric Silagy, www.fpl.com www.fpsc.com

Good Day !

Ref : FPL's Rate Case, Docket 20210015 (Protest) (www.fpsc.com)

FPL Account # 26582 57510 (Senior Citizen- Single Household)

I am hereby contesting the unwarranted electrical charge that has been added to my electrical bill for no good cause as per the above docket.

I have been unfairly, and also monetarily penalized by FPL for my low monthly electrical usage. (45 to 55 KWH)

Instead of commending, rewarding, and also praising me for my diligent effort FPL has decided to penalize me instead ?

I am retired, and living on a fixed income as a US Navy Veteran. I also suffer from PTSD, and Tinnitus.

Please remove the unwarranted electrical charge from my monthly bill .

Note : The Veterans Administration Has Been Copied, and The Florida Public Service Commission Chairman, Andrew Giles Fay.

Thank You For Your Consideration.

Sincerely,

Michael J. Walsh

Hollywood, Fl.

US Navy Veteran 1957-1963 ADR2

954-966-0466

-----Original Message-----

From: charley7722@aol.com

To: denis.mcdonough@va.gov <denis.mcdonough@va.gov>

Cc: smccray@psc.state.fl.us <smccray@psc.state.fl.us>; eplendl@psc.state.fl.us <eplendl@psc.state.fl.us>;

rick.scott@senate.gov.us <rick.scott@senate.gov.us>; marco.rubio@myflorida.com <marco.rubio@myflorida.com>;

evan.jenne@myfloridahouse.gov <evan.jenne@myfloridahouse.gov>; info.clerkweb@mail.house.gov <info.clerkweb@mail.house.gov>; investigate@local10.com <investigate@local10.com>; newsdesk@local10.com <newsdesk@local10.com>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; eric.silagy@fpl.com <eric.silagy@fpl.com>; nperez@local10.com <nperez@local10.com>

Sent: Fri, Jul 1, 2022 1:41 pm

Subject: Fwd: Consumer Inquiry - Florida Power & Light Company

VA Secretary Denis Mc Donough, www.va.gov

Good Day !

Ref : FPL's Rate Case, Docket 20210015 (Protest) (Attached FPSC Response Dated June 27, 2022)

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Thank You Secretary.

Respectfully,

Michael J. Walsh

Hollywood, Fl.

US Navy Veteran 1957-1963 ADR2 Member I.D. 1194721044

954-966-0466

-----Original Message-----

From: Shonna McCray <SMcCray@PSC.STATE.FL.US>

To: 'charley7722@aol.com' <charley7722@aol.com>

Cc: Ellen Plendl <EPlendl@PSC.STATE.FL.US>

Sent: Mon, Jun 27, 2022 3:12 pm

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charley7722@aol.com

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The agreement also contains a provision that will raise the minimum bill charge to **\$25.00** for all residential and general service non-demand customers.?The minimum bill provision went into effect in **June 2022**. FPL was to notify its customers of the new minimum bill in bill inserts **30** days prior to implementation?

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We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809 ?

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Hiep Nguyen

From: charley7722@aol.com
Sent: Sunday, July 3, 2022 4:08 PM
To: tj.therealestateguy@gmail.com
Cc: jlevy@hollywoodfl.org; levy1993@bellsouth.net; adamgruber18@gmail.com; evan.jenne@myfloridahouse.gov; info.clerkweb@mail.house.gov; landerson@hollywoodfl.org; kbiederman@hollywoodfl.org; hccaleadership@gmail.com; highlandgardens7@bellsouth.net; cherdale22@gmail.com; lsherwood@hollywoodfl.org; cshuham@hollywoodfl.org; tcallari@hollywoodfl.org; rlp.pco46@gmail.com; judycb@bellsouth.net; glendapagancortes@gmail.com; driftwoodcivicassociation@gmail.com; ann.murray@browardschools.com; marineduo@gmail.com; moniramirez224@gmail.com; znspectr@hotmail.com; jdthroman@yahoo.com; ritaqueen99@gmail.com; cahfree2@gmail.com; captdov@yahoo.com; lisaf@signatureflorida.com; patriciawolf@comcast.net; ss32@bellsouth.net; carol01matthews@gmail.com; caroleebaxter@comcast.net; aarachy@gmail.com; dmlautomotive@aol.com; agruber@hollywoodfl.org; clahoud@hollywoodfl.org; eric.silagy@fpl.com; Office of Chairman Fay; Shonna McCray; Ellen Plendl; nperez@local10.com; investigate@local10.com; newsdesk@wplg.com; helpmehoward@wsvn.com; ron.desantis@eog.myflorida.com; annmhollywood@aol.com; dprpca@aol.com; john@jtcullen.com; bunny@jtcullen.com; carolyn.soucy@va.gov; denis.mcdonough@va.gov; zvsmith3@gmail.com
Subject: Fwd: Consumer Inquiry - Florida Power & Light Company

Hello T.J. **www.fpsc.com** **www.fpl.com**

I would like to request your opinion on the following attached response that I received from the FPSC office.

FPL is monetarily penalizing customers that have a lower KWH usage, such as myself. (45 to 55 KWH)

The FPSC actually approved of such a measure that fails to reward customers for their lower electrical usage ?

Local, & State Government Bureaucracy ! (Help !)

Thanks.

Mike Walsh

Hollywood, Fl.

US Navy Veteran 1957-1963 ADR2

-----Original Message-----

From: Shonna McCray <SMcCray@PSC.STATE.FL.US>

To: 'charley7722@aol.com' <charley7722@aol.com>

Cc: Ellen Plendl <EPlendl@PSC.STATE.FL.US>

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Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission