

**Hiep Nguyen**

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**From:** John Plescow  
**Sent:** Monday, July 11, 2022 4:29 PM  
**To:** Consumer Correspondence; Diane Hood  
**Subject:** FW: To CLK Docket 20210015

Please, add to docket 20210015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>  
Sent: Monday, July 11, 2022 3:32 PM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: To CLK Docket 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Monday, July 11, 2022 2:34 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Improper Billing TRACKING NUMBER: 187630

#### CUSTOMER INFORMATION

Name: Chris Strickland  
Telephone: (904) 501-6227  
Email: Chris.w.strickland@me.com  
Address: 118 Warwick street East palatka FL 32131

#### BUSINESS INFORMATION

Business Account Name: Florida power and light Account Number: 93243-26215  
Address: 5245 Melanie street Hastings FL 32145

#### COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company

##### Details:

Charged me a minimum base fee on one of my 3 accounts was told this made up fee was to cover cost to the grid for maintenance repair and improvements I only used 16 kilowatts this month on this particular account 1.74 dollars energy use was charged 14.94 minimum base bill fee total bill for this account was 26.35 last month this account was 11.64 and I used me power last month 20 kilowatts doesn't seem fair to charge someone more money for not using power in essence penalizing me for low use on one account And not taking into consideration I have high use on another account 2281 kilowatts used bill totaled 289.73 ten times the cost also have an outdoor light account they guesstimate that fluctuates A little throughout the year this month 11.68 that being said between all three accounts this month will have paid out over 325 dollars to same company for electricity so this is my complaint I should not be billed a minimum base bill fee on one low use account was told by fpl the package approved this minimum base cost I believe that multiple account consumers that pay above and beyond this new base bill should be taken into account