

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Tuesday, July 12, 2022 11:15 AM  
**To:** Consumer Correspondence; Diane Hood  
**Subject:** FW: To CLK Docket 20210015

Please, add to docket 20210015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>  
Sent: Tuesday, July 12, 2022 10:38 AM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: To CLK Docket 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Monday, July 11, 2022 7:29 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Improper Billing TRACKING NUMBER: 187636

**CUSTOMER INFORMATION**

Name: Richard Moerner  
Telephone: (239) 561-0019  
Email: richardjmoerner@yahoo.com  
Address: 11516 Mahogany Run Fort Myers FL 33913

**BUSINESS INFORMATION**

Business Account Name: Richard moerner  
Account Number: 19682-80568  
Address: Same Fort myers FL 33913

**COMPLAINT INFORMATION**

Complaint: Improper Billing against Florida Power & Light Company  
Details:  
How did you allow FPL to increase their monthly rate by greater than 25 % ?

What allows you to agree to these increases?

Do not give me oil is the reasoning.....  
Thank you for your time and consideration