

**Hiep Nguyen**

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**From:** Hannah Barker  
**Sent:** Thursday, July 14, 2022 8:36 AM  
**To:** Commissioner Correspondence  
**Subject:** Docket Correspondence  
**Attachments:** We Can't Afford Higher Rates from FPL; We Can't Afford Higher Rates from FPL; FPL Minimum base billing charge; FPL base bill; We Can't Afford Higher Rates from FPL; FPL Minimum Billing; We Can't Afford Higher Rates from FPL

Good morning,

Please place the attached emails in Docket No. 20210015.

**Hannah E. Branum**  
Executive Assistant to Commissioner Clark  
Florida Public Service Commission  
[2540 Shumard Oak Blvd.](#)  
[Tallahassee, FL 32399](#)  
(850) 413-6004

## Hiep Nguyen

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**From:** Justin Avendano <justin\_007@ymail.com>  
**Sent:** Friday, July 8, 2022 7:02 PM  
**To:** Office of Commissioner Clark  
**Subject:** We Can't Afford Higher Rates from FPL

Chairman Gary Clark,

I am writing as a concerned Florida resident and customer of Florida Power & Light (FPL). I received notification that FPL intends to increase rates for customers like me. I am urging you to rethink this decision and not increase our bills.

This past year has been extremely challenging financially for many people in the state of Florida. A rate increase is the last thing we need, especially for vulnerable folks who may be on a fixed income or struggling to find work.

I urge you to reconsider this rate increase, and also for low income people who are struggling with the rent spikes and gas and etc that's coming our way it would be unfair for the American people just being honest to the best of me and you and our American people it's time for a change in this world to be living comfortable and not struggling to make ends meet and trying to catch up to the spike of electricity bills amen

Justin Avendano  
justin\_007@ymail.com  
Justin\_007@ymail.com  
Homestead, Florida 33035

## Hiep Nguyen

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**From:** ELIZABETH SOTO <info@email.actionnetwork.org>  
**Sent:** Friday, July 8, 2022 8:41 PM  
**To:** Office of Commissioner Clark  
**Subject:** We Can't Afford Higher Rates from FPL

Chairman Gary Clark,

I am writing as a concerned Florida resident and customer of Florida Power & Light (FPL). I received notification that FPL intends to increase rates for customers like me. I am urging you to rethink this decision and not increase our bills.

This past year has been extremely challenging financially for many people in the state of Florida. A rate increase is the last thing we need, especially for vulnerable folks who may be on a fixed income or struggling to find work.

I urge you to reconsider this rate increase.

ELIZABETH SOTO  
sunshine4u1966@yahoo.com  
20041 SW 213 ST  
CUTLER BAY , FL 33189

## Hiep Nguyen

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**From:** Diane Spero <elfin1@comcast.net>  
**Sent:** Monday, July 11, 2022 11:37 AM  
**To:** Office of Commissioner Clark  
**Subject:** We Can't Afford Higher Rates from FPL

Chairman Gary Clark,

I am writing as a concerned Florida resident and customer of Florida Power & Light (FPL). I received notification that FPL intends to increase rates for customers like me. I am urging you to rethink this decision and not increase our bills.

This past year has been extremely challenging financially for many people in the state of Florida. A rate increase is the last thing we need, especially for vulnerable folks who may be on a fixed income or struggling to find work.

I urge you to reconsider this rate increase.

diane Spero  
elfin1@comcast.net  
130 golf village blvd  
jupiter, Florida 33458

## Hiep Nguyen

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**From:** Nancy OByrne <nancy.obyrne@currently.com>  
**Sent:** Sunday, July 10, 2022 2:55 PM  
**To:** Office of Commissioner Clark  
**Subject:** FPL Minimum base billing charge

We installed solar panels on our home rooftop 5 years ago. We made a big investment, but we have been happy with it as it is good for the environment and good for our monthly bills. Now we see you have approved a \$25 minimum base bill charge that we are sure is aimed at punishing solar panel customers. Your decision again puts Florida behind on what our country and our world is coming to realize and act upon - climate change and the environmental disasters that are coming if we don't wake up and act! You are punishing the wrong entities! if you want to punish someone, punish those who want to keep using carbon-emitting fuel instead of solar and wind.

Nancy and David O'Byrne  
5308 2nd Street  
St. Augustine, FL 32080  
nancy.obyrne@currently.com

## Hiep Nguyen

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**From:** Pool Boy <poolboy67@yahoo.com>  
**Sent:** Sunday, July 10, 2022 3:34 PM  
**To:** Office of Commissioner Clark  
**Subject:** FPL base bill

Good day Commissioner,

Starting with the June FPL bill they are imposing a minimum base bill of \$25. So anyone who is producing more solar energy than consuming each month, our bill is \$16 higher while not receiving any additional products or services. Since FPL could not get the net metering revoked as a penalty to all solar power generating customers, instead they instituted this \$25 minimum base bill. Basically a \$16/month solar tax, an obvious money grab! That action doesn't support what FPL says about supporting power production by their customers. I invested a large amount of money to generate clean power and do the right thing without thinking we would get slapped in the face with this ridiculous \$25 base bill. So this extra \$16/month equates to \$192/yr which might be reducing my return on investment of the solar panels by maybe 20% (I recently had them installed and operational in 12/21 so don't know yearly output yet).

I submitted a complaint to FPL via your website. They contacted me to basically satisfy that requirement but the rep had the arrogance to say that you basically can say whatever you want but this \$25 base bill will not change! And on top of that they were trying to divert the responsibility to the PSC, saying that you all approved it. Which is true, but seeing that this base bill is not fair to us solar power producers and the large amount of people against this horrid change you all have the power and common sense to revoke this unfair practice!

This similar writeup was printed in the Englewood Sun as a Letter to the Editor on June 17th so other customers would be aware of the underhanded actions by FPL and hopefully institute change.

Thank You  
Alan Rohanna

## Hiep Nguyen

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**From:** Clinton Burrow <clintburrow0730@gmail.com>  
**Sent:** Monday, July 11, 2022 4:24 PM  
**To:** Office of Commissioner Clark  
**Subject:** FPL Minimum Billing

Good afternoon Commissioner Clark,

We recently contacted FPL about the way they are calculating the new minimum bill for Solar Net Metered customers. Their customer service representative really would not discuss the methodology and simply told us that it was approved in their new rate order by the PSC. We then filed a billing complaint on your web site which I have copied below and did get a call back from your staff but basically was told that the rate case was under appeal and that our complaint was attached to the rate case docket. After doing some research we filed a second complaint on your system checking the box indicating that this complaint was related to an existing filed complaint. It has been over a week since we filed the second complaint and I have heard nothing back nor seen it posted on the docket. We hope that you will read both of these short descriptions and take some action. Thank you for your consideration.

FPL recently started implementing their new minimum base bill charge. They released a letter explaining the new billing system which indicated in an example they provided that each customer has to use at least 240 kWh in a billing period or they will not meet the minimum billing amount and will be charged that minimum amount anyway. Their methodology for billing solar net metering customers like us is very discriminatory. We actually have two virtual meters when we have a solar system. One measuring energy we use "from FPL" and one measuring energy we deliver "to FPL". They in the end net these two meters and if we have excess net energy delivered to FPL it goes into our bank. Now with the new minimum billing system they are either taking energy from our bank or from the "from FPL" meter and saying we had zero energy used for the month and billing us for the 240 kWh which we actually used. Over the 12 month year at 240 kWh per month that adds up 2.88 mWh that they have in essence taken from us, since we are paying for it in the minimum bill each month. We think that the proper approach for billing net metered customers would be to take the first 240 kWh from the "from FPL" meter and apply it to the minimum bill and then the remainder applied, as they normally have done in the past, to the net metered equation. Since we are paying for that energy each month in the minimum bill they should not be allowed to take it from us as well.

Clinton & Laura Burrow  
FL PSC complaint tracking number 187421

Our previous complaint was simply added to the huge number of complaints that are attached to the Docket 20210015EI. We are not trying to appeal the FPL new rate order that the Commission has already approved and is being appealed to the Florida Supreme Court. Our complaint is with the method that FPL is using to implement the new minimum billing system as it relates to Solar Net Metered customers. We have looked at the new order that FPL is operating under and there are thousands of pages to the order that are not even searchable since they are scanned pdf documents. Was the billing calculation method specified within this order and if so can the staff point us to this method within the order. If not, we feel that whether or not the order has been appealed should not preclude the Commission from reviewing how FPL is implementing the order. It seems to us that there is no question that FPL is simply taking from us 240 kWh each month (2.88 mWh over a year) that we have already paid for in our minimum monthly bill. They should not be allowed to do this. The new minimum billing process should account for the energy that we actually use from FPL each month before they do the net metering calculation. This process is under the purview of the Commission and

they should review this process and make a determination as to whether FPL can continue to take energy from Net Metering customers each month that this order continues to be implemented.

Clinton & Laura Burrow  
FL PSC complaint tracking number 187597

## Hiep Nguyen

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**From:** Jesus Gonzalez <info@email.actionnetwork.org>  
**Sent:** Tuesday, July 12, 2022 10:51 PM  
**To:** Office of Commissioner Clark  
**Subject:** We Can't Afford Higher Rates from FPL

Chairman Gary Clark,

I am writing as a concerned Florida resident and customer of Florida Power & Light (FPL). I received notification that FPL intends to increase rates for customers like me. I am urging you to rethink this decision and not increase our bills.

This past year has been extremely challenging financially for many people in the state of Florida. A rate increase is the last thing we need, especially for vulnerable folks who may be on a fixed income or struggling to find work.

I urge you to reconsider this rate increase.

Jesus Gonzalez  
jesus.gonzalez515@gmail.com  
1547 Rodman St  
Hollywood , Florida 33020