

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Thursday, July 14, 2022 11:47 AM  
**To:** Consumer Correspondence; Diane Hood  
**Subject:** FW: To CLK Docket 20210015

Please, add to docket 20210015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>  
Sent: Thursday, July 14, 2022 8:58 AM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: To CLK Docket 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Wednesday, July 13, 2022 11:51 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Improper Billing TRACKING NUMBER: 187660

**CUSTOMER INFORMATION**

Name: joseph taylor  
Telephone: (850) 832-1202  
Email: matttow25@gmail.com  
Address: 1313 delaware ave Lynn Haven FL 32444

**BUSINESS INFORMATION**

Business Account Name: joseph taylor  
Account Number: 21004-45796  
Address: 1313 delaware ave Lynn Haven FL 32444

**COMPLAINT INFORMATION**

Complaint: Improper Billing against Florida Power & Light Company

**Details:**

I have solar installed on my house and I always produce more electricity than I use. Ever since FPL took over Gulf Power in January 2022 I have only had to pay the Base Charge of \$8.99 plus tax. In June 2022 I now have a Minimum Base Bill Charge of \$16.01 plus the previously mentioned Base Charge plus tax. What gives why two Base Charges? Also, I didn't understand why FPL needed to change the net-metering based on solar customers not having to pay to support the Grid. It appears on my bill that they sell electricity I produce to none solar customers for \$0.11 to \$0.12 per kilowatt, then at the end of the year they pay me only about \$0.034 per kilowatt on my reserves. Does that make sense? I would think that solar customers ARE supporting the Grid indirectly. If anyone has an explanation for either of my issues please reply. Thank You, J Taylor