

Antonia Hover

From: John Plescow
Sent: Thursday, July 28, 2022 4:59 PM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20210015

Please, add to docket 20210015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Thursday, July 28, 2022 4:12 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Thursday, July 28, 2022 3:15 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 187816

CUSTOMER INFORMATION

Name: Richard Pita
Telephone: (516) 767-2395
Email: rpita745@gmail.com
Address: 11 GLAMFORD AVE Port Washington NY 11050

BUSINESS INFORMATION

Business Account Name: Richard Pita
Account Number: 0512838491
Address: 2560 S Federal Hwy. Apt#1 Boynton Beach NY 33435

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company

Details:

Florida Power & Light is charging a \$25.00 per month fee plus regular usage to accounts for residents who are not living in Florida year round. This charge has doubled the amount being charged to my account when residence is vacant. Consumers are paying an extra \$300 dollars per year. I was also charged a late fee when payment was made on time for my normal amount, and I have never made a late payment. This fee is not noted on the bill. How is Florida Power allowed to charge this tax to tax payers who don't use their residences full time but still pay taxes in Florida.