

Antonia Hover

From: Cristina Slaton
Sent: Monday, August 1, 2022 12:56 PM
To: Commissioner Correspondence
Subject: Docket Correspondence - 20210015
Attachments: Fwd Follow up from FPL; We Can't Afford Higher Rates from FPL; Senior Citizen Request.

Good afternoon,

Please place the attached emails in CORRESPONDENCE-Consumers & Representatives in docket 20210015.

Thank you.

Cristina Slaton

**EXECUTIVE ASSISTANT TO COMMISSIONER LA ROSA
FLORIDA PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BLVD.
TALLAHASSEE, FL 32399
PHONE ~ 850.413.6018
CSLATON@PSC.STATE.FL.US**

Antonia Hover

From: charley7722@aol.com
Sent: Sunday, July 31, 2022 12:52 PM
To: eric.silagy@fpl.com
Cc: Office of Chairman Fay; Ellen Plendl; Shonna McCray; rebecca.talton@fpl.com; Office of Commissioner Passidomo; Office of Commissioner Clark; fl23response@mail.house.gov; info.clerkweb@mail.house.gov; ron.desantis@eog.myflorida.com; Office of Commissioner Graham; Office of Commissioner La Rosa; nperez@local10.com; tj.therealestateguy@gmail.com; yraycin@aol.com; jjaye_bats@att.net; ritaqueen99@gmail.com; cahfree2@gmail.com; denis.mcdonough@va.gov; carolyn.soucy@va.gov; earthladyj@aol.com; donaldflood1111@comcast.net; captdov@yahoo.com; patriciawolf@comcast.net; lisaf@signatureflorida.com; aarachy@gmail.com; dmlautomotive@aol.com; jlevy@hollywoodfl.org; agruber@hollywoodfl.org; adamgruber18@gmail.com; driftwoodcivicassociation@gmail.com; glendapagancortes@gmail.com; hccaleadership@gmail.com; annmhollywood@aol.com; judycb@bellsouth.net
Subject: Fwd: Follow up from FPL

FPL Chairman Mr. Eric Silagy, www.fpl.com

Good Day ! FPSC Docket No. 20210015 FPSC Inquiry No. 1398580C FPSC Tracking No's. 187688 187738 FPL Account No. 26582 57510

Ref : FPL Minimum Base Bill Charge ?

Senior Citizen. Loyal Customer Request :

As per the attached info, and also my recent cordial telephone conversation with a Ms. Rebecca Talton I am respectfully requesting your office to Petition The FPSC in order to hopefully amend the above resolution in order to exempt Senior Citizens such as myself from being monetarily penalized, due primarily to my Lower monthly KWH usage.

Thank You For Your Consideration Chairman.

Respectfully,

Michael J. Walsh

Senior Citizen- 82 Years Young.

US Navy Veteran 1957-1963 ADR2

Hollywood, Fl.

-----Original Message-----

From: charley7722@aol.com

To: Rebecca.Talton@fpl.com <Rebecca.Talton@fpl.com>

Cc: eric.silagy@fpl.com <eric.silagy@fpl.com>; smccray@psc.state.fl.us <smccray@psc.state.fl.us>; eplendl@psc.state.fl.us <eplendl@psc.state.fl.us>; ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>; fl23response@mail.house.gov <fl23response@mail.house.gov>; evan.jenne@myfloridahouse.gov <evan.jenne@myfloridahouse.gov>; jjaye_bats@att.net <jjaye_bats@att.net>; earthladyj@aol.com <earthladyj@aol.com>; info.clerkweb@mail.house.gov <info.clerkweb@mail.house.gov>; denis.mcdonough@va.gov <denis.mcdonough@va.gov>; carolyn.soucy@va.gov <carolyn.soucy@va.gov>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; commissioner.passidomo@psc.state.fl.us <commissioner.passidomo@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>;

commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; commissioner.Larosa@psc.state.fl.us <commissioner.Larosa@psc.state.fl.us>; nperez@local10.com <nperez@local10.com>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>; ritaqueen99@gmail.com <ritaqueen99@gmail.com>; hccaleadership@gmail.com <hccaleadership@gmail.com>; driftwoodcivicassociation@gmail.com <driftwoodcivicassociation@gmail.com>; glendapagancortes@gmail.com <glendapagancortes@gmail.com>; jlevy@hollywoodfl.org <jlevy@hollywoodfl.org>; landerson@hollywoodfl.org <landerson@hollywoodfl.org>; kbiederman@hollywoodfl.org <kbiederman@hollywoodfl.org>; agruber@hollywoodfl.org <agruber@hollywoodfl.org>; zvismith3@gmail.com <zvismith3@gmail.com>; helenandred@gmail.com <helenandred@gmail.com>; donna@kdbiederman.com <donna@kdbiederman.com>; donnaokeefe@att.net <donnaokeefe@att.net>; judycb@bellsouth.net <judycb@bellsouth.net>; patriciawolf@comcast.net <patriciawolf@comcast.net>; rlp.pco46@gmail.com <rlp.pco46@gmail.com>; dprpca@aol.com <dprpca@aol.com>; cherdale22@gmail.com <cherdale22@gmail.com>; tcallari@hollywoodfl.org <tcallari@hollywoodfl.org>; cshuham@hollywoodfl.org <cshuham@hollywoodfl.org>; lsherwood@hollywoodfl.org <lsherwood@hollywoodfl.org>; adamgruber18@gmail.com <adamgruber18@gmail.com>; levy1993@bellsouth.net <levy1993@bellsouth.net>; pcerny@hollywoodfl.org <pcerny@hollywoodfl.org>; thechler@hollywoodfl.org <thechler@hollywoodfl.org>; clahoud@hollywoodfl.org <clahoud@hollywoodfl.org>; wishmael@hollywoodfl.org <wishmael@hollywoodfl.org>; gkeller@hollywoodfl.org <gkeller@hollywoodfl.org>; gzambrano@hollywoodfl.org <gzambrano@hollywoodfl.org>; mjohans@hollywoodfl.org <mjohans@hollywoodfl.org>; mscott@hollywoodfl.org <mscott@hollywoodfl.org>; manzalone@hollywoodfl.org <manzalone@hollywoodfl.org>; hwdgardens@gmail.com <hwdgardens@gmail.com>; highlandgardens7@bellsouth.net <highlandgardens7@bellsouth.net>; ann.murray@browardschools.com <ann.murray@browardschools.com>; annmhollywood@aol.com <annmhollywood@aol.com>; donaldflood1111@comcast.net <donaldflood1111@comcast.net>; aarachy@gmail.com <aarachy@gmail.com>; healingtouchreflexologist@gmail.com <healingtouchreflexologist@gmail.com>

Sent: Sat, Jul 30, 2022 12:55 pm

Subject: Re: Follow up from FPL

Dear Ms. Rebecca Talton,

www.fpl.com

Good Day ! Docket : 20210015 FPSC Inquiry # 1398580C FPSC Tracking No's : 187688 187738

It Was A Pleasure To Speak With You Also Yesterday When Your Office Called Me.

Overview : (FPL Minimum Base Bill Charge Criteria ?)

The recent Inappropriate, and also Hasty approval by the FPSC towards the pertinent info that is part of your attached response as per the FPL request for same has no doubt rendered me as an Innocent Victim of Circumstance as a Loyal customer of FPL since the year 1976.

I in turn am actually being unfairly, and also monetarily penalized primarily due to my Lower KWH monthly usage, when in essence FPL Should of Commended, Praised, and also Rewarded me for same ? (The Basic PR, & Loyal Customer Incentive Factors ?)

A Doable Solution : (The Common Courtesy Perspective Towards The Well Versed, and also Intelligent Senior Citizens)

In the interim I am going to submit a doable request that I feel is perfectly doable as long as FPL Follows Through with the diligent effort to have the recent FPSC approval amended to exempt individuals such as myself from being monetarily penalized for no good cause.

Note : "The Ask, and You Shall Receive Motto "

In essence Nothing is impossible as long as one does their homework, and is also mildly assertive.

FPL Chairman Eric Silagy :

Kindly ask the Chairman Mr. Eric Silagy to submit a personal request to the FPSC to amend the recent agreement in order to fairly exempt individuals such as myself from being monetarily penalized by FPL.

The Good Will Gesture Is Also At Center Stage FPL .

Thank You.

Sincerely,

Michael J. Walsh

Senior Citizen

US Navy Veteran 1957-1963 ADR2

Hollywood, Fl.

-----Original Message-----

From: Talton, Rebecca <Rebecca.Talton@fpl.com>

To: 'CHARLEY7722@AOL.COM' <CHARLEY7722@AOL.COM>

Sent: Fri, Jul 29, 2022 4:51 pm

Subject: Follow up from FPL

Dear Mr. Walsh,

Thank you for taking the time to speak with me. I am writing as a follow-up to our phone conversation concerning the minimum base bill charge on your bill.

As I explained, as part of Florida Power & Light Company's (FPL) rate case agreement that went into effect in January of this year, a newly established minimum base bill has been added to customers' bills who have less than \$25 base bills beginning in June. Notification about this approved change was sent to you in a customer newsletter in January and posted as a bill message on your May statement.

The \$25 minimum base bill, which was approved by the FPSC during our settlement agreement in 2021 and signed by the Florida's Office of Public Counsel – the state's consumer advocate – applies to all residential and small business customers who have very low to zero net electricity usage. This charge helps ensure all customers contribute toward fixed system costs, which do not vary with electricity usage. The base charge of \$8.99 contributes toward the minimum base bill, so the maximum amount that would be added to your bill each month would be \$16.01, only if you have zero net energy usage.

For more information about the minimum base bill and how it is calculated, please see the attached fact sheet or visit [FPL.com/rates](https://www.fpl.com/rates).

Mr. Walsh, I hope this information is helpful. Please know we appreciate you as a customer and value your input. Should you have additional questions or concerns, please feel free to contact me at 561-640-2196.

Sincerely,

Rebecca Talton

Customer Advocacy Resolution Supervisor

Office: (561) 640-2196



We Are Committed to Excellence. We Do the Right Thing. We Treat People With Respect.

Antonia Hover

From: Maria Gutierrez <info@email.actionnetwork.org>
Sent: Sunday, July 31, 2022 1:35 AM
To: Office of Commissioner La Rosa
Subject: We Can't Afford Higher Rates from FPL

Commissioner Mike LaRosa,

I am writing as a concerned Florida resident and customer of Florida Power & Light (FPL). I received notification that FPL intends to increase rates for customers like me. I am urging you to rethink this decision and not increase our bills.

This past year has been extremely challenging financially for many people in the state of Florida. A rate increase is the last thing we need, especially for vulnerable folks who may be on a fixed income or struggling to find work.

I urge you to reconsider this rate increase.

Maria Gutierrez
belindagutierrez@icloud.com
3580 Gull Rd
Palm Beach Gardens , Florida 33410

Antonia Hover

From: charley7722@aol.com
Sent: Friday, July 29, 2022 12:05 PM
To: eric.silagy@fpl.com
Cc: ron.desantis@eog.myflorida.com; Office of Chairman Fay; Shonna McCray; Ellen Plendl; fl23response@mail.house.gov; denis.mcdonough@va.gov; carolyn.soucy@va.gov; Office of Commissioner Passidomo; Office of Commissioner Clark; Office of Commissioner Graham; Office of Commissioner La Rosa; nperez@local10.com; investigate@local10.com; newsdesk@local10.com
Subject: Senior Citizen Request.

Mr. Eric Silagy, Chairman www.fpl.com

Good Day ! FPSC Docket # 20210015 FPSC Tracking No's 187688 187738 FPL Account # 26582 57510

Senior Citizen Request :

Ref :

Mr. Alberto Fernandez- Corporate Office : 1-844- 893- 9894 x 13

The above individual has called me in your behalf several times, to no avail .

The above individual has also offered me no courteous resolution, and has tired to confuse, and also pacify me as well.

I am once again respectfully asking your office to kindly remove the unwarranted charge that has been inappropriately added to my monthly electrical bill.

I am retired, and living on a fixed income as a US Navy Veteran.

I also suffer from PTSD, and Tinnitus.

Single Household. No AC, and No Hot Water Heater.

Silver Sneakers- Aetna Medicare member.

Thank You For Your Kind Consideration Sir.

Respectfully,

Michael J. Walsh

Senior Citizen- 82 Years Young

Hollywood, Fl.