

Antonia Hover

From: Ellen Plendl
Sent: Monday, August 1, 2022 4:23 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: Re Follow up from FPL; Fwd Follow up from FPL; Re Follow up from FPL; Consumer Inquiry - Florida Power & Light Company; FW FPL raises minimum monthly fee by 178%

See attached customer correspondence and replies for Docket No. 20210015.

Antonia Hover

From: charley7722@aol.com
Sent: Monday, August 1, 2022 1:32 PM
To: tj.therealestateguy@gmail.com
Cc: rwmurphy@lawfirmmurphy.com; johntdavidpa@bellsouth.net; bobnicholslaw@att.net; john@jtcullen.com; bunny@jtcullen.com; patriciawolf@comcast.net; lisaf@signatureflorida.com; jjaye_bats@att.net; earthladyj@aol.com; cahfree2@gmail.com; drshakilmohd@aol.com; captdov@yahoo.com; dmlautomotive@aol.com; jju@kulaw.com; officeadmin@santamarialaw.net; Office of Chairman Fay; Office of Commissioner Passidomo; Office of Commissioner Clark; Office of Commissioner Graham; eric.silagy@fpl.com; rebecca.talton@fpl.com; Shonna McCray; Ellen Plendl; ron.desantis@eog.myflorida.com; fl23response@mail.house.gov; info.clerkweb@mail.house.gov; newsdesk@local10.com; investigate@local10.com; commissioner.Larosa@psc.stste.fl.us; donaldflood1111@comcast.net; aarachy@gmail.com; helpmehoward@wsvn.com; nperez@local10.com
Subject: Re: Follow up from FPL

Hello TJ,

Good Afternoon !

The FPSC & FPL Bureaucracy.

Sound like a good idea if I can somehow find an attorney who will provide me with a contingency agreement ?

Cheers,

Mike Walsh

US Navy Veteran 1957-1963 ADR2

-----Original Message-----

From: TJ Harper <tj.therealestateguy@gmail.com>

To: charley7722@aol.com

Sent: Sun, Jul 31, 2022 3:25 pm

Subject: Re: Follow up from FPL

Good response on your part Mike.However,you may want to consider going to the next level by legal action on a contingency basis.Who are they kidding?."We Treat People With Respect?" "Practice What You Preach FPL"

TJH

On Sun, Jul 31, 2022 at 12:51 PM <charley7722@aol.com> wrote:

FPL Chairman Mr. Eric Silagy, <http://www.fpl.com/>

Good Day ! FPSC Docket No. 20210015 FPSC Inquiry No. 1398580C FPSC Tracking No's. 187688 187738 FPL Account No. 26582 57510

Ref : FPL Minimum Base Bill Charge ?

Senior Citizen. Loyal Customer Request :

As per the attached info, and also my recent cordial telephone conversation with a Ms. Rebecca Talton I am respectfully requesting your office to Petition The FPSC in order to hopefully amend the above resolution in order to exempt Senior Citizens such as myself from being monetarily penalized, due primarily to my Lower monthly KWH usage.

Thank You For Your Consideration Chairman.

Respectfully,

Michael J. Walsh

Senior Citizen- 82 Years Young.

US Navy Veteran 1957-1963 ADR2

Hollywood, Fl.

-----Original Message-----

From: charley7722@aol.com

To: Rebecca.Talton@fpl.com <Rebecca.Talton@fpl.com>

Cc: eric.silagy@fpl.com <eric.silagy@fpl.com>; smccray@psc.state.fl.us <smccray@psc.state.fl.us>; eplendl@psc.state.fl.us <eplendl@psc.state.fl.us>; ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>; fl23response@mail.house.gov <fl23response@mail.house.gov>; evan.jenne@myfloridahouse.gov <evan.jenne@myfloridahouse.gov>; jjaye_bats@att.net <jjaye_bats@att.net>; earthladyj@aol.com <earthladyj@aol.com>; info.clerkweb@mail.house.gov <info.clerkweb@mail.house.gov>; denis.mcdonough@va.gov <denis.mcdonough@va.gov>; carolyn.soucy@va.gov <carolyn.soucy@va.gov>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; commissioner.passidomo@psc.state.fl.us <commissioner.passidomo@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>; commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; commissioner.Larosa@psc.state.fl.us <commissioner.Larosa@psc.state.fl.us>; nperez@local10.com <nperez@local10.com>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>; ritaqueen99@gmail.com <ritaqueen99@gmail.com>; hccaleadership@gmail.com <hccaleadership@gmail.com>; driftwoodcivicassociation@gmail.com <driftwoodcivicassociation@gmail.com>; glendapagancortes@gmail.com <glendapagancortes@gmail.com>; jlevy@hollywoodfl.org <jlevy@hollywoodfl.org>; landerson@hollywoodfl.org <landerson@hollywoodfl.org>; kbiederman@hollywoodfl.org <kbiederman@hollywoodfl.org>; agruber@hollywoodfl.org <agruber@hollywoodfl.org>; zvismith3@gmail.com <zvismith3@gmail.com>; helenandred@gmail.com <helenandred@gmail.com>; donna@kdbiederman.com <donna@kdbiederman.com>; donnaokeefe@att.net <donnaokeefe@att.net>; judyeb@bellsouth.net <judyeb@bellsouth.net>; patriciawolf@comcast.net <patriciawolf@comcast.net>; rlp.pco46@gmail.com <rlp.pco46@gmail.com>; dprpca@aol.com <dprpca@aol.com>; cherdale22@gmail.com <cherdale22@gmail.com>; tcallari@hollywoodfl.org <tcallari@hollywoodfl.org>; cshuham@hollywoodfl.org <cshuham@hollywoodfl.org>; isherwood@hollywoodfl.org <isherwood@hollywoodfl.org>; adamgruber18@gmail.com <adamgruber18@gmail.com>; levy1993@bellsouth.net <levy1993@bellsouth.net>; pcerny@hollywoodfl.org <pcerny@hollywoodfl.org>; thechler@hollywoodfl.org <thechler@hollywoodfl.org>; clahoud@hollywoodfl.org <clahoud@hollywoodfl.org>; wishmael@hollywoodfl.org <wishmael@hollywoodfl.org>; gkeller@hollywoodfl.org <gkeller@hollywoodfl.org>; gzambrano@hollywoodfl.org <gzambrano@hollywoodfl.org>; mjohns@hollywoodfl.org <mjohns@hollywoodfl.org>; mscott@hollywoodfl.org <mscott@hollywoodfl.org>; manzalone@hollywoodfl.org <manzalone@hollywoodfl.org>; hwdgardens@gmail.com <hwdgardens@gmail.com>; highlandgardens7@bellsouth.net <highlandgardens7@bellsouth.net>; ann.murray@browardschools.com <ann.murray@browardschools.com>; annmhollywood@aol.com <annmhollywood@aol.com>; donaldflood1111@comcast.net <donaldflood1111@comcast.net>; aarachy@gmail.com <aarachy@gmail.com>; healingtouchreflexologist@gmail.com <healingtouchreflexologist@gmail.com>

Sent: Sat, Jul 30, 2022 12:55 pm

Subject: Re: Follow up from FPL

Dear Ms. Rebecca Talton, <http://www.fpl.com/>

Good Day ! Docket : 20210015 FPSC Inquiry # 1398580C FPSC Tracking No's : 187688 187738

It Was A Pleasure To Speak With You Also Yesterday When Your Office Called Me.

Overview : (FPL Minimum Base Bill Charge Criteria ?)

The recent Inappropriate, and also Hasty approval by the FPSC towards the pertinent info that is part of your attached response as per the FPL request for same has no doubt rendered me as an Innocent Victim of Circumstance as a Loyal customer of FPL since the year 1976.

I in turn am actually being unfairly, and also monetarily penalized primarily due to my Lower KWH monthly usage, when in essence FPL Should of Commended, Praised, and also Rewarded me for same ? (The Basic PR, & Loyal Customer Incentive Factors ?)

A Doable Solution : (The Common Courtesy Perspective Towards The Well Versed, and also Intelligent Senior Citizens)

In the interim I am going to submit a doable request that I feel is perfectly doable as long as FPL Follows Through with the diligent effort to have the recent FPSC approval amended to exempt individuals such as myself from being monetarily penalized for no good cause.

Note : "The Ask, and You Shall Receive Motto "

In essence Nothing is impossible as long as one does their homework, and is also mildly assertive.

FPL Chairman Eric Silagy :

Kindly ask the Chairman Mr. Eric Silagy to submit a personal request to the FPSC to amend the recent agreement in order to fairly exempt individuals such as myself from being monetarily penalized by FPL.

The Good Will Gesture Is Also At Center Stage FPL .

Thank You.

Sincerely,

Michael J. Walsh

Senior Citizen

US Navy Veteran 1957-1963 ADR2

Hollywood, Fl.

-----Original Message-----

From: Talton, Rebecca <Rebecca.Talton@fpl.com>

To: 'CHARLEY7722@AOL.COM' <CHARLEY7722@AOL.COM>

Sent: Fri, Jul 29, 2022 4:51 pm

Subject: Follow up from FPL

Dear Mr. Walsh,

Thank you for taking the time to speak with me. I am writing as a follow-up to our phone conversation concerning the minimum base bill charge on your bill.

As I explained, as part of Florida Power & Light Company's (FPL) rate case agreement that went into effect in January of this year, a newly established minimum base bill has been added to customers' bills who have less than \$25 base bills beginning in June. Notification about this approved change was sent to you in a customer newsletter in January and posted as a bill message on your May statement.

The \$25 minimum base bill, which was approved by the FPSC during our settlement agreement in 2021 and signed by the Florida's Office of Public Counsel – the state's consumer advocate – applies to all residential and small business customers who have very low to zero net electricity usage. This charge helps ensure all customers contribute toward fixed system costs, which do not vary with electricity usage. The base charge of \$8.99 contributes toward the minimum

base bill, so the maximum amount that would be added to your bill each month would be \$16.01, only if you have zero net energy usage.

For more information about the minimum base bill and how it is calculated, please see the attached fact sheet or visit FPL.com/rates.

Mr. Walsh, I hope this information is helpful. Please know we appreciate you as a customer and value your input. Should you have additional questions or concerns, please feel free to contact me at 561-640-2196.

Sincerely,

Rebecca Talton

Customer Advocacy Resolution Supervisor

Office: (561) 640-2196



We Are Committed to Excellence. We Do the Right Thing. We Treat People With Respect.

Antonia Hover

From: charley7722@aol.com
Sent: Sunday, July 31, 2022 12:52 PM
To: eric.silagy@fpl.com
Cc: Office of Chairman Fay; Ellen Plendl; Shonna McCray; rebecca.talton@fpl.com; Office of Commissioner Passidomo; Office of Commissioner Clark; fl23response@mail.house.gov; info.clerkweb@mail.house.gov; ron.desantis@eog.myflorida.com; Office of Commissioner Graham; Office of Commissioner La Rosa; nperez@local10.com; tj.therealestateguy@gmail.com; yraycin@aol.com; jjaye_bats@att.net; ritaqueen99@gmail.com; cahfree2@gmail.com; denis.mcdonough@va.gov; carolyn.soucy@va.gov; earthladyj@aol.com; donaldflood1111@comcast.net; captdov@yahoo.com; patriciawolf@comcast.net; lisaf@signatureflorida.com; aarachy@gmail.com; dmlautomotive@aol.com; jlevy@hollywoodfl.org; agruber@hollywoodfl.org; adamgruber18@gmail.com; driftwoodcivicassociation@gmail.com; glendapagancortes@gmail.com; hccaleadership@gmail.com; annmhollywood@aol.com; judycb@bellsouth.net
Subject: Fwd: Follow up from FPL

FPL Chairman Mr. Eric Silagy, www.fpl.com

Good Day ! FPSC Docket No. 20210015 FPSC Inquiry No. 1398580C FPSC Tracking No's. 187688 187738 FPL Account No. 26582 57510

Ref : FPL Minimum Base Bill Charge ?

Senior Citizen. Loyal Customer Request :

As per the attached info, and also my recent cordial telephone conversation with a Ms. Rebecca Talton I am respectfully requesting your office to Petition The FPSC in order to hopefully amend the above resolution in order to exempt Senior Citizens such as myself from being monetarily penalized, due primarily to my Lower monthly KWH usage.

Thank You For Your Consideration Chairman.

Respectfully,

Michael J. Walsh

Senior Citizen- 82 Years Young.

US Navy Veteran 1957-1963 ADR2

Hollywood, Fl.

-----Original Message-----

From: charley7722@aol.com

To: Rebecca.Talton@fpl.com <Rebecca.Talton@fpl.com>

Cc: eric.silagy@fpl.com <eric.silagy@fpl.com>; smccray@psc.state.fl.us <smccray@psc.state.fl.us>; eplendl@psc.state.fl.us <eplendl@psc.state.fl.us>; ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>; fl23response@mail.house.gov <fl23response@mail.house.gov>; evan.jenne@myfloridahouse.gov <evan.jenne@myfloridahouse.gov>; jjaye_bats@att.net <jjaye_bats@att.net>; earthladyj@aol.com <earthladyj@aol.com>; info.clerkweb@mail.house.gov <info.clerkweb@mail.house.gov>; denis.mcdonough@va.gov <denis.mcdonough@va.gov>; carolyn.soucy@va.gov <carolyn.soucy@va.gov>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; commissioner.passidomo@psc.state.fl.us <commissioner.passidomo@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>;

commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; commissioner.Larosa@psc.state.fl.us <commissioner.Larosa@psc.state.fl.us>; nperez@local10.com <nperez@local10.com>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>; ritaqueen99@gmail.com <ritaqueen99@gmail.com>; hccaleadership@gmail.com <hccaleadership@gmail.com>; driftwoodcivicassociation@gmail.com <driftwoodcivicassociation@gmail.com>; glendapagancortes@gmail.com <glendapagancortes@gmail.com>; jlevy@hollywoodfl.org <jlevy@hollywoodfl.org>; landerson@hollywoodfl.org <landerson@hollywoodfl.org>; kbiederman@hollywoodfl.org <kbiederman@hollywoodfl.org>; agruber@hollywoodfl.org <agruber@hollywoodfl.org>; zvismith3@gmail.com <zvismith3@gmail.com>; helenandred@gmail.com <helenandred@gmail.com>; donna@kdbiederman.com <donna@kdbiederman.com>; donnaokeefe@att.net <donnaokeefe@att.net>; judycb@bellsouth.net <judycb@bellsouth.net>; patriciawolf@comcast.net <patriciawolf@comcast.net>; rlp.pco46@gmail.com <rlp.pco46@gmail.com>; dprpca@aol.com <dprpca@aol.com>; cherdale22@gmail.com <cherdale22@gmail.com>; tcallari@hollywoodfl.org <tcallari@hollywoodfl.org>; cshuham@hollywoodfl.org <cshuham@hollywoodfl.org>; lsherwood@hollywoodfl.org <lsherwood@hollywoodfl.org>; adamgruber18@gmail.com <adamgruber18@gmail.com>; levy1993@bellsouth.net <levy1993@bellsouth.net>; pcerny@hollywoodfl.org <pcerny@hollywoodfl.org>; thechler@hollywoodfl.org <thechler@hollywoodfl.org>; clahoud@hollywoodfl.org <clahoud@hollywoodfl.org>; wishmael@hollywoodfl.org <wishmael@hollywoodfl.org>; gkeller@hollywoodfl.org <gkeller@hollywoodfl.org>; gzambrano@hollywoodfl.org <gzambrano@hollywoodfl.org>; mjohns@hollywoodfl.org <mjohns@hollywoodfl.org>; mscott@hollywoodfl.org <mscott@hollywoodfl.org>; manzalone@hollywoodfl.org <manzalone@hollywoodfl.org>; hwdgardens@gmail.com <hwdgardens@gmail.com>; highlandgardens7@bellsouth.net <highlandgardens7@bellsouth.net>; ann.murray@browardschools.com <ann.murray@browardschools.com>; annmhollywood@aol.com <annmhollywood@aol.com>; donaldflood1111@comcast.net <donaldflood1111@comcast.net>; aarachy@gmail.com <aarachy@gmail.com>; healingtouchreflexologist@gmail.com <healingtouchreflexologist@gmail.com>

Sent: Sat, Jul 30, 2022 12:55 pm

Subject: Re: Follow up from FPL

Dear Ms. Rebecca Talton,

www.fpl.com

Good Day ! Docket : 20210015 FPSC Inquiry # 1398580C FPSC Tracking No's : 187688 187738

It Was A Pleasure To Speak With You Also Yesterday When Your Office Called Me.

Overview : (FPL Minimum Base Bill Charge Criteria ?)

The recent Inappropriate, and also Hasty approval by the FPSC towards the pertinent info that is part of your attached response as per the FPL request for same has no doubt rendered me as an Innocent Victim of Circumstance as a Loyal customer of FPL since the year 1976.

I in turn am actually being unfairly, and also monetarily penalized primarily due to my Lower KWH monthly usage, when in essence FPL Should of Commended, Praised, and also Rewarded me for same ? (The Basic PR, & Loyal Customer Incentive Factors ?)

A Doable Solution : (The Common Courtesy Perspective Towards The Well Versed, and also Intelligent Senior Citizens)

In the interim I am going to submit a doable request that I feel is perfectly doable as long as FPL Follows Through with the diligent effort to have the recent FPSC approval amended to exempt individuals such as myself from being monetarily penalized for no good cause.

Note : "The Ask, and You Shall Receive Motto "

In essence Nothing is impossible as long as one does their homework, and is also mildly assertive.

FPL Chairman Eric Silagy :

Kindly ask the Chairman Mr. Eric Silagy to submit a personal request to the FPSC to amend the recent agreement in order to fairly exempt individuals such as myself from being monetarily penalized by FPL.

The Good Will Gesture Is Also At Center Stage FPL .

Thank You.

Sincerely,

Michael J. Walsh

Senior Citizen

US Navy Veteran 1957-1963 ADR2

Hollywood, Fl.

-----Original Message-----

From: Talton, Rebecca <Rebecca.Talton@fpl.com>

To: 'CHARLEY7722@AOL.COM' <CHARLEY7722@AOL.COM>

Sent: Fri, Jul 29, 2022 4:51 pm

Subject: Follow up from FPL

Dear Mr. Walsh,

Thank you for taking the time to speak with me. I am writing as a follow-up to our phone conversation concerning the minimum base bill charge on your bill.

As I explained, as part of Florida Power & Light Company's (FPL) rate case agreement that went into effect in January of this year, a newly established minimum base bill has been added to customers' bills who have less than \$25 base bills beginning in June. Notification about this approved change was sent to you in a customer newsletter in January and posted as a bill message on your May statement.

The \$25 minimum base bill, which was approved by the FPSC during our settlement agreement in 2021 and signed by the Florida's Office of Public Counsel – the state's consumer advocate – applies to all residential and small business customers who have very low to zero net electricity usage. This charge helps ensure all customers contribute toward fixed system costs, which do not vary with electricity usage. The base charge of \$8.99 contributes toward the minimum base bill, so the maximum amount that would be added to your bill each month would be \$16.01, only if you have zero net energy usage.

For more information about the minimum base bill and how it is calculated, please see the attached fact sheet or visit [FPL.com/rates](https://www.fpl.com/rates).

Mr. Walsh, I hope this information is helpful. Please know we appreciate you as a customer and value your input. Should you have additional questions or concerns, please feel free to contact me at 561-640-2196.

Sincerely,

Rebecca Talton

Customer Advocacy Resolution Supervisor

Office: (561) 640-2196



We Are Committed to Excellence. We Do the Right Thing. We Treat People With Respect.

Antonia Hover

From: charley7722@aol.com
Sent: Saturday, July 30, 2022 12:55 PM
To: Rebecca.Talton@fpl.com
Cc: eric.silagy@fpl.com; Shonna McCray; Ellen Plendl; ron.desantis@eog.myflorida.com; fl23response@mail.house.gov; evan.jenne@myfloridahouse.gov; jjaye_bats@att.net; earthladyj@aol.com; info.clerkweb@mail.house.gov; denis.mcdonough@va.gov; carolyn.soucy@va.gov; Office of Chairman Fay; Office of Commissioner Passidomo; Office of Commissioner Clark; Office of Commissioner Graham; Office of Commissioner La Rosa; nperez@local10.com; helpmehoward@wsvn.com; ritaqueen99@gmail.com; hccaleadership@gmail.com; driftwoodcivicasociation@gmail.com; glendapagancortes@gmail.com; jlevy@hollywoodfl.org; landerson@hollywoodfl.org; kbiederman@hollywoodfl.org; agruber@hollywoodfl.org; zvismith3@gmail.com; helenandred@gmail.com; donna@kdbiederman.com; donnaokeefe@att.net; judycb@bellsouth.net; patriciawolf@comcast.net; rlp.pco46@gmail.com; dprpca@aol.com; cherdale22@gmail.com; tcallari@hollywoodfl.org; cshuham@hollywoodfl.org; lsherwood@hollywoodfl.org; adamgruber18@gmail.com; levy1993@bellsouth.net; pcerny@hollywoodfl.org; thechler@hollywoodfl.org; clahoud@hollywoodfl.org; wishmael@hollywoodfl.org; gkeller@hollywoodfl.org; gzambrano@hollywoodfl.org; mjohns@hollywoodfl.org; mscott@hollywoodfl.org; manzalone@hollywoodfl.org; hwdgardens@gmail.com; highlandgardens7@bellsouth.net; ann.murray@browardschools.com; annmhollywood@aol.com; donaldflood1111@comcast.net; aarachy@gmail.com; healingtouchreflexologist@gmail.com
Subject: Re: Follow up from FPL

Dear Ms. Rebecca Talton,

www.fpl.com

Good Day ! Docket : 20210015 FPSC Inquiry # 1398580C FPSC Tracking No's : 187688 187738

It Was A Pleasure To Speak With You Also Yesterday When Your Office Called Me.

Overview : (FPL Minimum Base Bill Charge Criteria ?)

The recent Inappropriate, and also Hasty approval by the FPSC towards the pertinent info that is part of your attached response as per the FPL request for same has no doubt rendered me as an Innocent Victim of Circumstance as a Loyal customer of FPL since the year 1976.

I in turn am actually being unfairly, and also monetarily penalized primarily due to my Lower KWH monthly usage, when in essence FPL Should of Commended, Praised, and also Rewarded me for same ? (The Basic PR, & Loyal Customer Incentive Factors ?)

A Doable Solution : (The Common Courtesy Perspective Towards The Well Versed, and also Intelligent Senior Citizens)

In the interim I am going to submit a doable request that I feel is perfectly doable as long as FPL Follows Through with the diligent effort to have the recent FPSC approval amended to exempt individuals such as myself from being monetarily penalized for no good cause.

Note : "The Ask, and You Shall Receive Motto "

In essence Nothing is impossible as long as one does their homework, and is also mildly assertive.

FPL Chairman Eric Silagy :

Kindly ask the Chairman Mr. Eric Silagy to submit a personal request to the FPSC to modify the recent agreement in order to fairly exempt individuals such as myself from being monetarily penalized by FPL.

The Good Will Gesture Is Also At Center Stage FPL .

Thank You.

Sincerely,

Michael J. Walsh

Senior Citizen

US Navy Veteran 1957-1963 ADR2

Hollywood, Fl.

-----Original Message-----

From: Talton, Rebecca <Rebecca.Talton@fpl.com>

To: 'CHARLEY7722@AOL.COM' <CHARLEY7722@AOL.COM>

Sent: Fri, Jul 29, 2022 4:51 pm

Subject: Follow up from FPL

Dear Mr. Walsh,

Thank you for taking the time to speak with me. I am writing as a follow-up to our phone conversation concerning the minimum base bill charge on your bill.

As I explained, as part of Florida Power & Light Company's (FPL) rate case agreement that went into effect in January of this year, a newly established minimum base bill has been added to customers' bills who have less than \$25 base bills beginning in June. Notification about this approved change was sent to you in a customer newsletter in January and posted as a bill message on your May statement.

The \$25 minimum base bill, which was approved by the FPSC during our settlement agreement in 2021 and signed by the Florida's Office of Public Counsel – the state's consumer advocate – applies to all residential and small business customers who have very low to zero net electricity usage. This charge helps ensure all customers contribute toward fixed system costs, which do not vary with electricity usage. The base charge of \$8.99 contributes toward the minimum base bill, so the maximum amount that would be added to your bill each month would be \$16.01, only if you have zero net energy usage.

For more information about the minimum base bill and how it is calculated, please see the attached fact sheet or visit FPL.com/rates.

Mr. Walsh, I hope this information is helpful. Please know we appreciate you as a customer and value your input. Should you have additional questions or concerns, please feel free to contact me at 561-640-2196.

Sincerely,

Rebecca Talton

Customer Advocacy Resolution Supervisor

Office: (561) 640-2196



We Are Committed to Excellence. We Do the Right Thing. We Treat People With Respect.

Antonia Hover

From: Shonna McCray
Sent: Friday, July 29, 2022 4:33 PM
To: 'erikbakers@yahoo.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Erik Baker
erikbakers@yahoo.com

RE: FPSC Inquiry 1400638C

Dear Mr. Baker:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) and the minimum bill charge to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

Under Rule 25-6.065, Florida Administrative Code (F.A.C.), net metering is defined as “a metering and billing methodology whereby customer-owned renewable generation is allowed to offset the customer’s electricity consumption on-site.” The rule states that “[d]uring any billing cycle, excess customer-owned renewable generation delivered to the investor-owned utility’s electric grid **shall** be credited to the customer’s energy consumption for the next month’s billing cycle” (Rule 25-6.065(8)(e), F.A.C., emphasis added). Further, excess energy credits produced by the customer “**shall** accumulate and be used to offset the customer’s energy usage in subsequent months” (Rule 25-6.065(8)(f), F.A.C., emphasis added).

The net metering rule requires utilities to offset customer energy consumption during each billing cycle with excess renewable energy credits accumulated by that customer. For some customers, the requirement on the utility to offset the customers’ energy consumption with accumulated credits may result in a monthly bill that falls below \$25. If that is the case, the new minimum monthly bill charge will be applied to bring the monthly bill up to \$25. Some customers have suggested that the utility only offset consumption to the point that they stay at or above a \$25 monthly bill, thereby reserving the credits that would bring them below the minimum bill. However, the net metering rule does not provide the utility with discretion to offset “some” of the customer’s energy consumption in order to not go below \$25. The utility is required to apply energy credits to the customer’s consumption until either the credits or the consumption reach zero.

The Florida Public Service Commission approved Florida Power & Light Company’s (FPL) general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL’s base rates through the end of 2025.

FPL’s net metering program will continue to function as it always has. Credits for kWhs delivered to the grid, compared to the kWhs taken from the grid will be calculated as they have been historically. The only change is that customers who have a bill under \$25 after net metering in any given month will now receive the minimum bill of \$25. Commission staff has confirmed that FPL continues to implement net metering practices pursuant to the requirements of the net metering rule.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have questions or concerns, please contact Ms. Ellen Plendl at 1-800-342-3552.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, July 29, 2022 12:37 PM
To: EOG-Referral
Subject: FW: FPL raises minimum monthly fee by 178%
Attachments: FPL, base price increase 6-2022.pdf

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: erik baker <erikbakers@yahoo.com>
Sent: Friday, June 24, 2022 1:33 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL raises minimum monthly fee by 178%

Good afternoon. Thank you for being our Governor, I fully support you. In the month of June FPL has raised the minimum bill from \$8.99 to \$25. I support solar power and have 45 panels on the roof of my home. I produce slightly more electricity per year than I consume. Now FPL just decided to charge me a minimum of \$300 per year (not including when I need to draw from the grid on lower solar energy months). How can this be justified? This almost seems criminal. Where does this end? How often will they decide to increase prices like this? I feel that at the very least, those that had solar or a contract to have solar prior to this \$25 per month minimum should be grandfathered in to stay at the \$8.99 rate. I have also reached out to wink news about this story.

I look forward to hearing from your office.

Thank you,

Erik Baker

Sent from [Mail](#) for Windows

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.



Understanding your bill: residential customers

Below are explanations of the items related to your monthly electric bill. The Florida Public Service Commission (PSC) regulates FPL's electricity rates.

Base charge*: A fixed monthly amount to cover the cost of the meter, billing and providing customer service. It is applicable whether or not electricity is used in a given month.

Fuel charge* includes: The cost for fuel required to provide each kilowatt-hour (kWh) of electricity.

Non-fuel charge* includes:

- » **Base energy charge:** The costs other than fuel to produce and deliver electricity, including the cost of operating power plants and maintaining the grid.
- » **Energy Conservation Cost Recovery (ECCR) Charge:** Cost of programs designed to reduce electric demand and consumption.
- » **Capacity Cost Recovery Clause (CCRC):** Cost for purchasing electricity from non-FPL owned resources as well as certain nuclear-related expenses.
- » **Environmental Cost Recovery Clause (ECRC):** Cost to meet environmental laws and regulations.
- » **Storm Protection Plan Cost Recovery Clause (SPPCRC):** Cost to strengthen the grid in order to reduce restoration costs and outage times during major storms, as well as improving day-to-day service reliability.
- » **Transition Credit:** Addresses difference in costs to serve FPL and former Gulf Power customers in a reasonable manner for all customers. Transition credit will decline to zero over a five-year period, fully aligning rates by Jan. 1, 2027.

Gross receipts tax and Regulatory assessment fee*: FPL pays a tax equal to 2.6% of gross electric and operating revenues to the state and the Florida Public Service Commission.

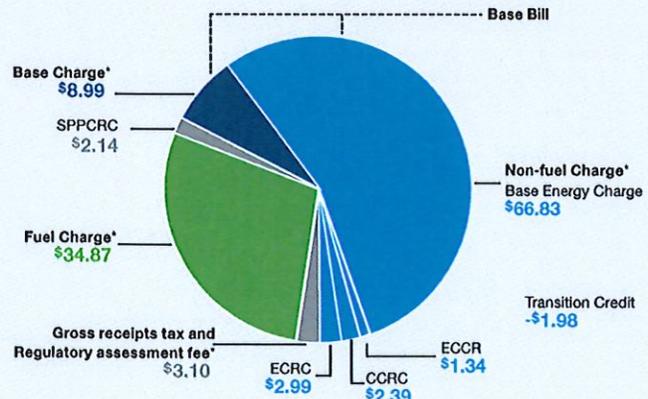
Other taxes and fees: Vary by area, as established by local governing bodies. FPL collects these costs for distribution to the appropriate entities.

» **Franchise charge*:** FPL competes with municipalities and county governments for the right to serve electric customers. If a local government chooses, it can enter into a contract with FPL that enables the government to charge residents a contractual amount, the franchise fee, in exchange for its agreement to not form an electric utility for the term of the franchise.

» **Utility/municipal tax*:** A tax imposed by a municipality or county government on the sale of electricity.

NOTE: The term "base bill" refers to the total of the base charge and base energy charge. It is not a separate item on the bill. Residential customers whose monthly base electric service costs fall below \$25 are subject to a minimum \$25 base bill.

Typical 1,000-kWh Residential Customer Monthly Bill in January 2022: **\$120.67**



Disclaimer: Estimates include the state gross receipts tax and regulatory assessment fee but do not include credits, local taxes or fees that may be applicable in some jurisdictions.

*Items listed on the bill



Electric Bill Statement

For: May 23, 2022 to Jun 22, 2022 (30 days)

Statement Date: Jun 22, 2022

Account Number: 58576-30510

Service Address:

3536 PILOT CIR
NAPLES, FL 34120

Hello Erik M Baker,
Here's what you owe for this billing period.

CURRENT BILL

\$25.66

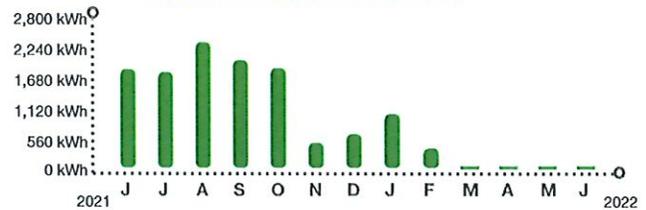
TOTAL AMOUNT YOU OWE

Jul 14, 2022

NEW CHARGES DUE BY

Receive predictable bills all year long. Enroll in FPL Budget Billing® FPL.com/BB

ENERGY USAGE HISTORY



BILL SUMMARY

| | |
|-----------------------------|----------------|
| Amount of your last bill | 9.23 |
| Payments received | -9.23 |
| Balance before new charges | 0.00 |
| Total new charges | 25.66 |
| Total amount you owe | \$25.66 |

FPL automatic bill pay - DO NOT PAY

(See page 2 for bill details.)

KEEP IN MIND

- Payments received after July 14, 2022 are considered late; a late payment charge, the greater of \$5.00 or 1.5% of your past due balance will apply. Your account may also be billed a deposit adjustment.
- The amount due on your account will be drafted automatically on or after July 07, 2022. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.
- 1,008 kWh were sent to the grid this period. 1,379 kWh were applied to reduce your bill. Your kWh reserve decreased by 371. The kWh in your reserve is 255
- Your bill is subject to a minimum base bill charge. Please visit FPL.com/rates for details.

A new minimum base bill of \$25, which was approved by the Florida Public Service Commission, is now in effect for metered residential customers whose monthly base electric service costs fall below \$25.

Customer Service: (239) 262-1322
Outside Florida: 1-800-226-3545

Report Power Outages: 1-800-4OUTAGE (468-8243)
Hearing/Speech Impaired: 711 (Relay Service)



/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

The amount enclosed includes the following donation:
FPL Care To Share: _____

Make check payable to FPL in U.S. funds and mail along with this coupon to:

ERIK M BAKER
3536 PILOT CIR
NAPLES FL 34120-0713

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001

Visit FPL.com/PayBill for ways to pay.

58576-30510

ACCOUNT NUMBER

\$25.66

TOTAL AMOUNT YOU OWE

Jul 14, 2022

NEW CHARGES DUE BY

\$ Auto pay - DO NOT PAY

AMOUNT ENCLOSED



Customer Name:
Erik M Baker

Account Number:
58576-30510

BILL DETAILS

| | |
|------------------------------|--------|
| Amount of your last bill | 9.23 |
| Payment received - Thank you | -9.23 |
| Balance before new charges | \$0.00 |

New Charges

Rate: RS-1 RESIDENTIAL SERVICE

Base charge: \$8.99

Minimum base bill: \$16.01

Non-fuel energy charge:

First 1000 Kwh \$0.073710 per kWh

Over 1000 kWh \$0.083710 per kWh

Fuel charge:

First 1000 kWh \$0.034870 per kWh

Over 1000 kWh \$0.044870 per kWh

Electric service amount 25.00

Gross rec. tax/Regulatory fee 0.66

Taxes and charges 0.66

Total new charges \$25.66

Total amount you owe \$25.66

FPL automatic bill pay - DO NOT PAY

METER SUMMARY

Meter reading - Meter KCD183N. Next meter reading Jul 22, 2022.

| Usage Type | Current | - | Previous | = | Usage |
|------------|---------|---|----------|---|-------|
| kWh used | 09679 | | 08300 | | 0 |

ENERGY USAGE COMPARISON

| | This Month | Last Month | Last Year |
|--------------|--------------|--------------|--------------|
| Service to | Jun 22, 2022 | May 23, 2022 | Jun 22, 2021 |
| kWh Used | 0 | 0 | 1957 |
| Service days | 30 | 31 | 31 |
| kWh/day | 0 | 0 | 63 |
| Amount | \$25.66 | \$9.23 | \$213.66 |

Stay ready and connected

The FPL Mobile App is an easy, secure way to report outages and stay informed during a storm.

[Download now >](#)

Pad your ceiling and wallet

Schedule a Home Energy Analysis to see if adding insulation may start saving money on your energy bills.

[Start saving >](#)

We are here to help

If you are experiencing hardship as a result of the coronavirus (COVID-19) and need help with your bill, there are resources available.

[Learn more >](#)

When you pay by check, you authorize FPL to process your payment electronically or as a draft. If your payment is processed electronically, your checking account may be debited on the same day we receive the check and your check will not be returned with your checking account statement. FPL does not agree to any restrictions, conditions or endorsements placed on any bill statement or payments such as check, money order or other forms of payment. We will process the payment as if these restrictions or conditions do not exist.



Electric Bill Statement

For: Apr 22, 2022 to May 23, 2022 (31 days)

Statement Date: May 23, 2022

Account Number: 58576-30510

Service Address:

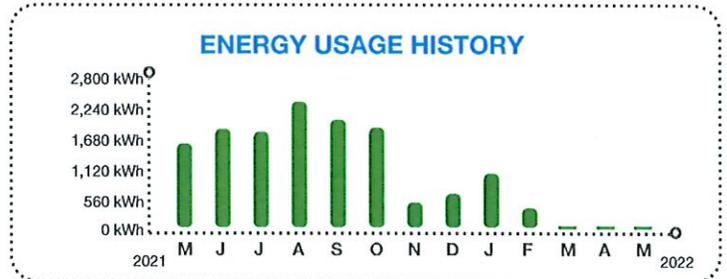
3536 PILOT CIR
NAPLES, FL 34120

Hello Erik M Baker,
Here's what you owe for this billing period.

CURRENT BILL

\$9.23
TOTAL AMOUNT YOU OWE

Jun 14, 2022
NEW CHARGES DUE BY



BILL SUMMARY

| | |
|--|---------------|
| Amount of your last bill | 9.23 |
| Payments received | -9.23 |
| Balance before new charges | 0.00 |
| <hr/> | |
| Total new charges | 9.23 |
| Total amount you owe | \$9.23 |
| FPL automatic bill pay - DO NOT PAY | |

(See page 2 for bill details.)

KEEP IN MIND

- Payments received after June 14, 2022 are considered late; a late payment charge, the greater of \$5.00 or 1.5% of your past due balance will apply. Your account may also be billed a deposit adjustment.
- 1,365 kWh were sent to the grid this period. 1,167 kWh were applied to reduce your bill. Your kWh reserve increased by 198. The kWh in your reserve is 626
- The amount due on your account will be drafted automatically on or after June 07, 2022. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.

A new minimum base bill of \$25, which was approved by the Florida Public Service Commission, goes into effect next month for metered residential customers whose monthly base electric service costs fall below \$25.

Customer Service: (239) 262-1322
Outside Florida: 1-800-226-3545

Report Power Outages: 1-800-4OUTAGE (468-8243)
Hearing/Speech Impaired: 711 (Relay Service)



/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

ERIK M BAKER
3536 PILOT CIR
NAPLES FL 34120-0713

The amount enclosed includes the following donation:
FPL Care To Share: _____

Make check payable to FPL in U.S. funds and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001

Visit FPL.com/PayBill for ways to pay.

| | | | |
|--|---|---|--|
| 58576-30510 <small>ACCOUNT NUMBER</small> | \$9.23 <small>TOTAL AMOUNT YOU OWE</small> | Jun 14, 2022 <small>NEW CHARGES DUE BY</small> | \$ Auto pay - DO NOT PAY <small>AMOUNT ENCLOSED</small> |
|--|---|---|--|



Customer Name:
Erik M Baker

Account Number:
58576-30510

BILL DETAILS

| | |
|------------------------------|--------|
| Amount of your last bill | 9.23 |
| Payment received - Thank you | -9.23 |
| Balance before new charges | \$0.00 |

New Charges

Rate: RS-1 RESIDENTIAL SERVICE

| | |
|-------------------------------|--------------------|
| Base charge: | \$8.99 |
| Non-fuel energy charge: | |
| First 1000 Kwh | \$0.073710 per kWh |
| Over 1000 kWh | \$0.083710 per kWh |
| Fuel charge: | |
| First 1000 kWh | \$0.034870 per kWh |
| Over 1000 kWh | \$0.044870 per kWh |
| Electric service amount | 8.99 |
| Gross rec. tax/Regulatory fee | 0.24 |
| Taxes and charges | 0.24 |
| Total new charges | \$9.23 |
| Total amount you owe | \$9.23 |

FPL automatic bill pay - DO NOT PAY

METER SUMMARY

Meter reading - Meter KCD183N. Next meter reading Jun 22, 2022.

| | | | | | |
|-------------------|----------------|---|-----------------|---|--------------|
| Usage Type | Current | - | Previous | = | Usage |
| kWh used | 08300 | | 07133 | | 0 |

ENERGY USAGE COMPARISON

| | This Month | Last Month | Last Year |
|--------------|-------------------|-------------------|------------------|
| Service to | May 23, 2022 | Apr 22, 2022 | May 22, 2021 |
| kWh Used | 0 | 0 | 1664 |
| Service days | 31 | 30 | 30 |
| kWh/day | 0 | 0 | 55 |
| Amount | \$9.23 | \$9.23 | \$179.78 |

Stay connected

The FPL Mobile App is the easiest way to stay connected with us. Get the app today!

[Download now >](#)

Spring savings are in bloom

Grow savings instantly with \$150 back on an upgraded A/C unit and a \$220 rebate on ceiling insulation.

[Start saving >](#)

We are here to help

If you are experiencing hardship as a result of the coronavirus (COVID-19) and need help with your bill, there are resources available.

[Learn more >](#)

When you pay by check, you authorize FPL to process your payment electronically or as a draft. If your payment is processed electronically, your checking account may be debited on the same day we receive the check and your check will not be returned with your checking account statement. FPL does not agree to any restrictions, conditions or endorsements placed on any bill statement or payments such as check, money order or other forms of payment. We will process the payment as if these restrictions or conditions do not exist.



Electric Bill Statement

For: Mar 23, 2022 to Apr 22, 2022 (30 days)

Statement Date: Apr 22, 2022

Account Number: 58576-30510

Service Address:

3536 PILOT CIR
NAPLES, FL 34120

Hello Erik M Baker,
Here's what you owe for this billing period.

CURRENT BILL

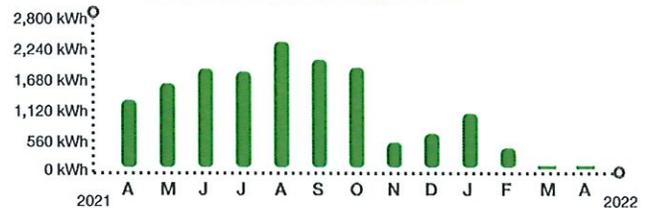
\$9.23

TOTAL AMOUNT YOU OWE

May 16, 2022

NEW CHARGES DUE BY

ENERGY USAGE HISTORY



BILL SUMMARY

| | |
|-----------------------------|---------------|
| Amount of your last bill | 9.23 |
| Payments received | -9.23 |
| Balance before new charges | 0.00 |
| ----- | |
| Total new charges | 9.23 |
| Total amount you owe | \$9.23 |

FPL automatic bill pay - DO NOT PAY

(See page 2 for bill details.)

KEEP IN MIND

- Payments received after May 16, 2022 are considered late; a late payment charge, the greater of \$5.00 or 1.5% of your past due balance will apply. Your account may also be billed a deposit adjustment.
- 1,341 kWh were sent to the grid this period. 952 kWh were applied to reduce your bill. Your kWh reserve increased by 389. The kWh in your reserve is 428
- The amount due on your account will be drafted automatically on or after May 09, 2022. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.

Customer Service: (239) 262-1322
Outside Florida: 1-800-226-3545

Report Power Outages: 1-800-4OUTAGE (468-8243)
Hearing/Speech Impaired: 711 (Relay Service)



/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

ERIK M BAKER
3536 PILOT CIR
NAPLES FL 34120-0713

The amount enclosed includes the following donation:
FPL Care To Share: _____

Make check payable to FPL in U.S. funds and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001

Visit FPL.com/PayBill for ways to pay.

58576-30510

ACCOUNT NUMBER

\$9.23

TOTAL AMOUNT YOU OWE

May 16, 2022

NEW CHARGES DUE BY

\$ Auto pay - DO NOT PAY

AMOUNT ENCLOSED



Customer Name:
Erik M Baker

Account Number:
58576-30510

FPL.com Page 2

E001

BILL DETAILS

| | |
|------------------------------|--------|
| Amount of your last bill | 9.23 |
| Payment received - Thank you | -9.23 |
| Balance before new charges | \$0.00 |

New Charges

Rate: RS-1 RESIDENTIAL SERVICE

| | |
|-------------------------------|--------------------|
| Base charge: | \$8.99 |
| Non-fuel energy charge: | |
| First 1000 Kwh | \$0.073710 per kWh |
| Over 1000 kWh | \$0.083710 per kWh |
| Fuel charge: | |
| First 1000 kWh | \$0.034870 per kWh |
| Over 1000 kWh | \$0.044870 per kWh |
| Electric service amount | 8.99 |
| Gross rec. tax/Regulatory fee | 0.24 |
| Taxes and charges | 0.24 |
| Total new charges | \$9.23 |
| Total amount you owe | \$9.23 |

FPL automatic bill pay - DO NOT PAY

METER SUMMARY

Meter reading - Meter KCD183N. Next meter reading May 23, 2022.

| Usage Type | Current | - | Previous | = | Usage |
|------------|---------|---|----------|---|-------|
| kWh used | 07133 | | 06181 | | 0 |

ENERGY USAGE COMPARISON

| | This Month | Last Month | Last Year |
|--------------|--------------|--------------|--------------|
| Service to | Apr 22, 2022 | Mar 23, 2022 | Apr 22, 2021 |
| kWh Used | 0 | 0 | 1333 |
| Service days | 30 | 29 | 30 |
| kWh/day | 0 | 0 | 44 |
| Amount | \$9.23 | \$9.23 | \$136.24 |

Stay connected

The FPL Mobile App is the easiest way to stay connected with us. Get the app today!

[Download now ›](#)

Watch savings add up

With FPL On Call[®], you will receive a monthly bill credit and help meet energy needs when demand is highest.

[See if you qualify ›](#)

We are here to help

If you are experiencing hardship as a result of the coronavirus (COVID-19) and need help with your bill, there are resources available.

[Learn more ›](#)

When you pay by check, you authorize FPL to process your payment electronically or as a draft. If your payment is processed electronically, your checking account may be debited on the same day we receive the check and your check will not be returned with your checking account statement. FPL does not agree to any restrictions, conditions or endorsements placed on any bill statement or payments such as check, money order or other forms of payment. We will process the payment as if these restrictions or conditions do not exist.



Electric Bill Statement

For: Feb 22, 2022 to Mar 23, 2022 (29 days)

Statement Date: Mar 23, 2022

Account Number: 58576-30510

Service Address:

3536 PILOT CIR
NAPLES, FL 34120

Hello Erik M Baker,
Here's what you owe for this billing period.

CURRENT BILL

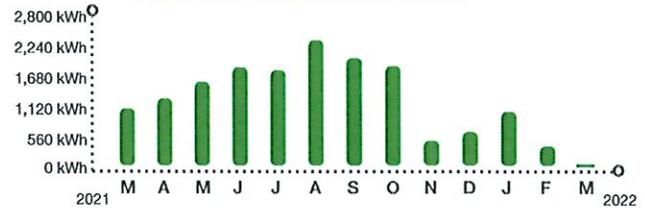
\$9.23

TOTAL AMOUNT YOU OWE

Apr 14, 2022

NEW CHARGES DUE BY

ENERGY USAGE HISTORY



BILL SUMMARY

| | |
|-----------------------------|---------------|
| Amount of your last bill | 52.47 |
| Payments received | -1,452.47 |
| Additional Activity | 1,400.00 |
| Balance before new charges | 0.00 |
| Total new charges | 9.23 |
| Total amount you owe | \$9.23 |

FPL automatic bill pay - DO NOT PAY

(See page 2 for bill details.)

KEEP IN MIND

- Payments received after April 14, 2022 are considered late; a late payment charge, the greater of \$5.00 or 1.5% of your past due balance will apply. Your account may also be billed a deposit adjustment.
- 1,040 kWh were sent to the grid this period. 1,001 kWh were applied to reduce your bill. Your kWh reserve increased by 39. The kWh in your reserve is 39
- The amount due on your account will be drafted automatically on or after April 07, 2022. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.

Customer Service: (239) 262-1322
Outside Florida: 1-800-226-3545

Report Power Outages: 1-800-4OUTAGE (468-8243)
Hearing/Speech Impaired: 711 (Relay Service)



/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

ERIK M BAKER
3536 PILOT CIR
NAPLES FL 34120-0713

The amount enclosed includes the following donation:
FPL Care To Share: _____

Make check payable to FPL in U.S. funds and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001

Visit FPL.com/PayBill for ways to pay.

58576-30510

ACCOUNT NUMBER

\$9.23

TOTAL AMOUNT YOU OWE

Apr 14, 2022

NEW CHARGES DUE BY

\$ Auto pay - DO NOT PAY

AMOUNT ENCLOSED



Customer Name:
Erik M Baker

Account Number:
58576-30510

BILL DETAILS

| | |
|--------------------------------|-----------|
| Amount of your last bill | 52.47 |
| Payments received - Thank you | -1,452.47 |
| Additional activity | |
| Adjustment/temporary extension | 1,400.00 |
| Balance before new charges | \$0.00 |

New Charges

Rate: RS-1 RESIDENTIAL SERVICE

Base charge: \$8.99

Non-fuel energy charge:

 First 1000 Kwh \$0.073710 per kWh

 Over 1000 kWh \$0.083710 per kWh

Fuel charge:

 First 1000 kWh \$0.034870 per kWh

 Over 1000 kWh \$0.044870 per kWh

Electric service amount 8.99

Gross rec. tax/Regulatory fee 0.24

Taxes and charges 0.24

Total new charges \$9.23

Total amount you owe \$9.23

FPL automatic bill pay - DO NOT PAY

METER SUMMARY

Meter reading - Meter KCD183N. Next meter reading Apr 22, 2022.

| | | | | | |
|-------------------|----------------|---|-----------------|---|--------------|
| Usage Type | Current | - | Previous | = | Usage |
| kWh used | 06181 | | 05180 | | 0 |

ENERGY USAGE COMPARISON

| | This Month | Last Month | Last Year |
|--------------|--------------|--------------|--------------|
| | Mar 23, 2022 | Feb 22, 2022 | Mar 23, 2021 |
| Service to | | | |
| kWh Used | 0 | 388 | 1131 |
| Service days | 29 | 31 | 29 |
| kWh/day | 0 | 12 | 39 |
| Amount | \$9.23 | \$52.47 | \$113.69 |

Stay connected

The FPL Mobile App is the easiest way to stay connected with us. Get the app today!

[Download now >](#)

Save \$150 on a new A/C

Our instant A/C rebate just got better - giving you more options to save! Learn more now to see if you qualify.

[Start saving >](#)

When you pay by check, you authorize FPL to process your payment electronically or as a draft. If your payment is processed electronically, your checking account may be debited on the same day we receive the check and your check will not be returned with your checking account statement. FPL does not agree to any restrictions, conditions or endorsements placed on any bill statement or payments such as check, money order or other forms of payment. We will process the payment as if these restrictions or conditions do not exist.



Electric Bill Statement

For: Jan 22, 2022 to Feb 22, 2022 (31 days)

Statement Date: Feb 22, 2022

Account Number: 58576-30510

Service Address:

3536 PILOT CIR
NAPLES, FL 34120

Hello Erik M Baker,
Here's what you owe for this billing period.

CURRENT BILL

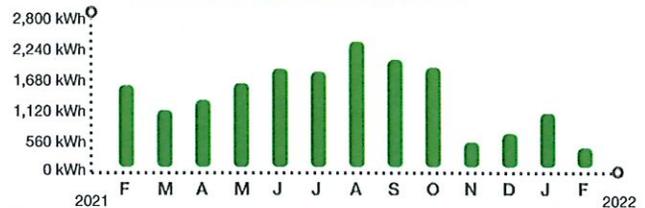
\$52.47

TOTAL AMOUNT YOU OWE

Mar 15, 2022

NEW CHARGES DUE BY

ENERGY USAGE HISTORY



BILL SUMMARY

| | |
|----------------------------|----------------|
| Amount of your last bill | 130.44 |
| Payments received | -130.44 |
| Balance before new charges | 0.00 |
| ----- | |
| Total new charges | 52.47 |
| Total amount you owe | \$52.47 |

FPL automatic bill pay - DO NOT PAY

(See page 2 for bill details.)

KEEP IN MIND

- Payments received after March 15, 2022 are considered late; a late payment charge, the greater of \$5.00 or 1.5% of your past due balance will apply. Your account may also be billed a deposit adjustment.
- 937 kWh were sent to the grid this period. 937 kWh were applied to reduce your bill. Your kWh reserve increased by 0. The kWh in your reserve is 0
- The amount due on your account will be drafted automatically on or after March 08, 2022. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.

We're here to help

Many factors can affect your bill, including cold weather. If you're experiencing hardship and need help with your bill, resources are available. [FPL.com/Help](https://www.fpl.com/help)

Customer Service: (239) 262-1322
Outside Florida: 1-800-226-3545

Report Power Outages: 1-800-4OUTAGE (468-8243)
Hearing/Speech Impaired: 711 (Relay Service)



/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

The amount enclosed includes the following donation:
FPL Care To Share: _____

Make check payable to FPL in U.S. funds and mail along with this coupon to:

ERIK M BAKER
3536 PILOT CIR
NAPLES FL 34120-0713

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001

Visit [FPL.com/PayBill](https://www.fpl.com/paybill) for ways to pay.

58576-30510

ACCOUNT NUMBER

\$52.47

TOTAL AMOUNT YOU OWE

Mar 15, 2022

NEW CHARGES DUE BY

\$ Auto pay - DO NOT PAY

AMOUNT ENCLOSED



Customer Name:
Erik M Baker

Account Number:
58576-30510

BILL DETAILS

| | |
|------------------------------|---------|
| Amount of your last bill | 130.44 |
| Payment received - Thank you | -130.44 |
| Balance before new charges | \$0.00 |

New Charges

Rate: RS-1 RESIDENTIAL SERVICE

Base charge: \$8.99

Non-fuel: (First 1000 kWh at \$0.073710) \$28.60
 (Over 1000 kWh at \$0.083710)

Fuel: (First 1000 kWh at \$0.034870) \$13.53
 (Over 1000 kWh at \$0.044870)

Electric service amount 51.12

Gross rec. tax/Regulatory fee 1.35

Taxes and charges 1.35

Total new charges \$52.47

Total amount you owe \$52.47

FPL automatic bill pay - DO NOT PAY

METER SUMMARY

Meter reading - Meter KCD183N. Next meter reading Mar 23, 2022.

| Usage Type | Current | - | Previous | = | Usage |
|------------|---------|---|----------|---|-------|
| kWh used | 05180 | | 03855 | | 388 |

ENERGY USAGE COMPARISON

| | This Month | Last Month | Last Year |
|--------------|--------------|--------------|--------------|
| Service to | Feb 22, 2022 | Jan 22, 2022 | Feb 22, 2021 |
| kWh Used | 388 | 1074 | 1626 |
| Service days | 31 | 32 | 31 |
| kWh/day | 12 | 33 | 52 |
| Amount | \$52.47 | \$130.44 | \$168.92 |

Stay connected

The FPL Mobile App is the easiest way to stay connected with us. Get the app today!

[Download now >](#)

Beware of scammers

FPL will never demand immediate payment with a prepaid card such as a MoneyPak.

[Learn more >](#)

Pad your ceiling and wallet

Schedule a Home Energy Analysis to see if adding insulation may start saving money on your energy bills.

[Start saving >](#)

When you pay by check, you authorize FPL to process your payment electronically or as a draft. If your payment is processed electronically, your checking account may be debited on the same day we receive the check and your check will not be returned with your checking account statement. FPL does not agree to any restrictions, conditions or endorsements placed on any bill statement or payments such as check, money order or other forms of payment. We will process the payment as if these restrictions or conditions do not exist.