

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: 08/09/2022
TO: Office of Commission Clerk
FROM: Bureau of Consumer Assistance, Office of Consumer Assistance & Outreach
RE: Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 20210015.

RECEIVED-FPSC
2022 AUG -9 AM 10:39
COMMISSION
CLERK

3534 Partridge Avenue

North Port, FL 34286

August 2, 2022

Florida Public Service Commission

2540 Shumard Oak Boulevard

Tallahassee, FL 32399

Gentlemen:

My husband and I own a home and live at 3534 Partridge Avenue, North Port, Florida 34286.

Sept. 1, 2021, my husband and I paid \$65,600.00 out of our own money for 55 solar panels to be installed on the roof of our house. Our solar panels did not go live until April 28, 2022. Our first electric bill with solar panels was \$10.38 which was for the period April 28 to May 31, 2022. We received the bill June 4, 2022.

Our electric bill for May 1 to May 30, 2022 for our house was \$10.38. Our detached garage is on a separate account and has nothing to do with our 55 solar panels.

Our electric bill for period May 31 to June 30, 2022 was \$28.84. That bill was received 7-5-2022 for \$28.84, and it was taken out of our checking account 7-22-2022. When I called Florida Power and Light, I was told that the Florida Public Service Commission approved a basic monthly electricity charge of \$25 effective June 1, 2022 for each service account. Apparently spending \$65,600.00 of our money to go green is of no concern to the Florida Public Services Commission. My husband and I feel you are abusing your power by allowing FPL to charge this amount to our bill since we produce more electricity each month than we use. This extra electricity goes directly to FPL .

I went online to the FPL web site to see what our bill would be for the electricity usage from June 30 to July 29, 2022. It was the \$25 basic monthly charge plus \$3.84 in taxes.

For electricity usage for May 2022, we consumed 1.7 MWh and **Net Exported to FPL was 1.2MWH.**

For electricity usage for June 2022, we consumed 1.8 MWh of electricity yet we **NET EXPORTED 739.4 kWh for that month to FPL.** I was still charged \$28.84 by FPL for the June 2022 bill which was paid from my checking account on 7-22-2022.

For usage July 2022, we consumed 2.0 MWh in electricity, yet our **NET EXPORTED to FPL was 776.3 kWh.** I checked online, and again we are being charged \$28.84 August 2022 for monthly period of July. The bill for July usage has not been delivered yet, but I obtained a copy off the FPL web site.

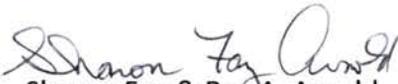
Do you see any justice in these charges of \$28.84? We are positively irate that we spent \$65,600.00 to go green expecting only to pay a small token amount (\$10.38 MONTHLY) to stay on the FPL grid, whereas now because your commission has approved a basic \$25 monthly charge (apparently plus taxes), this is going to cost us as retired seniors \$346.08 yearly instead of \$124.56 yearly to stay on the FPL grid. FPL is getting to use electricity that we produce from our solar panels and charge other people, at our expense and still charging us \$28.84 each month. We produce much more electricity than we use. Plus your commission has approved a hefty increase in charges that FPL can charge its customers.

I personally don't feel that FPL should charge us anything because they are selling the electricity we produce from our solar panels to other customers. Charging a basic monthly charge of \$25 (and apparently plus taxes) is not fair to those of us who spent our hard earned money to reduce or eliminate the drain on the FPL grid. In fact, when we bought solar panels and produce more than we use, it should actually help FPL with their electricity demand.

This basic \$25 charge plus taxes is not fair to us or anyone that installed solar panels. If those purchasing solar panels still has need for electricity provided by FPL, then I can understand them being charged for electricity that they need from FPL. **That is NOT our case. We are producing much more electricity than we use as you will see by the documents enclosed.**

I would appreciate someone contacting me ASAP regarding this complaint.

Cordially,


Sharon Fay & Ray A. Arnold

Enclosures (2)

Cc: Office of Public Counsel, 111 W. Madison Street, Tallahassee, FL 32301 – Is it possible to do anything about this \$25 basic monthly charge plus the \$3.84 in taxes being charged by FPL?

DAY WEEK MONTH YEAR LIFETIME CUSTOM

Total Energy

Updated 2 hrs ago

<  MAY 2022 >

Ener
61%

Measures



678.1 kWh Imported




1.7 MWh Consumed



1.9 MWh Exported



2.9 MWh Produced



1.2 MWh Net Exported

Cur

Set cu

TO FPL

kWh

140
120
100
80



Sola

Sharon Arnold (Site ID: 2574195) [Change](#)

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Weather

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DAY

WEEK

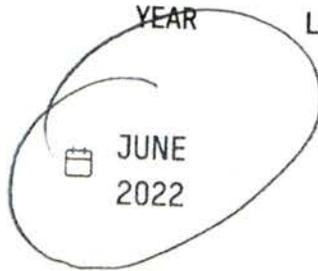
YEAR

LIFETIME

CUSTOM

Total Energy

Updated 4 hrs ago



JUNE 2022



Billed 7-22-2022



744.6 kWh Imported



1.5 MWh Exported



2.5 MWh Produced



kWh



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Energy

DAY

WEEK

MONTH

YEAR

LIFETIME

CUSTOM

Total Energy

Updated 2 hrs ago



JULY 2022

Billed > 8-22-2022

Ener
58%

Measures



826.6 kWh Imported



2.0 MWh Consumed



1.6 MWh Exported

Cur



2.8 MWh Produced



776.3 kWh Net Exported

Set cu

kWh



Sola

Station Arnold (Site ID: 2574195) [Change](#)

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Weather

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