

Hiep Nguyen

From: Office of Chairman Fay
Sent: Tuesday, August 30, 2022 9:04 AM
To: Commissioner Correspondence
Subject: FW: Consumer Inquiry - Florida Power & Light Company

Please place the email below in Docket No. 20210015

Thanks

From: charley7722@aol.com <charley7722@aol.com>
Sent: Monday, August 29, 2022 3:37 PM
To: Randolph.Diane@flsenate.gov
Cc: evan.jenne@myfloridahouse.gov; eric.silagy@fpl.com; rebecca.talton@fpl.com; Shonna McCray <SMcCray@PSC.STATE.FL.US>; Ellen Plendl <EPlendl@PSC.STATE.FL.US>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; Office of Chairman Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner La Rosa <Commissioner.LaRosa@psc.state.fl.us>; fl23response@mail.house.gov; carolyn.soucy@va.gov; denis.mcdonough@va.gov; investigate@local10.com; nperez@local10.com; newsdesk@local10.com
Subject: Fwd: Consumer Inquiry - Florida Power & Light Company

Ms. Diane Randolph, Senator Gary M. Farmer District 34

Good Afternoon ! (Thank You For Taking My Call Today)

Ref : The FPL Minimum Rate Charge ? (Attached Response from the FPSC) (Docket No. 20210015) (FPL Account No. 26582 57510)

Constituent Request : US Senate District 34 .

As a Senior Citizen Veteran I am Being Monetarily Penalized by FPL For My Lower KWH Monthly Usage, When In Essence I Should Be Rewarded, and also Commended For Same ?

I Have Politely Asked The Chairman of FPL Mr. Eric Silagy To Kindly Remove The Unwarranted Charge On My Electrical Bill To No Avail, To Date.

I Have Been A Loyal Customer Of FPL Since The Year 1976, and I Have Always Paid My Electrical Bill On Time.

I Am Requesting Your Direct Assistance Senator Farmer.

Thank You Sir.

Respectfully,

Michael J. Walsh

Senior Citizen Veteran. Single Household. (82 Years Young)

US Navy Veteran 1957-1963 ADR2

Hollywood, Fl.

954-966-0466

-----Original Message-----

From: Shonna McCray <SMcCray@PSC.STATE.FL.US>

To: 'charley7722@aol.com' <charley7722@aol.com>

Cc: Ellen Plendl <EPlendl@PSC.STATE.FL.US>

Sent: Mon, Jun 27, 2022 3:12 pm

Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Michael J. Walsh
charley7722@aol.com

RE: FPSC Inquiry

Dear Mr. Walsh:

This is in response to your E-mail to Chairman Andrew Giles Fay, Florida Public Service Commission (FPSC) regarding Florida Power & Light Company's (FPL) **minimum billing charge ?**. Given the **nature** of your concerns, Chairman Fay believes it would be appropriate for the specialized staff of the FPSC's Office of Consumer Assistance and Outreach to respond directly to you. (*Thank You FPSC*)

The Florida Public Service Commission **approved** Florida Power & Light Company's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and **various parties representing consumers** including the Office of the Public Counsel (OPC) who **advocates** on behalf of **Florida Consumers?**. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of **2025**.

The agreement also contains a provision that will raise the minimum bill charge to **\$25**. for all residential and general service **non-demand customers?** The minimum bill provision went into effect in **June 2022**. FPL was to notify its customers of the new minimum bill in bill inserts 30 days prior to implementation?

The minimum monthly bill does not replace the existing customer charge; instead, FPL will only charge the minimum bill when a customer's total monthly bill does not exceed **\$25**. excluding any taxes or other additional charges.?

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers **contribute** towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers.?
The Commission approved the settlement agreement as being in the **public interest** when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides **rate stability** for FPL's customers?

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission