CORRESPONDENCE 9/1/2022 DOCUMENT NO. 05914-2022

Iris Rollins

From: Office of Commissioner Passidomo
Sent: Thursday, September 1, 2022 1:11 PM
To: Commissioner Correspondence

Subject:Docket No. 20210015Attachments:Fwd Follow up from FPL

Please place the attached in Docket No. 20210015.

Thank you!

Iris Rollins

From: charley7722@aol.com

Sent: Thursday, September 1, 2022 1:03 PM

To: randolph.diane@flsenate.gov

Cc: farmer.gary@flsenate.gov; investigate@local10.com; nperez@local10.com;

newsdesk@local10.com; helpmehoward@wsvn.com; fl23response@mail.house.gov; ron.desantis@eog.myflorida.com; eric.silagy@fpl.com; Office of Chairman Fay; Office of

Commissioner Passidomo; Office of Commissioner Clark; Office of Commissioner

Graham; Office of Commissioner La Rosa; mayor@miamidade.gov; evan.jenne@myfloridahouse.gov; Ellen Plendl; Shonna McCray

Subject: Fwd: Follow up from FPL

Attachments: Minimum Base Bill fact sheet.pdf

Ms. Diane Randolph, State Senator Gary Farmer - District 34

F.Y.I.

The FPSC & FPL Collusion Factor? (Hello Florida Governor Ron DeSantis?)

Michael Walsh

Senior Citizen Veteran

----Original Message-----

From: Talton, Rebecca <Rebecca.Talton@fpl.com>

To: 'CHARLEY7722@AOL.COM' < CHARLEY7722@AOL.COM>

Sent: Fri, Jul 29, 2022 4:51 pm Subject: Follow up from FPL ???

Dear Mr. Walsh,

Thank you for taking the time to speak with me. I am writing as a follow-up to our phone conversation concerning the minimum base bill charge on your bill?

As I explained, as part of Florida Power & Light Company's (FPL) rate case agreement that went into effect in January of this year, a newly established minimum base bill has been <u>added</u> to customers' bills who have less than \$25. base bills beginning in June. Notification about this approved change was sent to you in a customer newsletter in January and posted as a bill message on your May statement?

The \$25 minimum base bill, which was approved by the FPSC during our settlement agreement in 2021 and signed by the Florida's Office of Public Council – the state's consumer advocate – applies to All residential and small business customers who have very low to zero net electricity usage? This charge helps ensure all customers contribute toward fixed system costs, which do not vary with electricity usage? The base charge of \$8.99 contributes toward the minimum base bill, so the maximum amount that would be added to your bill each month would be \$16.01 only if you have zero net energy usage.

For more information about the minimum base bill and how it is calculated, please see the attached fact sheet or visit FPL.com/rates.

Mr. Walsh, I hope this information is helpful? Please know we appreciate you as a customer and <u>value your input</u>? Should you have additional questions or concerns, please feel free to contact me at 561-640-2196. <<<<<<

Sincerely,

Rebecca Talton

Customer Advocacy Resolution Supervisor

Office: (561) 640-2196



We Are Committed to Excellence. We Do the Right Thing. We Treat People With Respect.

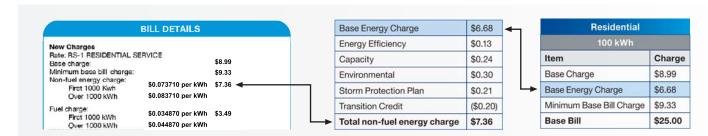


Minimum Base Bill

FPL continues to invest in infrastructure, clean energy and innovative technology to deliver customers clean, reliable and affordable electricity they can depend on. FPL's \$25 minimum base bill is intended to ensure all customers contribute toward fixed system costs, which do not vary with electricity usage.

What customers see on their bill

In addition to taxes and fees, FPL's bill shows customers their **base charge, minimum base bill charge,** as well as the **non-fuel energy charge and fuel charge.** The non-fuel energy charge includes the base energy charge, which applies to the minimum base bill, and other charges that do not apply to the minimum base bill. For that reason, when the minimum base bill applies, line items on customer bills subject to a minimum base bill will not add up to \$25.



Calculating a minimum base bill

A minimum base bill applies to the base electric portion of a customer's electric bill, which is comprised of the base charge and base energy charge. The minimum base bill does not apply to other aspects of a bill, including fuel, other cost recovery clauses or taxes and other fees.

Base charge: A fixed monthly amount to cover the cost of the meter, billing and providing customer service. It is applicable whether or not electricity is used in a given month.

Base energy charge: The costs other than fuel to produce and deliver electricity, including the cost of operating power plants and maintaining the grid.

As energy usage increases, the minimum base bill charge decreases

Examples

Residential	
100 kWh	
Item	Charge
Base Charge	\$8.99
Base Energy Charge	\$6.68
Minimum Base Bill Charge	\$9.33
Base Bill	\$25.00
200 kWh	
Item	Charge
Base Charge	\$8.99
Base Energy Charge	\$13.37
Minimum Base Bill Charge	\$2.64
Base Bill	\$25.00
240 kWh	
Item	Charge
Base Charge	\$8.99
Base Energy Charge	\$16.04
Minimum Base Bill Charge	\$0
Base Bill	\$25.03

-225	
General Service	
100 kWh	
Item	Charge
Base Charge	\$11.91
Base Energy Charge	\$6.74
Minimum Base Bill Charge	\$6.35
Base Bill	\$25.00
150 kWh	
Item	Charge
Base Charge	\$11.91
Base Energy Charge	\$10.11
Minimum Base Bill Charge	\$2.98
Base Bill	\$25.00
195 kWh	
Item	Charge
Base Charge	\$11.91
Base Energy Charge	\$13.15
Minimum Base Bill Charge	\$0
Base Bill	\$25.06