

**Hiep Nguyen**

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**From:** Hiep Nguyen on behalf of Records Clerk  
**Sent:** Thursday, October 20, 2022 4:58 PM  
**To:** 'susankopp@yahoo.com'  
**Subject:** RE: Docket No. 20220001-EI: Reject the new electric rate hikes!

Good afternoon Susan Kopp,

We will be placing your comments below in consumer correspondence in Docket Number 20220001-EI, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you,

*Hiep Nguyen*

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6746

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**From:** Susan Kopp <info@email.actionnetwork.org>  
**Sent:** Thursday, October 20, 2022 4:17 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket No. 20220001-EI: Reject the new electric rate hikes!

Florida Public Service Commission Clerk,

Docket No. 20220001-EI

I am writing as a concerned Florida resident and a electricity customer. I received notification that FPL, Duke and Tampa Electric intend to increase rates for customers like me. I am urging you to reject these proposals and not increase our bills.

This past year has been extremely challenging financially for many people in the state of Florida. A rate increase is the last thing we need, especially for vulnerable folks who may be on a fixed income or struggling to recover financially from the pandemic. We are all inundated with price increases on everything.

I urge you to reject these rate increases at this time.

How many rate increases are you going to approve? When is enough enough? When will you stand up for your own mission of setting fair rates?

Susan Kopp

susankopp@yahoo.com

244 21st Ave n

Saint Petersburg , Florida 33704

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## Hiep Nguyen

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**From:** Mail Delivery System <MAILER-DAEMON@LOCALHOST>  
**To:** susankopp@yahoo.com  
**Sent:** Thursday, October 20, 2022 4:58 PM  
**Subject:** Undeliverable: Docket No. 20220001-EI: Reject the new electric rate hikes!

### Delivery has failed to these recipients or groups:

[susankopp@yahoo.com](mailto:susankopp@yahoo.com)

A problem occurred while delivering your message to this email address. Try sending your message again. If the problem continues, please contact your email admin.

The following organization rejected your message: mta7.am0.yahoodns.net.

### Diagnostic information for administrators:

Generating server: mail3.psc.state.fl.us

susankopp@yahoo.com  
mta7.am0.yahoodns.net  
Remote Server returned '554 5.0.0 <mta7.am0.yahoodns.net #5.0.0 smtp; 554 30 Sorry, your message to susankopp@yahoo.com cannot be delivered. This mailbox is disabled (554.30).>'

### Original message headers:

Return-Path: <HNguyen@psc.state.fl.us>  
X-ASG-Debug-ID: 1666299487-1451e3265a18b1b0001-BREC0j  
Received: from Exch2016.psc.state.fl.us (Exch2016.psc.state.fl.us [164.51.109.84]) by mail3.psc.state.fl.us with ESMTP id paUYtqUqpba4A6hS for <susankopp@yahoo.com>; Thu, 20 Oct 2022 16:58:07 -0400 (EDT)  
X-Barracuda-Envelope-From: HNguyen@psc.state.fl.us  
X-Barracuda-Effective-Source-IP: Exch2016.psc.state.fl.us[164.51.109.84]  
X-Barracuda-Apparent-Source-IP: 164.51.109.84  
X-Barracuda-OUTBOUND: Yes  
Received: from Exch2016.psc.state.fl.us (164.51.109.84) by Exch2016.psc.state.fl.us (164.51.109.84) with Microsoft SMTP Server (version=TLS1\_2, cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_128\_GCM\_SHA256) id 15.1.2375.32; Thu, 20 Oct 2022 16:58:06 -0400  
Received: from Exch2016.psc.state.fl.us (:::1]) by Exch2016.psc.state.fl.us (:::1]) with mapi id 15.01.2375.032; Thu, 20 Oct 2022 16:58:06 -0400  
From: Records Clerk <CLERK@PSC.STATE.FL.US>  
To: "'susankopp@yahoo.com'" <susankopp@yahoo.com>  
Subject: RE: Docket No. 20220001-EI: Reject the new electric rate hikes!  
Thread-Topic: Docket No. 20220001-EI: Reject the new electric rate hikes!  
X-ASG-Orig-Subj: RE: Docket No. 20220001-EI: Reject the new electric rate hikes!  
Thread-Index: AQHY5MDe0uyigKjyXEWoYpk8NgnKFK4Xw79A  
Sender: Hiep Nguyen <HNguyen@psc.state.fl.us>

Date: Thu, 20 Oct 2022 20:58:05 +0000  
 Message-ID: <c8812fa7c397460c98629020ab61e0cb@psc.state.fl.us>  
 References: <6351aca6c4ce3\_fe7a3f8464d3b788156518@ip-10-0-0-57.mail>  
 In-Reply-To: <6351aca6c4ce3\_fe7a3f8464d3b788156518@ip-10-0-0-57.mail>  
 Accept-Language: en-US  
 Content-Language: en-US  
 X-MS-Has-Attach: yes  
 X-MS-TNEF-Correlator:  
 x-ninja-pim: Scanned by Ninja  
 x-ninja-attachmentfiltering: (no action)  
 x-ms-exchange-messagesentrepresentingtype: 2  
 x-originating-ip: [199.250.30.42]  
 Content-Type: multipart/related;  
     boundary="\_004\_c8812fa7c397460c98629020ab61e0cbpscstateflus\_";  
     type="multipart/alternative"  
 MIME-Version: 1.0  
 X-Barracuda-Connect: Exch2016.psc.state.fl.us[164.51.109.84]  
 X-Barracuda-Start-Time: 1666299487  
 X-Barracuda-URL: https://164.51.109.50:443/cgi-mod/mark.cgi  
 X-Barracuda-Orig-Rcpt: susankopp@yahoo.com  
 X-Virus-Scanned: by bsmtpd at psc.state.fl.us  
 X-Barracuda-Scan-Msg-Size: 12781  
 X-Barracuda-BRTS-Status: 1  
 X-Barracuda-Spam-Score: 0.00  
 X-Barracuda-Spam-Status: No, SCORE=0.00 using global scores of TAG\_LEVEL=1000.0  
 QUARANTINE\_LEVEL=1000.0 KILL\_LEVEL=8.5 tests=EXTRA\_MPART\_TYPE, HTML\_MESSAGE  
 X-Barracuda-Spam-Report: Code version 3.2, rules version 3.2.3.101560

Rule breakdown below

pts	rule name	description
0.00	EXTRA_MPART_TYPE	Header has extraneous Content-type:...type= entry
0.00	HTML_MESSAGE	BODY: HTML included in message