

Iris Rollins

From: Ellen Plendl
Sent: Thursday, October 27, 2022 2:21 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: FW Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Fwd Consumer Inquiry - Florida Power & Light Company; FW Florida Power and Light

See attached customer correspondence and replies for Docket No. 20210015.

Iris Rollins

From: Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>
Sent: Thursday, October 27, 2022 1:43 PM
To: EOG-Referral
Subject: FW: Consumer Inquiry - Florida Power & Light Company
Attachments: Governor DeSantis 2.pdf

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: charley7722@aol.com <charley7722@aol.com>
Sent: Thursday, October 27, 2022 12:38 PM
To: Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>
Subject: Fwd: Consumer Inquiry - Florida Power & Light Company

You don't often get email from charley7722@aol.com. [Learn why this is important](#)

Ms. Martha Lynn, Governor Ron DeSantis Office. State of Florida

F.Y.I.

-----Original Message-----

From: charley7722@aol.com
To: leabird@comcast.net <leabird@comcast.net>
Cc: ramon.cruz@sierraclub.org <ramon.cruz@sierraclub.org>; adrienesierraleader@gmail.com <adrienesierraleader@gmail.com>; carolyn.soucy@va.gov <carolyn.soucy@va.gov>; denis.mcdonough@va.gov <denis.mcdonough@va.gov>; farmer.gary@flsenate.gov <farmer.gary@flsenate.gov>; evan.jenne@myfloridahouse.gov <evan.jenne@myfloridahouse.gov>; ebony.pardo@mail.house.gov <ebony.pardo@mail.house.gov>; fl23response@mail.house.gov <fl23response@mail.house.gov>; member.care@sierraclub.org <member.care@sierraclub.org>; ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>; info@charliecrist.com <info@charliecrist.com>; tj.therealestateguy@gmail.com <tj.therealestateguy@gmail.com>; investigate@local10.com <investigate@local10.com>; newsdesk@local10.com <newsdesk@local10.com>; rwmurphy@lawfirmmurphy.com <rwmurphy@lawfirmmurphy.com>; johntdavidpa@bellsouth.net <johntdavidpa@bellsouth.net>; bobnicholslaw@att.net <bobnicholslaw@att.net>; Martha.Lynn@eog.myflorida.com <Martha.Lynn@eog.myflorida.com>; randolph.diane@flsenate.gov <randolph.diane@flsenate.gov>; eric.silagy@fpl.com <eric.silagy@fpl.com>; smccray@psc.state.fl.us <smccray@psc.state.fl.us>; eplendl@psc.state.fl.us <eplendl@psc.state.fl.us>; rebecca.talton@fpl.com <rebecca.talton@fpl.com>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>; commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; mayor@miamidade.gov <mayor@miamidade.gov>; commissioner.passidomo@psc.state.fl.us <commissioner.passidomo@psc.state.fl.us>;

commissioner.larosa@psc.state.fl.us <commissioner.larosa@psc.state.fl.us>

Sent: Thu, Oct 27, 2022 12:34 pm

Subject: Fwd: Consumer Inquiry - Florida Power & Light Company

Ms. Leah Weisburg, **Chair- Broward County Group, Fl.** <http://www.sierraclub.org/>

Senior Citizen- Sierra Club Member Request : FPSC Docket No. 20210015 FPL Account No. 26582 57510

I am respectfully requesting your direct assistance as per the attached letter, and also the FPSC response as forwarded on October 18, 2022.

I am also requesting assistance from the Veterans Administration.

Thank You.

Kind Regards,

Michael J. Walsh

Sierra Club Member

US Navy Veteran 1957-1963 ADR2 Member I.D. 1194721044

-----Original Message-----

From: charley7722@aol.com

To: martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>

Cc: tj.therealestateguy@gmail.com <tj.therealestateguy@gmail.com>; farmer.gary@flsenate.gov <farmer.gary@flsenate.gov>; fl23response@mail.house.gov <fl23response@mail.house.gov>; ebony.pardo@mail.house.gov <ebony.pardo@mail.house.gov>; eric.silagy@fpl.com <eric.silagy@fpl.com>; eplendl@psc.state.fl.us <eplendl@psc.state.fl.us>; smccray@psc.state.fl.us <smccray@psc.state.fl.us>; ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>; denis.mcdonough@va.gov <denis.mcdonough@va.gov>; evan.jenne@myfloridahouse.gov <evan.jenne@myfloridahouse.gov>; leabird@comcast.net <leabird@comcast.net>; carolyn.soucy@va.gov <carolyn.soucy@va.gov>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>; commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; commissioner.larosa@psc.state.fl.us <commissioner.larosa@psc.state.fl.us>; commissioner.passidomo@psc.state.fl.us <commissioner.passidomo@psc.state.fl.us>; investigate@local10.com <investigate@local10.com>; newsdesk@local10.com <newsdesk@local10.com>; nperez@local10.com <nperez@local10.com>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>; rebecca.talton@fpl.com <rebecca.talton@fpl.com>; randolph.diane@flsenate.gov <randolph.diane@flsenate.gov>; info@charliecrist.com <info@charliecrist.com>

Sent: Wed, Oct 26, 2022 4:09 pm

Subject: Fwd: Consumer Inquiry - Florida Power & Light Company

Ms. Martha Lynn, **Office of Citizen Services State of Florida- Governors Office.**

Good Day ! FPSC Docket No. 20210015 FPL Account No. 26582 57510

Ref: October 14, 2022 Your Attached Letter.

I am puzzled by the fact that your office seems to have mistakenly overlooked the contents of the FPSC letter below that your letter failed to address, as I requested

of Florida Governor Ron DeSantis in my Notarized Letter September 19, 2022.

In the interim the FPSC made an honest mistake when they approved of the FPL minimum rate increase that monetarily penalizes individuals such as myself

for conserving electrical usage at my home. FPL is a sleazy, and also dishonest conglomerate that could care less about Senior Citizen Veterans such as myself, which is exactly

why they were able to dishonestly mislead the FPSC of their actual intention. <<<<<<

Note : The Florida Governor has direct jurisdiction, and also appoints the members to the FPSC. The Governor can also order that a thorough investigation be initiated in order to

honestly ascertain as to why individuals such as myself as being monetarily penalized instead of being rewarded, or commended for our sacrifice. <<<<<<

Thank You Ms. Lynn.

Kind Regards,

Michael J. Walsh

US Navy Veteran 1957-1963 ADR2 Member I.D. 1194721044

-----Original Message-----

From: Shonna McCray <SMcCray@PSC.STATE.FL.US>

To: 'charley7722@aol.com' <charley7722@aol.com>

Cc: Ellen Plendl <EPlendl@PSC.STATE.FL.US>

Sent: Tue, Oct 18, 2022 8:35 am

Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Michael J. Walsh

charley7722@aol.com

RE: FPSC Inquiry 1402730C

Dear Mr. Walsh:

The Governor's office forwarded a copy of your E-mail regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

As we advised in previous E-mails to you, the FPSC approved Florida Power & Light Company's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers ?. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025 ?

The agreement also contained a provision that raised the minimum bill charge to \$ 25.00 for all residential and general service non-demand customers ?. The minimum bill provision went into effect in June 2022. There was no provision to exempt any class of service or customer from the minimum bill charge ?. As a result, we cannot compel FPL to remove the minimum bill charge for those bills that do not reach the \$25. minimum billing threshold ? <<<<<<<<

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Iris Rollins

From: Ellen Plendl
Sent: Thursday, October 27, 2022 12:49 PM
To: 'jrudick3@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Jessica Rudick
jrudick3@gmail.com

RE: FPSC Inquiry 1408577C

Dear Ms. Rudick:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's rate case.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Iris Rollins

From: charley7722@aol.com
Sent: Thursday, October 27, 2022 12:35 PM
To: leabird@comcast.net
Cc: ramon.cruz@sierraclub.org; adrienesierraleader@gmail.com; carolyn.soucy@va.gov; denis.mcdonough@va.gov; farmer.gary@flsenate.gov; evan.jenne@myfloridahouse.gov; ebony.pardo@mail.house.gov; fl23response@mail.house.gov; member.care@sierraclub.org; ron.desantis@eog.myflorida.com; info@charliecrist.com; tj.therealestateguy@gmail.com; investigate@local10.com; newsdesk@local10.com; rwmurphy@lawfirmmurphy.com; johntdavidpa@bellsouth.net; bobnicholslaw@att.net; Martha.Lynn@eog.myflorida.com; randolph.diane@flsenate.gov; eric.silagy@fpl.com; Shonna McCray; Ellen Plendl; rebecca.talton@fpl.com; Office of Chairman Fay; Office of Commissioner Clark; Office of Commissioner Graham; mayor@miamidade.gov; Office of Commissioner Passidomo; Office of Commissioner La Rosa
Subject: Fwd: Consumer Inquiry - Florida Power & Light Company
Attachments: Governor DeSantis 2.pdf

Ms. Leah Weisburg, Chair- Broward County Group, Fl. www.sierraclub.org

Senior Citizen- Sierra Club Member Request : FPSC Docket No. 20210015 FPL Account No. 26582 57510

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Thank You.

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Sierra Club Member

US Navy Veteran 1957-1963 ADR2 Member I.D. 1194721044

-----Original Message-----

From: charley7722@aol.com

To: martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>

Cc: tj.therealestateguy@gmail.com <tj.therealestateguy@gmail.com>; farmer.gary@flsenate.gov <farmer.gary@flsenate.gov>; fl23response@mail.house.gov <fl23response@mail.house.gov>; ebony.pardo@mail.house.gov <ebony.pardo@mail.house.gov>; eric.silagy@fpl.com <eric.silagy@fpl.com>; eplendl@psc.state.fl.us <eplendl@psc.state.fl.us>; smccray@psc.state.fl.us <smccray@psc.state.fl.us>; ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>; denis.mcdonough@va.gov <denis.mcdonough@va.gov>; evan.jenne@myfloridahouse.gov <evan.jenne@myfloridahouse.gov>; leabird@comcast.net <leabird@comcast.net>; carolyn.soucy@va.gov <carolyn.soucy@va.gov>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>; commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; commissioner.larosa@psc.state.fl.us <commissioner.larosa@psc.state.fl.us>; commissioner.passidomo@psc.state.fl.us <commissioner.passidomo@psc.state.fl.us>; investigate@local10.com <investigate@local10.com>; newsdesk@local10.com <newsdesk@local10.com>; nperez@local10.com <nperez@local10.com>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>; rebecca.talton@fpl.com <rebecca.talton@fpl.com>; randolph.diane@flsenate.gov <randolph.diane@flsenate.gov>; info@charliecrist.com <info@charliecrist.com>

Sent: Wed, Oct 26, 2022 4:09 pm
Subject: Fwd: Consumer Inquiry - Florida Power & Light Company

Ms. Martha Lynn, Office of Citizen Services State of Florida- Governors Office.

Good Day ! FPSC Docket No. 20210015 FPL Account No. 26582 57510

Ref: October 14, 2022 Your Attached Letter.

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why they were able to dishonestly mislead the FPSC of their actual intention. <<<<<<

Note : The Florida Governor has direct jurisdiction, and also appoints the members to the FPSC. The Governor can also order that a thorough investigation be initiated in order to

honestly ascertain as to why individuals such as myself as being monetarily penalized instead of being rewarded, or commended for our sacrifice. <<<<<<

Thank You Ms. Lynn.

Kind Regards,

Michael J. Walsh

US Navy Veteran 1957-1963 ADR2 Member I.D. 1194721044

-----Original Message-----

From: Shonna McCray <SMcCray@PSC.STATE.FL.US>
To: 'charley7722@aol.com' <charley7722@aol.com>
Cc: Ellen Plendl <EPlendl@PSC.STATE.FL.US>
Sent: Tue, Oct 18, 2022 8:35 am
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Michael J. Walsh
charley7722@aol.com

RE: FPSC Inquiry 1402730C

Dear Mr. Walsh:

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Public Counsel (OPC) who **advocates** on behalf of Florida consumers **?**. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of **2025 ?**

The agreement also contained a provision that raised the minimum bill charge to **\$ 25.00** for all residential and general service **non-demand** customers **?**. The minimum bill provision went into effect in June 2022. There was no provision to **exempt** any class of service or customer from the minimum bill charge **?**. As a result, we **cannot** compel FPL to remove the minimum bill charge for those bills that do not reach the **\$25.** minimum billing threshold **? <<<<<<<<<**

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Iris Rollins

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, October 27, 2022 12:35 PM
To: EOG-Referral
Subject: FW: Florida Power and Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Jessica Rudick <jrudick3@gmail.com>
Sent: Thursday, October 27, 2022 10:16 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Light

This company is a joke and needs to be shut down. Why did my power bill double when they took over Gulf Power.....my usage NEVER changed.

This company has next to ZERO reviews above 1 star and your citizens are all saying the same thing.....CROOKS.

You're one of the best governors in this nation but your NW Florida citizens are starting to point at you for the crooked business and greediness of FPL.

Please act now!

Jessica Rudick

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.